The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) JANUARY 8, 1976

Jimmy A. Young

Last month the hospital family was shaken by a severe loss. Jimmy A. Young, the 40-year-old Technical Director of the Respiratory Therapy Department, died unexpectedly on December 16.

Mr. Young pioneered in the infant field of respiratory therapy, rising from orderly to director and teacher. He came to the MGH in 1970 from Peter Bent Brigham. Under his direction and inspiration the Respiratory Therapy Department here grew from a tiny group of people doing their work efficiently as individuals to a large and superbly functioning team.

His voice was soft and gentle; his manner, concerned and thoughtful. He led quietly while seeming to follow. When times were difficult, he soothed, a balm in a hurting wound. (continued on page 4)

New Family Waiting Area

On January 19 a central waiting area will be opened in the Gray Lobby for families of patients undergoing surgery.

In the newly decorated lounge an information system will be established to notify relatives when the patient is moved from the Operating Room to the Recovery Room and from there to his assigned hospital bed.

Messages will be transmitted by Recovery-Room secretaries using "electrowriter" equipment. Only information about the location of the patient will be given. Condition reports will be given by physicians.

A support staff and a special quiet room will facilitate communication and assure privacy when necessary. Physicians may call families in the lobby or speak to them in person after surgery is completed.

Staff are asked to request that all relatives of operative patients wait in the Gray Lobby on the day of surgery except families of patients in the Phillips House, Burnham units, and the Surgical Day Care Unit (transient unit), which have separate waiting areas.

TELEPHONE NUMBER CHANGES

Two Boston hospitals have recently converted to Centrex telephone systems. Their new numbers are: New England Medical Center, 956-5000; Beth Israel Hospital, 735-2000. Please refer to page 6 of your MGH Directory.

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The Boston Telephone Directory, white pages, and the West Suburban Directory are available for pickup in the Moseley Basement.

HIGH SCHOOL DIPLOMA PREPARATION AVAILABLE

The Personnel Department suggests that employees who have not had the opportunity to complete their high school education may be interested in the Prep Program given by the John Hancock Life Insurance Company. It offers courses in basic education and GED preparation as well as specific job skills such as typing and office procedure. There is no charge for these courses. They meet twice weekly on Tuesdays and Thursdays from 6:15 to 9:15 p.m. at the John Hancock Building. A free charter bus provides transportation to the MBTA system at Dudley Station.

The winter session begins on January 27, but you must register before that date. Registration is held at the John Hancock Building, 200 Berkeley Street, from 10:00 a.m. to 2:00 p.m. on the following Saturdays: January 10, 17, and 24. Registration is on a first-come, first-served basis so plan to register as early as possible.

If you have any further questions, you may contact the John Hancock counsellors at 421-4545 or call Kathi Johnson, Education and Training Coordinator, ext. 2230.

BLUE CROSS QUESTIONS AND ANSWERS

by Marianne Gruber
Senior Personnel Assistant

Q. If I go on a leave of absence, what will happen to my Blue Cross/Blue Shield/Master Medical coverage during that time?

A. The hospital continues to pay for your health insurance during a maternity leave of absence or a sick leave of absence if your length of service was six months or more prior to going on leave. For shorter length of service, or if you were paying for insurance prior to your leave, you may continue coverage at group rates by making arrangements with the Payroll Office. In the rare case that a personal leave is granted, your Blue Cross/Blue Shield/Master Medical insurance may be continued only if you mail to the Payroll Office each month the amount of a month's payment at group rates. If you have any questions, please contact Marianne Gruber at ext. 2235.

NEW POSTAL RATES

On December 31 the following new postal rates went into effect:

First-class letters: 13¢ for first ounce, 11¢ each additional oz.
Post cards: 9¢
Air mail for U.S., Canada, and Mexico: 17¢ for 1st. oz., 15¢ each additional oz.
Air post cards: 14¢

Foreign Air Mail (except Canada and Mexico)

All countries except in Central America:
31¢ per half oz. up to and including 2 oz.
26¢ each additional half oz.
Central America:
25¢ per half oz. up to and including 2 oz.
21¢ each additional half oz.
All air post cards: 21¢

Service Rate (Overseas by ship)

Letters: 18¢ per oz.
Printed matter: 13¢ per oz.
Small packages: 24¢ per oz.
Large packages: $1.90 first 2 pounds, 57¢ each additional lb. or fraction thereof.
Post cards: 12¢

DISABILITY INSURANCE PLAN CERTIFICATES

A reminder: Disability Insurance Plan certificates are available to employees who have enrolled in the hospital's long-term disability program. The certificates may be obtained from Personnel Services, Moseley 1, Office #1.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
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MGH Tumor Registry workers in their new home in the Cox Center. From left, Janice Tura, Judi Keays , Ann B. Gibson (Supervisor), Wanda P. Kane, and Debbie Crockett.

TUMOR REGISTRIES: A BOON TO CANCER RESEARCH

Recently a tumor registrar in western Massachusetts discovered that her hospital had treated twice as many cases of pancreatic and liver cancer per capita as other area hospitals. She alerted researchers. A urologist at the MGH wanted to know whether a partial or complete cystectomy (removal of the bladder) had the best long-term results for patients with a certain type of bladder cancer. Our Tumor Registry supplied abstracts of such cases within 48 hours.

The importance of uniform, national record-keeping in cancer research and treatment was recognized several decades ago. By the mid-fifties, every hospital caring for cancer patients was required to have a tumor (or cancer) registry that met the standards of the American College of Surgeons' Committee for Malignant Neoplasms. But the compiling of accurate statistics proved an elusive goal.

"Many hospitals failed to recognize that a registry worker needed special training," said Ann B. Gibson, Supervisor of the Tumor Registry. "Slowly and painfully, registrars struggled on their own to learn medical terminology, histology (tissue study) anatomy, and surgical procedures."

The A.C.O.S. distributed a brief guideline. Registries were to maintain a chronological record of new cancer cases; an abstract, showing primary site (location of the cancer in the body), histology, stage, and treatment of each case; a master file kept alphabetically and another by site; a file by site for each year; and a "tickler file," for follow-up of cases. Now the A.C.O.S. keeps close tabs on all registries through accreditation every three years.

"A doctor can have, through the computerized registry, any group of cases in his hands within a day or two," Miss Gibson said. "But if the abstracts are not complete and accurate, they will be of little use to him."

From across the country came cries for some kind of national association to standardize data and methods and to train and certify registrars. In May, 1974 in Dallas, Texas, registrars gathered to form the National Tumor Registrar's Association.

Registrars in the New England area quickly organized a regional association. In January of last year, when the first panel of officers was elected, Miss Gibson became vice-president and is now serving as president pro tem of the Tumor Registrars Association of Massachusetts.

A group of 41 or more New England registrars meets once a month. They hear lecturers, discuss new trends in treatment, and exchange solutions to problems. They have been approached to host a New England workshop for training of tumor registrars and are planning a course to be offered at local institutions.

At the MGH's Tumor Registry in the new Cox Center, four workers besides Miss Gibson handle more than 3,000 new cases treated at the MGH each year. The "static workload," is 50,000 cases. With the help of

(continued on page 4)

JIMMY A. YOUNG (continued from page 1)

He grew up in the Carolinas, received his baccalaureate from Morehouse College and his master's from Northeastern. Passing on the torch of knowledge, he conceived a program at the MGH for people trapped by a poor educational background. Guided by the course he carefully designed, they gained knowledge, skill, and dedication, and became members of the respiratory team.

His talents were recognized by the American Association for Inhalation Therapy, which made him president (1972-73); by the Greater New England Society for Inhalation Therapists, which made him their leader for three years (1964-67); by the many organizations to which he belonged, by the Harvard teaching hospitals at which he lectured; by Northeastern University, which made him a clinical instructor in respiratory therapy; by the State University of New York where he was a consultant; by the book he authored, which became a classic in respiratory therapy, by the MGH Committee on Teaching and Education for which he chaired a subcommittee; and by the many other honors.

The last one he never knew. For he had been nominated by the MGH for a Greater Boston YMCA Black Achievers Award. The day after he died it was learned he had won.

The magic of the man was that he walked equally tall among professional and non-professional, among the educated and non-educated, making them all better for knowing him. For he was that all too rare man among men, a selfless, truly *human* being.

Santa's advance man, Larry Long of Refrigeration, chats with David Hugabone on Burnham 5. Mr. Long made a surprise visit 12 days before the unit's Christmas party.

Santa's elf, Christopher, decides whether Edward Morrisey deserves a fruitcake this year. The treats were baked by Mrs. Clare DePaoli, mother of Terry DePaoli, R.N., for Baker 9 patients. The 3-year-old elf is the son of Marilyn Denardo, R.N.

TUMOR REGISTRY (continued from page 3)

the computer, 5,000 follow-up letters are sent each year to keep track of the patients' progress.

With the upgrading and standardization of registries, a wealth of information will be readily available to researchers, Miss Gibson believes. "The potential for speeding up research is tremendous," she said.

TUITION AID REMINDER

Tuition Aid applications and a list of the winter semester deadlines are available in the Personnel Department, Tuition Aid Office(#4). Employees are reminded that late applications will not be approved for the second semester.

Employees who are eligible for a tuition reimbursement for the first semester should bring a copy of their bursar's receipt and their grades to the Tuition Aid Office as soon as they receive them. Reimbursements will be distributed with paychecks on Thursdays.

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NEWS OFFICE, GRAY 12 (2206) JANUARY 22, 1976

The handsome new MGH Blood Donor Mobile Unit, the first to be operated by a New England hospital, stands ready to go out to where the blood donors are.

Blood Bank Takes to the Road

The MGH has put a compact blood bank on wheels in an effort to reach blood donors in their own communities. Called the MGH Blood Donor Mobile Unit, the attractive blue and yellow vehicle is the first bloodmobile to be operated by a hospital in New England.

Contributions from the Permanent Charities Fund and 15 other donors made possible the $67,000 purchase. Dr. Charles E. Huggins, Director of the Blood Transfusion Service, said that use of the van is expected to increase the total volunteer contributions, thus complementing the Red Cross program which includes eight bloodmobiles.
(continued on page 3)

Top Committee Reorganized

The Administrative Committee of the hospital has been reorganized by Dr. Charles A. Sanders, General Director, to represent changes that have been incorporated over a period of time. Instead of the large committee of approximately 20 members, two smaller committees have been formed.

One, charged with the hospital's operation, will be headed by DeLanson Y. Hopkins, Director of Operations. Members of that committee are Jerome H. Grossman, M.D., Director of the Ambulatory Care Division; Myle J. Holley III, Director of Diagnostic Support Services; (continued on page 5)

At the dedication of the Louis Dienes Conference Room, Mrs. Sarabelle Annenberg, left, Technician who worked with Dr. Dienes in the Mycoplasma Lab, stands with Dr. Priscilla D. Taft, MGH Pathologist, Dr. Dienes' daughter. (story on page 3)

E.L. Bigelow, genial trustee

EDWARD L. BIGELOW

To thousands of donors, Edward L. Bigelow, President of the hospital, was the genial spirit of the institution they chose to support. His photograph and signature, accompanied often by a personal note, appeared on countless appeals. Behind the scenes, the distinguished Boston banker gave generously of both his time and his financial expertise.

When he was appointed to the Board of Trustees in 1965, the drive to raise funds for the Cox Center was just beginning. In one year 100,000 people who received his letters gave to the building. He attended the dedication of the center just a few months before his death on August 8, 1975, of cancer, at the age of 76.

A trip downtown with the convivial trustee would reveal his wide acquaintance with Boston's business community. His first association with the Tucker Anthony investment firm lasted 13 years. In 1934 he joined the State Street Bank and Trust Co., becoming its president in 1950 and retiring as chairman of the board in 1965. He held a number of directorships and served on the boards of many educational and service institutions.

To out-of-towners, he appeared to be the essence of Back Bay respectability. Yet he was a very accessible trustee. His unassuming manner, sense of humor, and genuine fondness for people made him greatly liked.

His attachments were marked by strong loyalty. During the long illness of his second wife, Caroline L. Fessenden, he seldom ventured from their Chestnut Hill home. She died in 1966. His first wife, who died in 1923, was Caroline's sister, Rose Fessenden.

Two of his keen interests were the Old North Church, where he was a past treasurer, and Harvard University, where he was overseer. Though ailing, he was present, as always, under an umbrella in the front row at Harvard's rainy graduation last spring. A member of the Class of '21, he had been an outstanding center on the hockey team and was captain his senior year. In 1926 and 1927, he coached the team.

It was not uncommon for Mr. Bigelow to attend an MGH trustees meeting (which he never missed) clad in ski togs. Slim and vigorous, he engaged in active sports throughout his life. While golf and skiing were his favorite leisure activities, it was walking, he insisted, that kept him young.

During World War II he served in Washington with the Office of Strategic Services (OSS). As part of a top echelon planning board, he helped arrange support operations with resistance groups working behind enemy lines.
(continued on page 3)

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BLOOD BANK (continued from page 1)

If its maiden trip is a proper indicator the van should exceed expectations. On the first day, December 16, the Sons of Italy of Arlington gave 72 units. It is hoped that the van will collect an average of 50 units per drive.

Four donors can give simultaneously in the Blood Donor Mobile Unit. Besides the couches, it contains two refrigerators for storing blood, an office and screening area, a refreshment area, a rest room, and a centrifuge to reduce whole blood to various components (a procedure which must be done while blood is fresh).

Roughly one of five people requiring blood in Massachusetts receives it at the MGH. Each year the hospital obtains about 6,000 units from the Red Cross, 13,000 from volunteers, 5,000 from friends and relatives of patients, and 14,000 through purchase. The long-range aim is to eliminate the need for buying blood. Because blood adds to the cost of treatment, many patients should benefit from this effort, Dr. Huggins said.

THE PURRFECT VOLUNTEER WANTED

Do you have cough, shortness of breath, or wheezing on exposure to cats? If you do and would like to participate in a study of injection therapy for cat dander sensitivity, please send a note to the Allergy Unit, Bulfinch 4, through interdepartmental mail with the following information: NAME, AGE, TELEPHONE EXTENSION, and HOURS AND DAYS YOU CAN BE REACHED. Indicate "Injection Therapy Study" on the note. It is necessary that you be free, or almost free, of respiratory symptoms most of the time. It is also necessary that you not require frequent medication for asthma.

BACTERIOLOGY CONFERENCE ROOM DEDICATED TO DR. LOUIS DIENES

The Bacteriology library/conference room was dedicated December 9 to a distinguished MGH immunologist and bacteriologist, the late Dr. Louis Dienes. The plaque was "unveiled" by Dr. Lawrence J. Kunz, Director of the Bacteriology Department, in a ceremony attended by a group of Dr. Dienes' close friends and colleagues.

Dr. Dienes' varied career spanned six decades. Born in Tokay, Hungary, in 1885, he came to the U.S. in 1922 to work at the von Ruck Research Laboratory at a tuberculosis sanatorium in Ashville, N.C. Here he studied the immune response in tuberculosis, making valuable discoveries about the "delayed-type hypersensitivity response" and laying the foundation for further investigations in cellular immunity. In 1930 he joined the Department of Bacteriology and Immunology of Harvard Medical School at the MGH, where he tracked down mycoplasma in man. This elusive organism is linked to various diseases, especially infections of the urinary tract, and often develops in tissue cultures, thus hampering research. Dr. Dienes also made many pioneering studies of a similar organism called the L-form.

He retired as Director of the Bacteriology Laboratory in 1952 and continued research here until four years before his death on January 31, 1974. He was also a skilled artist who delighted in painting finely detailed natural scenes. A warm and gentle man, he had a keen sense of humor and a deep commitment to the advancement of scientific knowledge.

EDWARD L. BIGELOW (continued from page 2)

In the last ten years of his life, MGH became his principal interest. He served on numerous committees of the Trustees and tirelessly pursued fund-raising efforts. Over the years many contributors felt they knew him personally.

The championship team. From left, John Nolan, Tom Finneran, Chuck Green, John Drake, Mark Mohan, Ed Rowe, Al Fiore, Lawrence Martin, Associate General Director (guest); Larry Long, Steve Tarallo, Bob Hogan, Jim Wilson (half hidden), Larry Curtis, William "Bamma" Rowell, Bob Tarallo, Paul Kleponis, Phil Tarallo, and Mike Macarelli. Seated from left are David Semple, Director of Therapeutic Support Services, and Gilbert J. Nessolini, Director of General Services, both guests.

CHAMPS AGAIN IN '75

In case anyone hasn't heard, the MGH Softball Team came on like the Red Sox last season and took the league championship--for the fourth year in a row.

Interest mounted last spring when the Boston Hospital League was divided into the "American League" and "National League." With Carney Hospital proving the toughest competitor, the MGH took first place in the American League with a total of only six runs scored in any one game against our powerful defense.

Until the play-offs, Peter Bent Brigham, winner of the National League, had been defeated only once. By the time it faced the MGH in the finals, it had lost momentum, and we took the championship handily.

Spirits were still high for the Annual Awards Banquet held December 3 at the Scotch 'n Sirloin in Boston. As Larry Long, of Refrigeration, commented on each player's triumphs and foibles, Lawrence E. Martin, Associate General Director, presented individual new jackets embossed with "MGH, 72-73-74-75, Champs."

Mr. Martin also presented four individual awards. William "Bamma" Rowell, pitcher was elected Most Valuable Player, and the Sportsmanship Award went to Thomas Finneran of the Blood Transfusion Service. Al Fiore of the Pharmacy won an award for managing the team for its four championship seasons. Newcomer John Drake, of the Myocardial Infarction Research Unit (MIRU), was awarded a trophy for pitching the first no-hitter in the League's history.

In addition to Mr. Martin, guests were Gilbert J. Nessolini, Director of General Services, and David Semple, Director of Therapeutic Support Services. Bob Crivello of the Photo Lab was on hand with his ubiquitous camera.

After being on top for four years, "there's only one place to go," noted Mr. Fiore. But he and Mark Mohan, Blood Transfusion Service, Comanager, welcome the challenge of several increasingly strong teams--notably Carney, Peter Bent Brigham, Children's, the Deaconess, and BCH. The MGH has on its side a record of superb defense, with a ti[illegible] infield and excellent pitching.
(more photos on page 5)

From left, Mark Mohan and Lawrence Martin congratulate Al Fiore, who coached the softball team through four championship years. Larry Long, Master of Ceremonies, is at right

Tom Finneran, Blood Transfusion Service, receives the Sportsmanship Award from Mr. Martin.

FORMER MATERIALS MANAGER DIES

Joseph Topjian, Materials Manager at the MGH until September, 1973, died January 2 of a heart attack. He was 41.

Mr. Topjian joined the MGH in 1966 as a Unit Coordinator. He became Materials Manager in 1968 and left five years later for a position at Wyandotte General Hospital, Wyandotte, Michigan.

ADMINISTRATIVE COMMITTEE (continued from page 1)

Stephen Kauffman, Director of Administrative Services; Mary E. Macdonald, R.N., Director of the Department of Nursing; Joseph P. McCue, Director of Fiscal Affairs; Randall McDonnell, Director of Materials Management; Gilbert J. Nessolini, Director of General Services; Jack Pender, Administrator, Bunker Hill Health Center; Thomas W. Schultz, Assistant Director of Administrative Services; David Semple, Director of Therapeutic Support Services; and Isabella Tighe, Patient Care Representative.

A second committee managing the budget will be chaired by Mr. McCue, and will include Mr. Hopkins (ex officio); Edward M. Kaplan, Director of Management Services; John A. Mahoney, Budget Director; and Jerome I. O'Connor, Assistant to the Associate General Director.

Lawrence E. Martin, Associate General Director, will continue as chairman of the existing Financial Planning Committee, which includes Dr. Sanders and representatives of the Development Office, the Treasurer's Office, and McLean Hospital. The purpose of this committee is to maintain financial stability through careful planning.

Mr. Martin also heads the Resources Allocations Board, which advises the General Director in four major areas: (1) proposed new patient-care services, (2) proposed extension of services, (3) proposed major equipment purchases, and (4) continuation of marginal services.

Dr. Sanders said that the two new committees--operations and budget--have intentionally been constituted with several members serving on both to maintain a close working relationship between the committees. He said that the smaller committees, grouped according to specific purposes, should provide greater flexibility and a faster response to problems.

PEOPLE

DR. WALTER S. KERR, JR., surgeon and urologist, is President-Elect of the American Urological Association. He will become President in May, 1976.

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RONALD J. CALLAHAN, radiopharmacist in the Department of Radiology, was appointed to the Special Committee on Nuclear Pharmacy Education of the American Pharmaceutical Association. The committee will define the educational requirements, competency standards, and roles of radiopharmacists at all education levels.

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A former resident in medicine, RONALD G. CRYSTAL, M.D., has been appointed Chief of the Pulmonary Branch in the National Heart and Lung Institute's Division of Intramural Research.

A special group of singers surrounds Helen Berman, left, at the piano. They are among the 60 patients and family members who attended the annual Aphasia Christmas Party. Standing are Mary Wheeler and Harry Tutelian; Gladys MacGregor is seated.

Aphasiacs must relearn the use of language following brain damage, usually caused by stroke or injury. In group therapy at the MGH Language Clinic, emphasis is placed on patients helping patients. Many close bonds are formed. (continued above)

The Speech Pathology staff organized the activities, which included singing, gift-giving, and general wassailing. Playing the role of a cheerful Santa Claus was Stan Kalinowski, a patient for several years.

TRYING TO MAKE WAVES

A gutsy band of Boston University students has set up a tough job for itself--to turn Bostonians into polite drivers. Forming a nonprofit organization called "WAVE for Driver Courtesy," students from the School of Public Communications have enlisted the sponsorship of more than 30 business, civic, and professional organizations, including the MGH as an honorary sponsor.

To confirm their premise that Bostonians are the worst drivers in the country, the students relied not only on the grumbling of the natives or on those dreary letters of complaint from out-of-state visitors printed in the Globe, but also interviewed taxi drivers, policemen, cyclists, driver-training school executives, and such. Using a scale of 1-10, with ten the best, twenty truck drivers rated the "courtesy and driving habits" of Boston drivers at 1.8 (but some said they enjoyed outwitting them).

The campaign is based on the idea that the wave of courtesy is contagious and habit-forming, the wave being a signal that you're letting someone else's car go before your own. The grateful beneficiary of this gesture generally waves back in a paroxysm of delight, and then everyone feels good.

The students are serious about this, and we will doubtless be hearing more from them.

DO YOU HAVE AN MGH HANDBOOK?

Reminder: the July, 1975 updated edition of the MGH Handbook for Employees is available in the Personnel Services Office, Moseley 1. All Supervisors and employees should have a copy of this edition and be familiar with i contents. The Personnel Services Office is open Monday through Friday from 8:00 a.m. to 4:30 p.m.

Sarah (Sally) Lifvergren lets out a whoop of delight as co-workers surprise her with a Waterford lamp, a retirement gift.

MISS LIFVERGREN ENDS 45-YEAR CAREER AT MGH

Sarah M. Lifvergren, who headed the Admitting Office for the past 25 years, retired last month. Known to her friends as "Sally," she was depended on for her sound judgment during years of tremendous change for the hospital.

Miss Lifvergren devoted her entire career to the MGH. A graduate of the MGH School of Nursing, she became a head nurse in the Baker Memorial when that building opened in 1930. Nine years later she joined the Baker Admitting Office and in 1950 she was appointed Chief Admitting Officer for both the General Hospital and Baker.

In the complex task of coordinating the admission of some 25,000 patients each year, Miss Lifvergren built a reputation for great efficiency. Her natural capabilities were enhanced by a thorough knowledge of the hospital, which helped her to respond wisely and promptly to the most difficult problems.

BICENTENNIAL EXHIBIT MOVES TO WARREN LOBBY

If you've missed viewing the Bicentennial exhibit in the Gray Lobby, you have a chance to see it in another corner of the hospital. Because of the opening of a Family Waiting Area in the Gray Lobby (see HOT LINE, January 8), the models and panels have been moved to the Warren Lobby and corridor.

Bicentennial tours, conducted Tuesdays and Thursdays at 2 p.m., now begin in the Warren Lobby. At approximately 2:15 the slide show, "The MGH Story," which surveys the hospital's past and present, is given in the Ether Dome. Employees are welcome to attend these showings after checking with their supervisors.

MARY ANN SLOWICK HEADS ADMITTING

Mary Ann Slowik has been named Chief Admitting Officer following the retirement of Sarah M. Lifvergren.

A 1941 graduate of the Lowell General Hospital School of Nursing, Miss Slowik was a staff nurse in the Baker Memorial and Phillips House for several years before leaving to become a private duty nurse. Serving patients in that capacity for 13 years, she returned to the MGH as an assistant in the Admitting Office. To her new job she brings 17 years of experience in admissions.

Mary Ann Slowik

Father Demers

PATIENT IN "RICU" GIVES VIEW FROM THE OTHER SIDE

How does one feel while being conscious but unable to talk, to move, or to make one's simplest needs known?

Unbearably isolated from human contact. This feeling repeatedly gripped Father Gerard A. Demers, a former MGH Chaplain turned patient, during the 33 days he spent in the Respiratory Intensive Care Unit (RICU).

In a taped interview with four staff nurses, the 44-year-old Roman Catholic priest revealed the range of emotions he experienced after being made helpless by Guillain-Barre syndrome, a rare disorder of the nervous system.

He believed doctors' assurances that he would recover. He felt he was getting "the best medical care in the world." He was reassured by the "compassion and understanding" of many who cared for him. But he was beset by fears which, appearing irrational now, were then very real.

To help MGH personnel better understand the patient's perspective, RICU nurses Jan Flaherty, Roberta Keene, Suzanne O'Hara, and Leslie Skirm talked with the priest in a 40-minute videotape entitled "The Other Side," produced by Dale Wickberg, the Department of Surgery's audio-visual specialist. Since publication of the story in the December 21 Sunday Globe, people have been calling from all over the country, Ms. Flaherty said, inquiring about use of the tape in training programs.

Because paralysis eventually reached the priest's lungs, he underwent a tracheostomy, the opening of his windpipe, to permit insertion of tubes from a respirator. During one period he could communicate only by making a noise "like a chicken clucking."

The need for contact with others was so great, he admitted, that he sometimes "clucked" to call a nurse when he had no physical needs but just wanted to be reassured by a human voice or touch.

Because he appeared comatose, visitors and sometimes personnel talked "over" him or assumed he was not interested in them. He recalled the visit of another priest who, upon leaving, said "I'll tell the other fathers not to come and bother you."

"I tried desperately to disagree..." said Father Demers. "But there was no way to tell him I had a crying need for human support."

Father Demers found great comfort in small gestures: a hand on the shoulder; greetings such as "I'll be taking care of you," from a nurse just coming on duty; and a few personal words from a doctor lingering after grand rounds. (The priest found the medical discussions "reassuring and amusing.")

And there were the negative feelings--extreme frustration when a nurse simply stared at him rather than helping to determine his needs by asking questions.

During his recovery, the first night after he was detached from the respirator, he awoke in a panic crying "Something is missing." A nurse who understood his psychological dependence on the breathing machine, calmed his fears, easing his return to sleep. "A human being had met my needs, where medication had not," Father Demers said.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) JANUARY 29, 1976

DR. WELCH WINS AMA'S TOP HONOR

The American Medical Association's highest honor, the Distinguished Service Award, was presented to Dr. Claude E. Welch, MGH surgeon.

In addition, Dr. Welch was recently appointed by Governor Dukakis to a new state Board of Registration and Discipline in Medicine. Set up last July to prevent a medical malpractice crisis, the seven-member board is charged with investigating public complaints about medical care and weeding out incompetent physicians.

Dr. Welch is Clinical Professor of Surgery Emeritus at Harvard Medical School. After graduating from that institution in 1932, he served a residency at the MGH and is now on the senior consulting staff.

He is past president of the American College of Surgeons, the Massachusetts Medical Society, the Boston Surgery Society, and the Society for Surgery of the Alimentary Tract. He is editor of Advances in Surgery, a member of the editorial board of Surgery, and author of several books on surgery of the alimentary tract and of numerous medical journal articles.

CATHOLIC CHAPLAINS' 25th ANNIVERSARY

A reception will be held Thursday, February 5 at 4 p.m. in the penthouse to celebrate the 25-year anniversary of the Roman Catholic chaplaincy established at the MGH by the Marist Fathers. Among the guests will be many priests who have served here over the years. Personnel and patients are welcome to attend.

MGH TO LOSE MILLIONS IN MEDICAID, GENERAL RELIEF FUNDS

The MGH stands to lose $6.6 million or more this year because of cuts enacted by the state legislature in the 1976 budgets for Medicaid and General Relief.

The projection was made by the hospital's fiscal officers based on 1975 income from Medicaid and General Relief reimbursements.

The state's elimination of medical assistance for people receiving General Relief is already in effect. Funds for the state's reimbursement to hospitals for treatment of Medicaid patients are expected to run out by about the end of March. It is projected that the MGH will lose $3 million in such funds.

Nonprofit hospitals throughout Massachusetts will lose an estimated $25 million from General Relief cuts and at least three times that amount from cuts in Medicaid coverage. At the MGH, 3,563 Medicaid and General Relief inpatients were discharged last year, 12 percent of the total. Only Boston City Hospital and Boston Hospital for Women treated more such patients, but these represent a much larger percentage of their total number.

Many hospitals will be in deep financial trouble because of the cuts. Like the MGH, they will be hard-pressed to make further cuts in already strained budgets.

The MGH will continue the austerity program launched last spring when the hospital faced a record $2.1 million deficit. Through efforts such as "Project Save," which solicited employee suggestions for cutting costs,

(continued on back)

EXPANDED PSYCHIATRIC BENEFITS

by Marianne Gruber, Personnel Department

Effective *July 1, 1976*, the allowance for outpatient psychiatric benefits provided by our Blue Cross/Blue Shield/Master Medical contract will increase from the current $300 to $500 per calendar year. Covered services will include private consultations and diagnostic or treatment sessions rendered by a licensed psychotherapist or psychologist. This is a great expansion of the current outpatient benefits, which limit psychiatric care to the outpatient department of a general hospital.

In addition to private therapy, benefits will be provided for treatment in a comprehensive health service organization, licensed or accredited hospital, community mental health center, and other mental health clinic or day-care center which furnishes mental health services.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on January 1:

Amy L. Heshion, Phillips House Nursing, 26 years.

Julia M. Moody, Building Services, 22 years.

Fred Naeher, Maintenance, 18 years.

Mary T. O'Brien, Pathology, 15 years.

Margaret Sheehan, Residences, 11 years.

SHORTS

On January 24 the MGH's TREASURER'S OFFICE moved from 31 Milk Street to Moseley 3. Their telephone extension is 8080.

***

The Boston YELLOW PAGES and all suburban telephone directories are now available at the Building Service desk, Moseley Basement.

MGH TO LOSE MILLIONS (continued from page 1)

the deficit diminished each month. By September 30, the end of the fiscal year, was a more manageable $262,000.

During the early part of the drive, figures showed a drop in the ordering of office and patient-care supplies. In most instances, however, the cuts were temporary. James A. Willis, Director of Central Sterile Supply, said that the ordering of reusable items seems to be back at the preeconomy-drive level.

To help compensate for the projected loss of revenue from the state, employees are urged to redouble economy efforts in these major areas of expense:

•supplies: by ordering supplies only as needed; by promptly returning reusable items such as linens, scissors, and surgical instruments;

•telephone: by proper use of WATS lines; by making shorter local calls to reduce message unit expense;

•paper: by reusing interoffice envelopes; by salvaging partially used paper for scrap; by conservative use of copying machines;

•energy: by turning thermostats down, lights off.

Additional suggestions that may already have been put into effect by individuals or departments should be sent to "Project Save" through interoffice mail.

CHAPEL CONCERT FOR PATIENTS

On Wednesday, February 4, at 3 p.m. Leslie Holmes, soprano, and Paula Folkman, pianist, will present a program in the chapel. Mrs. Holmes has performed solos with the Boston Symphony Orchestra, with the Boston Pops, and at the Castle Hill Concerts in Ipswich. A graduate of Wellesley College with a B.A. in music, she studied opera at the Manhattan School of Music, at Boston University, and in Austria. She is married to Dr. Lewis B. Holmes, an MGH pediatrician.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) FEBRUARY 12, 1976

BULFINCH PERSONNEL TAKE UP ITALIAN

"The most important thing we've learned is 'Io studio Italiano--parle lentemente!' (I am studying Italian; speak slowly)," said Terry Dolan, Unit Coordinator on Bulfinch 5 and 6. She is one of a group of Bulfinch personnel who decided that if they really wanted to communicate with their North End patients, they should learn Italian.

Responding to their interest, the Personnel Department got together with the Boston School of Modern Language to shape a course in conversational Italian for MGH personnel. Among the 11 students are unit teachers, staff nurses, head nurses, dietitians, and a nurse consultant and a supervisor from Social Service.

The course has been so beneficial that the students hope to extend it beyond the original ten weeks, Ms. Dolan said. "Of course, we can't speak fluently, but we are able to have basic conversation with the patients," she added. "It's been tremendous fun."

The course emphasizes conversation but includes a grammatical base and medical terminology. The classes meet once a week for one and a half hours. In addition, the students must prepare work at home and attend a language lab twice a week at the Boston School of Modern Language. The tuition is reimbursable under the Tuition Aid Program.

***

REMINDER: On January 24 the Treasurer's office moved from 31 Milk St. to Moseley 3. Their telephone extension is 8080.

FOR YOU, DO WE HAVE A DEAL!

Did you know that as an MGH employee you are entitled to discounts ranging from 10 to 50 percent on goods and services from many local dealers?

In an effort to help employees fight inflation, Personnel Services has been quietly compiling a list of stores and consumer organizations which give special prices to MGH employees. The sources are listed in two bulging, well-worn books in the Personnel Department, office #1.

Products range from such frivolities as wigs to major appliances and automobiles. Usually an employee need only present his MGH photo-identification badge to receive the discount. Because a firm may discontinue the offer without informing the hospital, it is wise to call first.

EMPLOYEES GIVE GENEROUSLY TO UNITED WAY

Congratulations are in order for MGH employees, whose donations to the United Way fund totaled $57,500 by mid-January.

For the second consecutive year Irving Baron headed the team of volunteers who carefully processed the thousands of contributions coming from throughout the hospital. Mary Ruth Wolf, Director of the Volunteer Department, was the energetic head of the drive for the third year.

TUITION AID DEADLINES

The Tuition Aid Office would like to remind employees that application deadlines for the spring semester have already passed.

Employees eligible for reimbursement for the fall semester of 1975 are reminded that there is a sixty-day limit on applying for reimbursement. Since this limit is figured from the end date of classes, anyone who has not yet brought in both a bursar's receipt and a grade report is urged to do so as soon as possible.

Application for reimbursement can be made in the Tuition Aid Office, Personnel Department, Moseley 1, #4, any weekday from 8:00 a.m. to 4:30 p.m. Remember that you are not eligible for a reimbursement unless your application was approved before the fall semester deadlines.

Under the new system, reimbursement checks are distributed with paychecks after application for reimbursement has been approved.

If you have any questions, call Kathi Johnson, Education and Training Coordinator, ext. 2230.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Barbara S. Braitman, Assistant in Radiology

Dr. Han Twu Chiang, Clinical Associate, Anesthesia

Dr. Stephen D. Deutsch, Assistant in Orthopaedic Surgery

Dr. G. Richard Dickersin, Associate Pathologist, Pathology

Dr. John M. Forger, Assistant in Biology, Medicine

Dr. Leonard L. Gunderson, Assistant Radiation Therapist, Radiation Medicine

Dr. Daryl R. Homer, Assistant Pediatrician, Children's Service

Dr. Robert M. Jampel, Clinical Associate in Psychology, Psychiatry

Dr. Minoru Okayama, Assistant in Biochemistry, Medicine

Dr. Ralph W. Pierce, Assistant in Orthopaedic Surgery

Dr. Roy D. Rinkle, Clinical Assistant, Oral Surgery

Dr. D. Rao Sanadi, Consultant in Medicine

COPIER MISUSE

from Ralph Cluff, Jr., Forms Coordinator

If your copying fits into one of the categories listed below, it is time to reform.

- Nonbusiness Copying - using the copier for personal documents unrelated to business operation.

- Unwarranted Copying - copying internally produced documents (typed texts, memos, purchase orders, receipts, etc.) in lieu of using carbons or multipart forms; "pack rat" copying of documents that might be of interest at some ill-defined "future" date; copying book, magazine, or newspaper articles (also illegal) in lieu of using tear sheets or requesting reprints.

- Excess Copying - generating more copies than required for "need-to-know" distribution, or not routing a single copy to individuals on a checklist basis.

- "Printing" - using the copier as a duplicator for forms or form letters.

- Recopying - rejecting less than "perfect" copies and rerunning originals.

- Operator Error - excess copying caused by incorrect control settings (failure to dial desired number of copies or paper length, too high or low exposure); improper loading of original, or of copy paper and supplies; and inadequate maintenance.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) FEBRUARY 26, 1976

SPOTLIGHT

A Walking Tour of Dietary's Hidden Domain

If you fancy yourself a cook or just plain love food, a tour of the Dietary Department's hidden domain will make you feel like a kid in Disneyland. Everything is larger than life.

You're approaching a formidable set of steel doors in the Gray basement corridor. They glide electronically open. Someone inside has spotted your tour guide, Susan Barraclough, R.D., the Dietary Unit Coordinator for the White Kitchen, and you are in the Dietary Service Center.

Here all is peaceful, bright, spacious... and cool (65 degrees). It's the hospital's "pantry," where giant-sized cans of tuna fish and fruit, tins of spices and pharmaceuticals (for special diets), take momentary rest in neat rows.

They will move quickly. The hospital pre-

(continued on page 4)

NATIONAL NUTRITION WEEK

"What men eat and how is a reflection of the society they live in. Food is a mirror of life." A thought from the American Dietetic Society, on the advent of National Nutrition Week, March 7-14.

•*Watch for* the Mobile Nutrition Booth. Registered Dietitians and Dietetic Interns will be available from March 7-14 to discuss questions about nutrition.

•*Test* your knowledge of history and nutrition in the Crossword Puzzle, page 8.

John Barthelmess serves up some homemade soup from the White Kitchen's steaming cauldrons.

ROMAN CATHOLIC CHAPLAINS REVIEW 25 YEARS OF CHANGING MINISTRY AT MGH

On February 5 Roman Catholic Chaplains celebrated 25 years of ministry to the MGH community.

Many warm reunions took place at an afternoon reception in the Penthouse where former and present employees as well as patients greeted former chaplains from the Society of Mary Marist Fathers, the religious community that serves the MGH. Returning for the occasion were the Reverends Ronald Haffner, Adrien Pelletier, Gerard Pelletier, Donald Gagne, Michael Pavlick, and Chanel Violette. The Very Reverend Omer St. Onge, Regional Leader of the Society, was also present.

(continued on page 3)

A youthful Charles Bulfinch now smiles upon the graceful stairwell leading to the second floor of the building he designed in 1821. The architect's portrait, first painted by Mather Brown in 1786, was copied by the Carpenter Shop's master craftsman, Simeon Gagne. Mr. Gagne received permission for the project from the Fogg Art Museum, where the original hangs, and donated the copy to the hospital. The Bulfinch Building is the original Massachusetts General Hospital.

BEATING THE NEW POSTAL RATES (OR LEARNING TO LOVE THIRD CLASS)

"Plan ahead--mail it early!" This, advises Harvey Simons, Manager of Post Office Operations, is probably the best way to keep the new postal rates from nibbling away at your department's budget.

For instance, we're all familiar with the "wait and hurry up" syndrome for an "important" letter. It waits around on various people's desks until someone realizes it's not going to get to the reader on time. Then the rush to the post office to mail it "special delivery"--for an extra 60¢.

Mr. Simons points out that special delivery is not handled any faster on the mailing end but is supposed to be out of the receiving post office within a few hours--depending on the conditions there. So if you want special delivery to work, get it into the mailbox for an early morning pickup.

As for airmail, Mr. Simons reports that the U. S. Postal Service has quietly eliminated this category altogether. For some time all letters sent to cities outside New England have gone by air anyway.

A lesser-known method of beating the postal rates is mailing things third class. "Third class" sounds seedy to most people. (Because being a "second-class citizen" is so undesirable, it is painful to write "third class" on a piece of mail). But in Mr. Simons' estimation, local third-class mail is delivered within a week, and often sooner.

A wonderful discovery, if you mail overseas, is the aerogramme. This light-weight, fold-up stationery, available at outside federal post offices, comes with postage included and saves 9¢ per half ounce. An even greater saving--which admittedly requires much planning ahead--is in the use of boat rates rather than airmail.

Finally, Mr. Simons recommends sending packages by United Parcel Service rather than by parcel post. The service is excellent, and the first $100 worth of insurance is free.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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Mary M. Hoffmann, *Editor*
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CATHOLIC CHAPLAINS (continued from page 1)

At a prayer service in the Chapel following the reception, Chaplain Allan W. Reed, Director of the MGH Department of Pastoral Services, presented to Father St. Onge a special certificate of appreciation from the hospital to the Society.

The Roman Catholic population at the MGH was originally served by St. Joseph's Parish off Blossom Street. In 1951, Cardinal Cushing appointed the first full-time chaplain to the hospital. Now three priests regularly serve MGH patients (of whom roughly 50 percent are Catholic), their families and friends, and the staff. Chaplains Eugene Clegg and George Szal are relative newcomers, while Chaplain Ronald Hindelang has been here six years, ever since his ordination.

"Initially the ministry was largely sacramental," he said, "but today we find that people have a greater need to talk over their feelings with the priest."

To help develop his skills in counseling, Chaplain Hindelang was formally trained in clinical pastoral education at the MGH School of Pastoral Care.

Another significant development has been the use of lay volunteers to give communion to the patients on Sundays and the training of people from the Volunteer Department to visit patients at the suggestion of the chaplaincy.

"Over the years we have made more of an effort to reach others in the MGH community besides patients," Chaplain Hindelang said. "We like hospital personnel to feel they can call upon us for their own needs, too."

The daily 4 p.m. mass, instituted several years ago, is popular with staff and visitors as well as patients.

"One of the things we've appreciated all along is the cooperation of the MGH personnel, especially the nurses," Chaplain Hindelang said. "The chaplain is trying to work more closely with the staff and is being viewed more as a member of the health-care team."

From left, Father Omer St. Onge chats with Ursula Flannelly of Gray Admitting, Father Adrien Pelletier, a former chaplain, and Chaplain Ronald Hindelang.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Norma S. Justice, Assistant in Computer Science, Medicine

Dr. Louis C. LaBella, Podiatrist, Orthopaedic Surgery

Dr. Linda P. Merk, Assistant in Immunology, Neurosurgery

Dr. Kenneth W. Nobel, Clinical Associate, Psychiatry

Dr. Adrian S. Selwyn, Clinical Associate, Anesthesia

Dr. Miriam R. Sonn, Assistant in Sociology, Psychiatry

Dr. Daniel E. Souder, Associate Computer Scientist, Medicine

"People move in patterns miraculously designed to avoid collision."

Jeff Wright, left, and Goldy Goodridge portion ground beef for our favorite takeout entree, the classic hamburger.

A WALKING TOUR (continued from page 1)

pares up to 9,000 meals a day (3,000 for patients; 5,500-6,000 for cafeteria patrons).

Douglas Peay, Supervisor of the Center (still often called the "Food Shop"), enjoys escorting the tremulous visitor into one of the eight walk-in refrigerators. At one end of the storeroom, a large freight elevator connects the center with the receiving dock outside, where food arrives daily from many sources.

Each Wednesday Pleas Hoskins, accompanied by two dietetic interns, makes his rounds of the produce suppliers in Chelsea and the South End. Using his impeccable sense of touch and taste, he selects the best fruits and vegetables for a week's use.

Buyers in the Dietary Department have accumulated expertise in predicting how changes in the economy and weather will affect prices and quality. They analyze such questions as: What are the best vegetables to buy locally? How will a drought in Florida affect the price of orange juice? In "forecast buying," Ms. Barraclough explains, the hospital contracts for large quantities. Some of the canned goods are stored in the MGH warehouse.

Woe be to the person who wanders by chance into the White Kitchen, our next stop on the tour, ten minutes before the lunch lines open. Here all is perpetual motion. Amid steam and gleaming cauldrons people move in patterns miraculously designed to avoid collision while getting hot food to its destination.

"We're always meeting some kind of deadline," Ms. Barraclough said. "When you're serving four meals in a 24-hour period (including a midnight meal), the pressure is constant."

The two main kitchens (Baker and White) each prepare meals for 500 patients. In addition, the White Kitchen serves all the cafeteria lines. In each kitchen, "production units" are responsible for salads, hot foods, desserts, and other items. A computer tallies the menus and prints out the exact amount of food required from each production unit for each patient floor.

From the side of the oven a distinguished
(continued on next page)

Martha Carney, left, and Theodora Stewart place salads in a food cooler that opens onto the serving line of the main cafeteria.

A WALKING TOUR (continued from page 4)

gentleman in a tall white hat approaches with a smile. He is Thomas Connolly, the White Kitchen Chef, who joined the MGH 50 years ago this fall. Proudly he demonstrates the rotating oven; where several dozen roasts sizzle in an awesome inferno. Chef Connolly can roast 1,000 pounds of beef simultaneously in this oven.

The pride and joy of the kitchen are ten shiny steam-jacketed kettles which can hold 80 liquid gallons each. As we approach, an employee is dumping the last of 100 pounds of chicken bones into one kettle to simmer all day with 15 pounds each of celery, onions, and carrots. Just a little soup stock for the hospital's many varieties of homemade soup.

For both patients and cafeteria patrons, a three-week menu cycle is used. To incorporate seasonal foods, the cycles are changed three times a year, and each year Dietary adds some new recipes (which they will scale down to family size for you, if you wish).

"Customer preference determines what goes on the cafeteria menu," Ms. Barraclough said. "To accommodate the ethnic diversity of our patrons, we enjoy preparing such dishes as kapusta (Polish soup), ham and collard greens, lasagne, and baked beans and brown bread."

The best-selling lunchtime entree remains, however, the classic hamburger.

Just before lunch there's only one quiet section of the White Kitchen--the dishroom. Here 18 employees prepare to maneuver 18,000 utensils on a conveyor belt through the dishmachine.

From there we move into the cool salad room, a refreshing oasis where the kitchen's most colorful concoctions are assembled--salads, sandwiches, and cold plates.

We are nearly at the end of the tour, but Ms. Barraclough has saved the best for last.

"Several dozen roasts sizzle in an awesome inferno."

At the White Kitchen oven, Chef Thomas Connolly applies the standard "poke test" to a roast.

We marshall our powers of resistance and march into Euphoria.

It is the legendary Bake Shop. A sumptuous aroma embraces the nostrils. We are surrounded by freshly baked bread, chocolate cupcakes dotted with icing, and other unmentionables. Ms. Barraclough is explaining how the hospital saves money by making all its own baked goods, but it is difficult to concentrate while your hand is moving compulsively toward a tray of cookie bits....

On hand to greet us is Larry Stevens, Head Baker, an artist who, for special occasions can design a cake that looks like a float from the Rose Bowl Parade or create a new cookie with lots of "fiber." In a small room off the Bake Shop we visit William Prentice, who for 30 years has made all the hospital's ice cream in 45 different flavors.

As Ms. Barraclough graciously escorts the visitor, now immobilized by hunger, to the nearest exit, she mentions that the Dietary Department employs more than 360 people to keep its vast operation running smoothly. During our tour we have seen perhaps 50 at work. There are many more unseen realms to explore.

Helen Bleiler receives retirement gift from her associates presented by Lawrence E. Martin, Associate General Director.

VALUED ACCOUNTANT WINDS UP 45-YEAR CAREER

from Evlynne MacMaster

Helen Bleiler, a valued member of the Accounting Department, retired January 30 after 45 years at the MGH.

Originally she was Chief Cashier at the Baker Memorial. An excellent accountant, she was at the time of retirement in charge of billing for the Medical Station at Logan Airport and for other special areas. Over the years, when changes or mergers occurred within the department, she always adapted graciously to her new responsibilities.

If you have ever wondered what became of improperly addressed mail directed simply to MGH, she was the one who saw that it found its proper destination. She had a knack for getting cards to patients when the sender neglected to include the patient's name in the address. Add to that, payments with no account numbers, requests for appointments or information, insurance forms for completion, donations, and a myriad of other of the unusual.

In his presentation of gifts to her, Lawrence E. Martin, Associate General Director, remarked that when a difficult situation arose within the department, Mrs. Bleiler would be assigned the task, and all could relax knowing that it was in the best possible hands.

She received many gifts and the warmest of wishes for a happy and healthy retirement. Her husband, also a busy person who recently retired, has great plans on how they will spend both their retirements--being together.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on February 1:

Max E. Hoerres, Post Office, 23 years.

Mary A. Connolly, Blood Transfusion Service, 15 years, 9 months.

Mary E. Sullivan, Burnham Nursing, 11 years, 2 months.

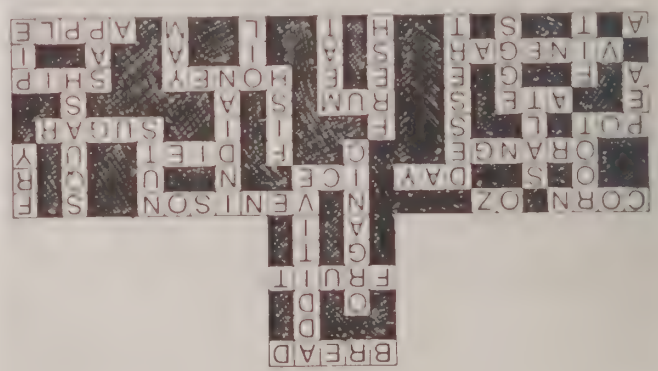
Catherine I. Eyre, Phillips House Nursing, 6 years, 6 months.

Efstathios Athanastades, Building Service, 6 years, 2 months.

Walter G. Buckley, Upper Store, 5 years, 1 month.

ANSWERS TO CROSSWORD PUZZLE

If you must peek at the answers to the crossword puzzle on page 8, turn this upside down.



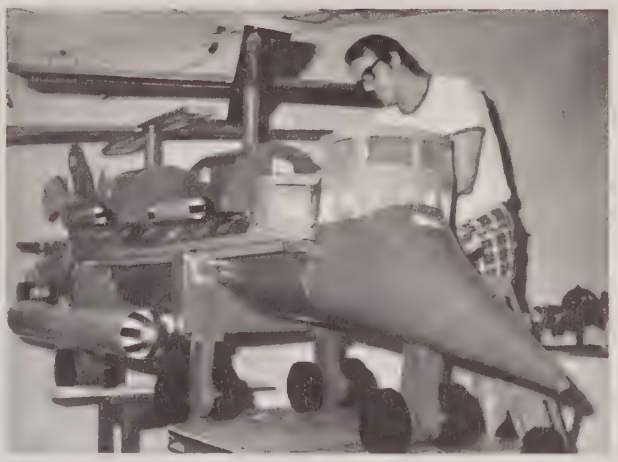
AL GUARINO HONORED

Members of the Respiratory Therapy Department paid tribute January 22 to one of their most respected and beloved technicians, Angelo (Al) Guarino, on his 25th anniversary.

Dr. Henning Pontoppidan, head of the department, presented to Mr. Guarino a plaque that reads, in part, "In honor and with deep appreciation for the distinguished and unselfish 25 years of service given to the hospital and its patients and for his dedication to the principles and practices of quality care in the respiratory therapy profession." The words were composed by the late Jimmy A. Young, Technical Director of the department.

Mr. Guarino joined the department when it was new and small. He was one of three technicians who worked tirelessly with patients during the polio epidemic in the 50s, and he has grown with the profession as it expanded tremendously in scope and techniques through the years.

Al Guarino's smile reveals his delight with the "testimony of a grateful staff" for 25 years of service in the Respiratory Therapy Department.



Louis A. Vincent, a patient, makes a minute adjustment on the 12-foot, cardboard chopper he designed and built in his home.

CARDBOARD AND GLUE MAKE A DREAM MACHINE

Using only cardboard, paint, and glue, an MGH patient is turning his fantasies into finely detailed models of airplanes and helicopters he dubs "future crafts."

After months of work "day and night," Louis A. Vincent has just finished "Jumbo Manpower," a 12-foot long, dual-prop helicopter, and he is looking for a proper home for it. He donated the last craft, which took seven months to complete, to the YMCA in his town, Haverhill.

Mr. Vincent learned basic mechanics by tinkering with tractors and bulldozers during 25 years as a farmer. The designs for his model planes, however, come "mostly from my head."

Now disabled, he devotes tremendous energy and care to the hobby, as the models reveal in every detail. Behind the windows are tiny figures; staircases lead to a sleeping and kitchen area (equipped with a paper-towel holder) inside. The results "show what humans can do if they take the time," he said.

Mr. Vincent also takes time to do volunteer work with young people in the Drum Corps of the Haverhill V.F.W. and to participate in the MGH Patient Activities Center.

Crossword Puzzle

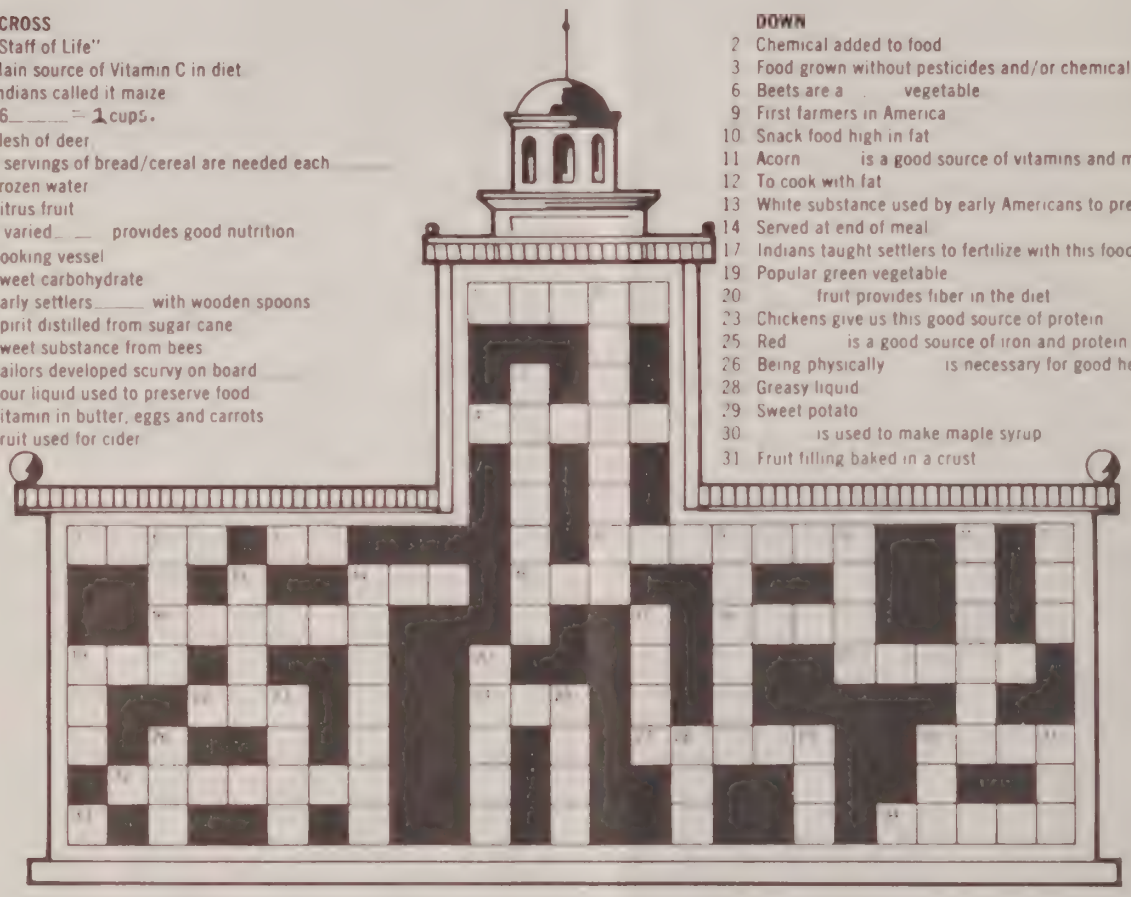
"Improving Nutrition for the Nation" is the theme of National Nutrition Week, March 7-14. This crossword puzzle from The American Dietetic Association will test your knowledge of nutrition and the history of food. The answers are on page 6.

ACROSS

1. "Staff of Life"
4. Main source of Vitamin C in diet
5. Indians called it maize
7. 16 ___ = 1 cups.
8. Flesh of deer
14. 4 servings of bread/cereal are needed each ___
15. Frozen water
16. Citrus fruit
18. A varied ___ provides good nutrition
19. Cooking vessel
21. Sweet carbohydrate
22. Early settlers ___ with wooden spoons
24. Spirit distilled from sugar cane
27. Sweet substance from bees
30. Sailors developed scurvy on board ___
32. Sour liquid used to preserve food
33. Vitamin in butter, eggs and carrots
34. Fruit used for cider

DOWN

2. Chemical added to food
3. Food grown without pesticides and/or chemical fertilizers
6. Beets are a ___ vegetable
9. First farmers in America
10. Snack food high in fat
11. Acorn ___ is a good source of vitamins and minerals
12. To cook with fat
13. White substance used by early Americans to preserve meat
14. Served at end of meal
17. Indians taught settlers to fertilize with this food
19. Popular green vegetable
20. ___ fruit provides fiber in the diet
23. Chickens give us this good source of protein
25. Red ___ is a good source of iron and protein
26. Being physically ___ is necessary for good health
28. Greasy liquid
29. Sweet potato
30. ___ is used to make maple syrup
31. Fruit filling baked in a crust



TAKE YOUR PLATE TO THE CLINICS

An employee going to any clinic, including Staff Clinic, must bring his or her plastic clinics plate at each visit. The photo-identification badges are not acceptable.

***

CHAPEL CONCERT FOR PATIENTS on Wednesday, March 3, 3 p.m., The Madrigals (Margo Euler).

MORE PARKING SPACES AVAILABLE

The Parking Office has announced that all persons who signed up for parking in the Nashua Street lot before February 1, 1975 (not 1976) are now eligible for a spot and should get in touch with the Parking Office at ext. 8886 (in the Fruit Street Garage).

1-640

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) MARCH 4, 1976

Vincent Show Set in '20s

Tickets for the Vincent Club's annual musical extravaganza will go on sale in just four days, March 8. For the first time this year you can reserve a table for a preshow dinner and drinks right in the theater.

The 1976 show, "Where There's a Will," is "funny and light and full of the bounce of the twenties," said Annie Lawrie Ryerson, show Chairman.

She described the plot as follows: "A rich, lonely old lady decides that nobody loves her but her cat; after all she hasn't seen her relatives for years. So she decides to change her will and leave everything to the cat. Naturally, her would-be heirs take exception to this. If only they can arrange a little accident before she has a chance to sign the new will.... Their various attempts to do the old girl in form the basis for this year's show."

The show will be held April 7-10 at 8 p.m. with a matinee on Saturday, April 10, at 2 p.m. Tickets, ranging from $3.50 to $10.00, can be reserved by calling 536-9606, the Box Office number of the New England Life Hall, where the show is held.

On each evening of the show, cocktails at 6:00 and a "gala dinner" at 7:00 will be offered for $10 a person in the Charter Room of the New England Life Hall. Tables may be reserved by calling the box office.

An 83-year old tradition, the Vincent Show contributes about $50,000 each year to the Vincent Memorial Hospital.

Alcoholism Program Planned

Are you interested in knowing more about the disease alcoholism? The Personnel Department is planning a program on the subject that should answer many of your questions.

"Alcoholism; what is it, and how should it be treated?" is the topic of a program planned for employees on March 19 and 22.

The presentation will feature an excellent film entitled "Chalk Talk." Representatives from the MGH Alcohol Clinic and the Emergency Ward will be present to answer questions and give out information on the MGH Alcohol Clinic as well as other community services.

The program will be given in the Lower Outpatient Amphitheatre, Clinics 1 (near the Emergency Ward) on Friday, March 19, from 12-1 p.m., and Monday, March 22, from 2-3 p.m. Employees are invited to bring their lunches.

Don't miss this opportunity to learn more about alcoholism. Mark your calendar today!

RADIOLOGY SEMINAR

The protection of the fetus from radiation damage will be the subject of a seminar conducted by the Radiology Department on Wednesday, March 10, at 4 p.m. in the Robbins Seminar Room, Baker 2.

The speaker is Robert Gorson, physicist, Professor of Radiology at Thomas Jefferson University in Philadelphia. He is a member of the Board of Directors of the National Council on Radiation Protection and Chairman of that body's Task Force on Medical Radiation Exposure of Fertile Women.

FAMILIES, STAFF PRAISE NEW WAITING AREA

The first six weeks' experience with the new Waiting Area for Families of Operative Patients has been "exciting and gratifying for everyone involved," said Sister M. Kateri, Chairman, Intensive Care Units Nursing Service.

The Waiting Area was opened January 19 in the Gray Lobby for the convenience of families whose relatives are in surgery.

"Initially only a few families used the area," Sister Kateri said, "but it has become increasingly busy. There have even been instances of families referring other families to the area."

A receptionist is on duty in the area from 9 a.m. to 9:30 p.m., Monday through Friday. She notifies the family when the patient leaves the operating room and arrives in the recovery area, and again, when the patient is ready to return to an assigned room.

After surgery is completed, the surgeon either calls the family (ext. 2078) or comes to the lobby personally to discuss the condition of the patient. While the family is waiting, coffee is provided, smoking is permitted, and a public telephone is available.

Physicians and other interested hospital personnel are cordially invited to visit and tour the Waiting Area at any time.

ARE YOU WHAT YOU EAT?

from the Dietary Department

Adequate nutrition is a way of life. This week we will be focusing on National Nutrition Week's Bicentennial theme, "Improving Nutrition for the Nation."

How well do you measure up? Answer "Yes" or "No" to the following questions:

1. Do you look or feel overweight?

2. Do you spend most of your waking hours sitting, standing, or driving a car?

3. Do you consume some of these items each day: tonic, candy, pastry, rich desserts, chips, and snack crackers?

If there's a "yes" in your answers, you'd be wise to visit the Mobile Nutrition Booth, where a dietitian will be pleased to tell you how to improve your diet and will answer questions about nutrition:

on March 8, 10, and 12:
TIME: 1:30-3:30 PM
PLACE: Brick Corridor (between the White Lobby and the Moseley Bldg.)

on Tuesday, March 9:
TIME: 1:30-3:30 PM
PLACE: The Gray Lobby

on Thursday, March 11:
TIME: 1:30-3:30 PM
PLACE: The Warren Lobby

COMING SOON: MGH FAMILY NIGHT AT THE MUSEUM OF SCIENCE

Last year's MGH Family Night at the Museum of Science was such a great success that arrangements are being made again this year to have a similar party on Thursday, March 25, from 6-9 p.m. The staff of the museum will again be on hand to provide a private opening of the museum facilities. All MGH employees, their spouses and children are invited. Free tickets will cover parking and admission to the museum as well as to all regular exhibits. Refreshments will be served.

ADMISSION WILL BE BY TICKET ONLY. If you have not already ordered tickets, ask your supervisor or Personnel Services for a ticket request form.

Please fill in the form and return it to Personnel Services, Office #1, Moseley Auditorium, by THURSDAY, MARCH 11. You will receive your tickets in the house mail one week before the night of the party.

It promises to be a great party. Don't forget to bring your camera!

NOTE to physicians and others on call: Telephone calls to a special number at museum (742-1425) will reach you at the party.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) MARCH 11, 1976

Radiology Conducts Pregnancy Awareness Study

The Radiology Department has launched an intensive one-month educational campaign to increase awareness of the need for precaution in giving abdominal X-ray examinations to women of childbearing age.

The effort is part of a "Pregnancy Awareness Study" being conducted jointly with the Bureau of Radiological Health of the U.S. Department of Health, Education, and Welfare.

Because the fetus is much more sensitive to radiation than an adult, radiation exposure during pregnancy can increase the risk of congenital anomalies (irregularities), leukemia, and perhaps childhood cancer. The fetus is most susceptible early in pregnancy when both the physician and the patient may be unaware that the patient is pregnant.

To help alert physicians to the possibility of pregnancy, the Radiology Department is including on all requisitions for X-ray examinations a pink cover slip on which the physician indicates whether the patient is pregnant and if so, whether special procedures are used during X ray.

During March the Radiology Department is also sponsoring talks and seminars on the subject of pregnancy and radiation.

The results of the MGH study will be compiled and analyzed to help the Bureau of Radiological Health decide if a nationwide program should be undertaken.

Poison Prevention Week

Pharmacists Staff Lifeline

Recently a distraught mother dialed 232-2120 with this problem: her toddler had swallowed a quantity of dishwashing detergent.

On the other end of the line was Vincent A. Cervizzi, Coordinator of the pharmacists who staff the Boston Poison Control Center at the MGH.

He ran through the important questions: What kind of detergent had the child swallowed--handwashing (low toxicity) or dishwashing machine detergent (higher toxicity)? How long ago did the incident take place? What symptoms did the child show?

Determining that the child had swallowed the highly alkaline dishwashing machine detergent, Mr. Cervizzi consulted a computerized data file and recommended diluting the soap immediately with milk or water, giving the child some soothing oil, and taking him to an emergency ward.

During National Poison Prevention Week (March 21-27), pharmacists are urging everyone--especially those with young children--to post the poison information number on their telephones with other emergency numbers.

"About 500 children under age 5 die each year from ingestion of toxic materials," Mr. Cervizzi said. (continued on back)

CHAPEL CONCERT FOR PATIENTS: Wednesday, March 17, 3 p.m., Boston University Quartet.

BURN UNIT'S THOUGHTFUL EVENING SECRETARY RETIRES

Mrs. Agnes Carvalho wanted to "leave quietly because I'm chicken-hearted!" she said. But her colleagues managed to corner her in the Chalet for a small mid-February retirement party with a "good luck cake."

A unit secretary for 17 years, Mrs. Carvalho worked on White 6, 10, and 12. She "enjoyed every minute of it," but found the evening shift of White 12's Burn Unit especially satisfying.

"I liked being able to help people," she said, "especially patients who had to be in the hospital for a long time."

She would often chat with patients to help them pass time in the evenings or would aid a nurse in feeding the patients. Fluent in Portuguese, Mrs. Carvalho will be greatly missed as an interpreter for patients on units throughout the hospital. And her co-workers claim they already miss the delicious Portuguese dishes she would sometimes bring in as a special treat.

POISON (continued from page 1)

To provide lifesaving information quickly, there are more than 500 U.S. Poison Control Centers throughout the U.S. The MGH is one of four such centers in Boston. Callers dialing 232-2120 will reach the MGH from 12 noon to 5 p.m. weekdays. At any other time 24 hours a day, 7 days a week, they will reach other hospitals.

The 10 MGH pharmacists who staff the center have become experts in getting information quickly from an upset caller while also giving reassurance. They always ask for the caller's name and phone number in case the call becomes disconnected.

"We recommend that syrup of ipecac (used to induce vomiting) be kept in the household," Mr. Cervizzi said. Although vomiting is helpful in many cases of poisoning, it is not always the recommended procedure, he stressed. The directions given on the product's warning label should be followed. (continued above)

Mr. Cervizzi mentioned that literature is available in the Clinics Pharmacy for anyone interested in basic information on what to do in case of poisoning.

REMINDER: EMPLOYEES INVITED TO PROGRAM ON ALCOHOLISM

The National Institute on Alcohol Abuse and Alcoholism tells us that there are nine million problem drinkers and alcoholic persons in this country. Yet alcoholism is largely misunderstood by many people.

If you would like to know more about alcoholism, you are invited to attend an employee program called "Alcoholism: What Is It and How Should It Be Treated?"

Coordinated by Kathi Johnson, Education and Training Coordinator, Personnel Department, the program will feature an excellent film, "Chalk Talk."

The program will be held in the Lower Outpatient Amphitheatre on Friday, March 19, 12:00-1:00 and Monday, March 22, 2:00-3:00. Employees are invited to bring their lunches to the program.

Dr. John Renner, Director of the Alcohol Clinic; Dr. Eleanor Hanna, Alcohol Clinic Coordinator; Bill Quinn, Counselor/Coordinator of the Alcohol Clinic; Kris Clarke, R.N., Emergency Ward; and Merrill-Lynn Page, R.N., Acute Psychiatry Serivce, will be on hand to answer questions from the audience and to describe the MGH Alcohol Clinic Services as well as available community services.

BOY WITH REPLANTED ARM SHOWS MOTION IN FINGERS

Scott Cormier, the 13-year-old boy whose severed arm was rejoined at the MGH last fall, showed "definite motion" in his fingers during a return visit in February.

"This achievement has come sooner than anticipated," said Dr. W. Hardy Hendren, Chief of Pediatric Surgery. In approximately three months the youngster will be evaluated again to determine if bone healing is sufficient to remove his cast.

The MGH Hot Line

BOSTON, MASSACHUSETTS
NEWS OFFICE, GRAY 12 (2206) MARCH 25, 1976

Can changes in the environment help to "demystify the hospital experience?"

Modular furniture with low, movable screens....white surfaces punctuated with color...give an "airy, contemporary, friendly" look to the Planning Office's new home in the Moseley basement.

From left, George Fisher, James McNeely, Ruth Ahearn, and Beth Fisher.

SPOTLIGHT

The Hospital's Planners

Every few weeks it seems that another office somewhere in the MGH has folded its tents and moved to a new location. Surely there is a logic to this nomadic madness, we mutter to ourselves, a mastermind at work.

There is. It is called the Planning Office.

Themselves recently uprooted from their Charles River Plaza home, the planners have created in the Moseley basement an environment that reflects both their skills and philosophy. (continued on page 4)

DR. KLERMAN RETURNS FULL TIME TO THE MGH

Dr. Gerald L. Klerman, an MGH psychiatrist, is returning to full-time patient-care, research, and teaching activities at the MGH following his decision last month to resign as Superintendent of the Erich Lindemann Mental Health Center.

A nationally known clinical and research psychiatrist, Dr. Klerman had served as Superintendent of the Lindemann Center since it opened in 1971. He also directed the Harbor Area Mental Health and Mental Retardation Program, developing a network of community health centers throughout the harbor area. (continued on page 2)

DR. KLERMAN (continued from page 1)

He is currently involved in research on depression and its treatment in collaboration with the National Institute of Mental Health and with colleagues in Boston and New Haven.

A Professor of Psychiatry at Harvard Medical School, Dr. Klerman is well-known for his studies on the use of drugs in the treatment of mental disease. For documenting the value of the phenothiazines (compounds) in the treatment of acute schizophrenia, he and two other researchers received in 1969 the Hofheimer Prize, the highest research honor of the American Psychiatry Association.

A committee that includes representatives from the state and the community served by the Lindemann Center, the Harvard Medical School, and the MGH is seeking a successor to Dr. Klerman. Dr. Charles A. Sanders, MGH General Director, said that the MGH is actively participating in that search "in order to continue our commitment to provide quality mental-health care to the communities we serve."

Dr. Gerald L. Klerman

NEW IN TREADWELL LIBRARY

The Treadwell Library Committee is happy to announce that the number of hours the Library is open has been extended as of March 21. About a year ago they were reduced to provide more time for the staff to work on correcting basic problems in the library. Some of this work has been completed, thereby allowing longer hours.

They are:

Monday - Friday	9:00 a.m. - 10:00 p.m.
Saturday	9:00 a.m. - 6:00 p.m.
Sunday	2:00 p.m. - 8:00 p.m.

CHAPEL CONCERT FOR PATIENTS

The Lincoln-Sudbury Special High School Chorus will present a concert for patients on Wednesday, March 31, at 3 p.m. in the Chapel.

CLINICS CARDS

Any employee visiting a clinic, including Staff Clinic, must bring with him his plastic clinics addressograph card. The photo-identification badge cannot be accepted as a substitute.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director
(News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

MGH DIETITIANS MEET WITH DUKAKIS

On February 19 Jane Gillis, R.D. (left), Clinical Dietitian on Ward 4 and Chairman of the Massachusetts Dietetic Association's (M.D.A.) State Planning Committee, and Lyn Fleming, R.D., Nutrition Chairman in the MGH School of Nursing, President of the M.D.A., met with Governor Dukakis as he declared March 7-13 Nutrition Week in the Commonwealth of Massachusetts.

The Dietary Department promotes proper nutrition all year long, the dietitians emphasized, through teaching. In the cafeteria, for example, calorie counts are posted to help visitors make appropriate decisions from a variety of choices.

Clinical dietitians provide diet counseling for both inpatients and those seen in the ambulatory services. Besides teaching basic nutrition, dietitians instruct our patients on ways to modify their menus to meet individual diet prescriptions.

MGH employees may be unaware that they may use the services of the Nutrition Clinic, by referral from the Staff Clinic or from a private physician, as part of their ambulatory care.

FORMER SEAMSTRESS LEAVES THOUSANDS FOR CANCER RESEARCH

An Italian widow who led a quiet, simple life in the North End gave through her will a major boost to cancer research at the MGH.

Mrs. Angiolina Torchia, a seamstress and variety-store operator, died nearly three years ago at the age of 76. As a result of judicious real estate investments coupled with frugal living, her estate after settlement was worth more than $82,000. She stipulated that the entire proceeds be used to aid in finding relief from cancer.

Attorney Gabriel F. Piemonte, executor of the estate, was given discretionary powers under the will to determine how best to carry out Mrs. Torchia's wishes. He decided to establish an Angiolina Torchia Fund at the MGH with the income to support cancer research.

Piemonte, a former Boston city councilor and state representative, said he chose the MGH because of its outstanding research in the field of cancer, its work in the community, and as a tribute to Dr. Gerald S. Foster, MGH physician, for substantial personal contributions to the health care of North End residents.

A reserved woman, Mrs. Torchia came to the United States from her native Italy in the early 1920s. She lived modestly for most of her life in the North End, occupying small apartments on North and Hanover Streets. At the time of her death, she was a resident of Revere. She had no children.

NEEDED: YOUR BOOKS.....

Any kind of book, fat or thin, hardback or paperback, old or new, romantic or pedantic, scary or merry, eclectic, eccentric, or electric, for the Warren Library's Spring Book Sale (date to be announced). Please leave books in the Warren Library, Bulfinch basement, any weekday from 9:30 a.m. to 4:30 p.m. (3:30 p.m. on Fridays). Thank you.

PLANNERS (continued from page 1)

Their new office is a long, narrow room, visually very busy, with ducts and pipes vying for attention. "We just painted it all white and then picked places to emphasize with color," said James McNeely, interior designer.

They managed to change the area dramatically on a very low budget, a principle they apply to all construction projects, large and small.

Fitting a staff of 10--including architects, designers, draftsmen, a clerk of the works,* secretaries, and planners--into a small space, required a break from the traditional office layout. The staff chose modular furniture with low movable screens to form flexible work spaces, encouraging interdisciplinary collaboration. The look is airy, contemporary, and friendly.

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*one who superintends construction, one of the responsibilities of William R. Faddis.

Only a small part of the Planning Office's work, however, is so delightfully visible as its own quarters. It is also involved in long-range strategic planning, including the planning of the budget for capital expenditure, site planning for the whole MGH campus, and projecting future space needs of services and departments. Increasingly, the office participates in regional health planning, primarily through the Certificate of Need application required by the state for any hospital expansion.

The planning staff is used to "thinking on both the microscale and the macroscale--and making the transition fast," said Burgess P. (Mike) Standley, Director of Planning. "At one moment we are planning a $2,500 renovation and the next, the $25,000,000 Ambulatory Care Center."

Some 60 projects in various stages are logged on the Planning Office's status sheet. Many are interrelated. The moving of the medical wards from the Bulfinch to the Gray Building,
(continued on page 5)

James Gage, left, and James McNeely, designers, study blueprints of new medical wards with Beth Fisher, planner. Windows of new Planning Office give view of Bulfinch Building and lawn.

Carleton N. Goff, left, the hospital's resident architect, confers with Burgess P. (Mike) Standley, Director of Planning, in the Planning Office's conference alcove.

PLANNERS (continued from page 4)

for instance, resembles an intricate game of Chinese checkers. In any such project the Planning Office is active not only in the planning but also in the design (including selection of furnishings), and in seeing that the contractors carry out the plans.

The staff provides a unique overview of the hospital environment. Individually, their orientation is broad and varied. Carleton N. Goff, the hospital's resident architect, has an historical perspective of the institution's growth during the 30 years he has been involved in planning here. His knowledge of the physical plant is unparalleled. Mr. Standley, who in January of 1975 became the hospital's first Director of Planning, was a consultant in the planning of educational facilities. Beth Fisher was a city planner.

Currently they are examining the "sociology of spaces" at the MGH; that is, the impact of the hospital's environment on behavior. The appearance of many hospitals, for example, reinforces people's apprehensions about becoming patients.

"The typical hospital has a bland, sterile look," Mr. Standley said. "The MGH has been very good about maintaining some homelike atmospheres. We also want to create some contemporary spaces."

"This is part of a process often referred to as 'demystifying the hospital experience," Ms. Fisher said.

They are about to embark on a study of the directions that signs give throughout the MGH. "Because hospital visitors are often under stress, they may have more difficulty finding their way around than they normally would," Mr. Standley said. "We're eager to see if we can provide more thoughtful communication by improving signs."

"Signs also include architectural and traffic devices," Mr. McNeely added, "which can be used to make key places--where corridors intersect, for example--more memorable."

"Demystifying" renovations are being planned for the White Lobby, which the staff feels is "a bit on the dingy and unwelcoming side," besides having ventilation problems. Step number one: the moving of the main information desk catty-cornered to its present location.

The impetus for change comes from many sources. Responding to concerns of the nursing staff, the Planning Office brightened the formidable Gray 3A intensive-care areas with colored drapes. The new Waiting Area for families of surgical patients was created in response to a special committee.

Mr. Standley may sit on some 15 committee meetings each week, making sure all voices are heard and one hand knows what the other is doing. The real planners, he believes, are the users--nurses, physicians--and the Administration, with the Planning Office serving as a "center of information."

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on March 1:

Barbara Maxwell, Phillips House Nursing, 15 years

James P. O'Connell, Phillips House Nursing, 13 years

Florence Jamison, Phillips House Nursing, 5 years

RADIOPHARMACY GRADUATES

Here is the first class to graduate from a radiopharmacy program developed jointly by the MGH and the Massachusetts College of Pharmacy. From left, William B. Collins, Subhanka Saichandana, Anthony Ng, Damian J. Anselmo, and Raymond E. Hinxman III. Not shown, Gerald D. Burnham.

The courses are taught by Ronald J. Callahan, MGH radiopharmacist in the Department of Radiology and Adjunct Assistant Clinical Professor of Radiopharmacy at the Massachusetts College of Pharmacy, with two other professors at M.C.P. The program covers the physical and pharmaceutical aspects of nuclear medicine and radiopharmacy.

PEOPLE

DR. SEYMOUR S. KETY, an MGH psychiatrist, and psychobiologist, has been elected to the Board of Trustees of The Rockefeller University in New York. He is Director of the MGH Psychiatric Research Laboratories and Professor of Psychiatry at Harvard Medical School. He is well-known for his studies of biological mechanisms in psychiatric illness.

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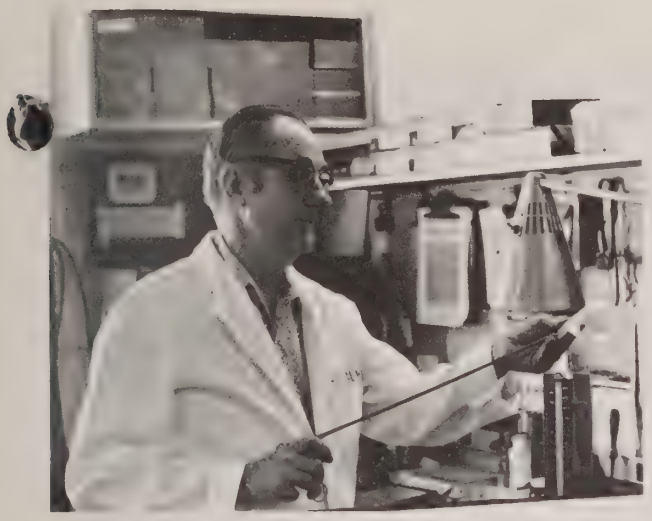
Last week DR. JOSEF K. CYWINSKY, Director of the Medical Engineering Department, gave a lecture on "The Performance of Implanted Biogalvanic Pacemakers" at the Fifth International Symposium on Cardiac Pacing in Tokyo.

SAFETY AND YOU: LIFTING THINGS

A common injury is a strain or sprain caused by poor habits when lifting heavy objects.

Follow these few reminders whenever you lift a heavy load:

- Be sure you have a good footing on a non-slippery surface before you start.
- Use the heavy muscles of your legs and thighs, not the flat muscles of your back, to take the strain.
- Squat; don't stoop or bend over.
- Do not twist your body when under weight strain; shift your footing instead.
- Grasp the load firmly.
- Do not jerk at the load; lift it smoothly.
- Never lift too much; make heavy lifting a job for team work.



Joseph Hourihan has worked 30 years with the "instrument shop" from its first home in a reconverted stable to its lofty Gray-12 quarters. Here he sharpens a biopsy punch.

EFINING HIS SKILLS FOR 30 YEARS

In 1946 when Joseph W. Hourihan, a World War II veteran badly in need of a job, first joined the instrument shop, it was housed in the old city stable on Fruit Street (where a parking garage is now).

He would rather have continued in the leather industry like all his family in Peabody, at that time "the biggest little leather town in the world." He had left home to join the service in 1941, just before Pearl Harbor, when people were still singing "Goodbye, Dear, I'll Be Back in a Year."

"Of course, I was in for four and a half!" he said.

Suffering injury to his feet, he needed a job where he could be seated while working, a luxury apparently unknown to leather plants then. Through a government-sponsored program, he got on-the-job training at the MGH, sharpening and repairing all kinds of surgical instruments.

Thirty years later he is still at it, but the instruments have become more varied and sophisticated; the shop has changed its affiliation to the "Maintenance Section of Medical Engineering;" and Mr. Hourihan has become a highly skilled specialist.

About working at the MGH all these years he says, "You couldn't find a better place."

About being with Mr. Hourihan his co-workers say, "never a dull moment." He is known for an inexhaustible supply of humor. In turn, he is teased about his fiddling (he plays with the North Shore Philharmonic) and golfing (with the MGH Golf League).

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Catherine H. Beyer, Assistant in Pediatrics, Children's Service

Dr. Michael S. Caruso, Clinical Associate, Dermatology

Robert S. Green, Consultant in Telemedicine, Medicine

Dr. Sherwood B. Lee, Clinical Associate, Children's Service

Dr. Michael S. Pessin, Clinical Assistant, Neurology

Dr. Katherine A. Shaw, Clinical Associate, Anesthesia

Dr. Bennett S. Slotnick, Clinical Assistant in Psychology, Psychiatry

Dr. Anne O. Summers, Assistant in Bacteriology, Medicine

Dr. William R. VanArsdell, Assistant Pediatrician, Children's Service

Rita D. Zielstorff, Assistant in Computer Science, Medicine

"WHERE THERE'S A WILL"

Anne Evans Foreman is "Cruisin'," as the song title suggests, in a '20s outfit during the first dress rehearsal of the 1976 Vincent Show, "Where There's a Will."

Don't forget to order your tickets from the New England Life Hall Box Office, 536-9606. The show will be held April 7-10 at 8 p.m. with a 2 p.m. matinee on Saturday.

An exciting feature has been added this year: preshow dinner and drinks are available right in the theater for only $10.00. Call the Box Office to reserve a table in the New England Life Hall's Charter Room (cocktails at 6 p.m., dinner at 7 p.m.).

All proceeds are contributed to the Vincent Memorial Hospital, the MGH gynecological service.

MORE ABOUT YOUR HEALTH INSURANCE

Do you have bills for private doctors' office visits and prescription drugs?

Most of these bills are 80 percent reimbursable under the Master Medical portion of your health insurance plan, provided that you have been on the plan for eight consecutive months. You can submit such bills each calendar quarter (after a $25.00 quarterly deductible for each member) on an Extended Benefits Claim Form, which is available in the Personnel Services Office. Also available is an instruction sheet explaining how to complete the claim form.

Receipted bills can be submitted for services dating back as far as eighteen months. For information on which doctors' office vists are covered under this benefit, please call extension 2236.

GETTING YOUR SIGNALS STRAIGHT

Do you know the difference between this

— —— —— —— —— —— ——

and this?

— — — — — — — — — — —

The first is what a regular busy signal on the telephone might look like if you drew it. It means the line is busy.

The second represents what is called a "fast busy" signal. When you hear that, it means one of two things:

(1) You are dialing from a restricted phone that can't place the kind of call you are making.

(2) Your call is long distance, but you have been trying to dial it as a local call.

There is no use dialing again when you hear the "fast busy" signal. If you don't know whether a number is local or long distance, call Information, ext. 2090. If you are not sure about a town, check page 5 of your MGH directory.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) APRIL 8, 1976

12TH ANNUAL MGH NIGHT AT THE POPS

The MGH family's annual spring frolic is on its way, an evening of music and conviviality at Symphony Hall. Our "Night at the Pops" will be held this year on Wednesday, June 9, at 8:30 p.m. Ticket orders must be received by May 12, so get your order in now!

The highlight of last year's performance was a major flute solo by Dr. Eve E. Slater, Chief Resident in Medicine. This year's program is not yet known.

Order blanks may be obtained from Personnel Services or from display posters which will soon be in the main lobbies and other central locations throughout the hospital. Ticket prices for a table on the floor are $7.00 and $8.50.

MEDIA NOTES

Highlights of a kidney transplantation filmed at the MGH will be shown Thursday, April 22, at 8 p.m. on WBZ-TV's "Action 4" as part of a feature on health care. The operation was a "living related transplantation;" that is, the kidney was removed from a living donor, the patient's mother. Participating in the procedures were Drs. Paul S. Russell, A. Benedict Cosimi, Hugh H. Young II, John A. Erdmann III, John N. Ditton, Roger J. Morris, and John P. Murphy; Barbara Fulton, R.N., Cynthia Martig, R.N., and Susan Aldrich, R.N.; and Leo Wynn and Robert Welt, Nursing Assistants.

WATER, WATER EVERYWHERE

Commendations are in order for the employees of Building Service, Maintenance and Engineering, the Dietary Department, and the many other departments that made a special effort to keep hospital operations running smoothly following flooding of basement areas last week.

The emergency crews were called early on the morning of March 30, after water was discovered about 1:30 a.m. leaking through a door in the Warren basement. A pipe from the water main had broken near the city's water meter. The city was called immediately, but it took a municipal crew 2 1/2 hours to locate, uncover, and shut off the street valve. Apparently, the valve had been covered over some time ago when the city repaired a section of Charles Street.

In the meantime, water continued gushing into the Warren basement, reaching a level of 10 to 14 inches on the basement level, and 46 to 50 inches in rooms below that level. By constructing dams, employees prevented similar flooding of the Cox Center, the machine room for the cafeterias, and the Baker kitchen. The Boston Fire Department gave invaluable assistance in pumping water out. (continued on back)

GOLF LEAGUE WELCOMES NEW MEMBERS

The MGH Twilight Golf League will launch its 1976 season during the week of April 26. Last year the league became coed when two women joined, and new members of both sexes are welcome this season. Officers of the league will be on hand to answer any questions at a general meeting on Friday, April 16, at 12 noon in the Moseley Rotunda. For further information you may call Dennis Hamilton, ext. 2173.

HOLY WEEK AND EASTER EVENTS FOR PATIENTS AND STAFF

GOOD FRIDAY: April 16

12 noon - Way of the Cross Prayer Service in the Chapel.

12:30 to 3 p.m. - A concert of recorded music for this day in the Chapel. You may enter or leave at any time.

4:00 p.m. - Celebration of the Lord's Passion and Mass of the Pre-sanctified in the Chapel.

EASTER DAY: APRIL 18

7:30 a.m. to noon in the patients' rooms: Private communion for all patients who make requests.

4:00 p.m. - Easter Mass in Moseley Rotunda.

CHAPEL CONCERT FOR PATIENTS

A concert will be held for patients at 3 p.m. on Wednesday, April 14, in the Chapel. Performing are Dr. John Head, cello; Dr. Richard Schatzki, piano; and Dr. Vincent Reale, violin.

WATER, WATER (continued from page 1)

After the excitement had died down, Maintenance and Building Service were faced with the painstaking task of cleaning up and salvaging equipment. Workers from the Plumbing, Electric, and Labor shops repaired pipes and dismantled equipment for heating, air-conditioning, and other functions housed mainly in the Warren basement. These parts were sent out to be baked dry; the extent of damage is yet to be determined.

Building Service personnel spent hundreds of hours repairing the effects of the flooding. The night crew stayed on until noon Tuesday; another crew came at 6 a.m. and stayed until 9 p.m. Tuesday evening. All rooms affected by the flood had to be emptied and washed down.

TUITION AID REMINDERS

The deadline for applications for the spring quarter at Northeastern University is two weeks after the first day of classes.

Employees are reminded to bring their applications to the Tuition Aid Office for approval as soon as they have decided to attend N.E.U.

Employees who have finished courses in Northeastern's winter quarter should bring in their grades and bursar's receipt as soon as possible. Employees are eligible for a reimbursement for 60 days after the course ends. After that 60-day deadline, they are no longer eligible.

PATIENTS TAKE OVER THE DISPLAY CASE

The talents of MGH patients of all ages are on view this week in an exhibit of handicrafts in the glass case opposite the General Store.

The patients contributed macrame, needlepoint, drawings, decoupage, and other crafts to the display. Encouraging all this activity are the hospital's recreation therapists: in the Burnham Building, Sally Cave and her assistants, Jeriann Warner and Nancy Smythe; in Bulfinch, Denise Pomodoro; on Bulfinch 7, Lynn Sidman; in the White Building, Yolanda Yorca and Muffy Lutzin; and in Baker, Marcie Schwartz, the newest member of the recreation team.

Materials are provided for the patients free of charge. To help raise money for supplies, recreation therapists hold a Christmas bazaar each year.

OH, WHERE HAVE ALL THE PHONE BOOKS GONE?

Last October there were 4,000 MGH Telephone Directories; now there are none. We should not need more than one directory for each of the hospital's 3,000 telephones. Since the directories are expensive to reprint, the Communications Office would be very grateful if you returned to White 13 any books that may not be needed in your office.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) APRIL 22, 1976

Spooky watches MGH families watching him.

At 25, he is the longest-living great-horned owl known to the Museum of Science.

MGH Family Night

MGH employees, with their spouses and children, turned out in record numbers to explore the treasures of the Museum of Science on March 25, MGH Family Night.

Hank, the porcupine; Banji, the boa constrictor; and Paul, the ferret, joined the Museum staff in special demonstrations, while the "Transparent Woman" described various organs that were illuminated beneath her skin. Crowds stood mesmerized while baby chicks hatched, feathers dropped 35 feet in a vacuum, and a pendulum created patterns in the sand. Youngsters challenged the computer, crawled around the giant tire, and played astronaut in the Apollo Command

(continued on page 4)

What looks like a polecat, has red eyes, and is a great hunter?

The ferret, demonstrated here to a rapt audience of MGH children.

DR. RUBIN NAMED OUTSTANDING YOUNG LEADER

Dr. Robert H. Rubin, an MGH physician, was named one of Greater Boston's Ten Outstanding Young Leaders by the Boston Jaycees at their annual awards banquet April 9. This is the third consecutive year that an MGH physician has received the "TOYL" award.

An expert in infectious disease, Dr. Rubin codirects the Bulfinch-3 Intensive Care Unit, treating severely ill patients with general medical problems. He is also Infectious Disease Consultant to the MGH Transplantation Program and Assistant Professor of Medicine at Harvard Medical School.

When he was only 28, Dr. Rubin became acting chief of the Special Viral Pathogens Unit of the National Center for Disease Control, United States Public Health Service, in Atlanta. There he headed a team that developed an antiserum against rabies. The new antiserum, made available to the public last July, has fewer adverse effects and offers more protection than the antiserum previously used.

Dr. Rubin currently devotes much effort to the critical problem of infectious disease in patients who have undergone organ transplantation (either kidney or bone marrow) and require large amounts of medication that adversely affects their resistance to infection. He is the author of more than 20 published articles as well as a soon-to-be-published book on typhoid and other forms of salmonella infection, one of the most common kinds of food poisoning.

In a letter supporting Dr. Rubin's candidacy, Dr. Paul S. Russell, surgeon and director of the Transplantation Unit, wrote: "There is no question that Dr. Rubin is one of the most gifted, devoted, and tireless clinicians I have ever seen. He spends untold hours, both by day and by night, carefully dealing with the life-threatening problems which many of his patients face." Dr. Russell also noted, "Dr. Rubin is a particularly intelligent and inquisitive physician. He is involved in important research activities related to infectious-disease problems and to cancer."

In 1969, during famine and unrest in Nigeria, Dr. Rubin volunteered to help the International Red Cross there, directing its medical relief program to fight malnutrition and epidemic disease. Working on the frontier, he barely missed being wounded and contracted typhoid fever and amoebic dysentery.

Dr. Rubin's wife, Dr. Nina E. Tolkoff-Rubin, was named an Outstanding Young Leader in 1974. She codirects the Bulfinch-3 Intensive Care Unit with her husband and heads the Dialysis Section of the Transplantation Unit. The Rubins are the first husband and wife to be named for a TOYL award. Since 1952 five other MGH physicians have received the TOYL award. Last year's recipient was Dr. John A. Parrish, a physician who headed the team that developed an important new treatment for psoriasis.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director
(News and Public Affairs)
Mary M. Hoffmann, *Editor*
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Dr. Frederic de Bros, left, and Wendell Turner, a Phillips House patient, tune in on an amateur radio operator from California.

HAMS ABOUND AT MGH

When Wendell Turner entered the Emergency Ward last November, he was examined by WB2DRM, Dr. Jon Perlman, a surgical resident. A radio friend, HB9AET, Dr. Frederic de Bros, volunteered to be the anesthesiologist during his operation. While he was recovering in the Phillips House, WA1RIY, Frank Carp, Respiratory Therapist, showed up unexpectedly at his room to install an amateur radio set, an extra one that Mr. Carp keeps handy for hospitalized operators.

"We hams really stick together," Mr. Carp explained. "We know when one of us is sick."

Mr. Turner entered the hospital again this month, fighting a stubborn case of ileitis. This time he brought his own set so he could "communicate with the whole world from my room in the Phillips House."

About 18 months ago Mr. Turner, a retired chemist and bacteriologist, was surprised to hear Swiss call letters (beginning HB) coming loud and clear through his set. He signaled, "Where are you?" "On Beacon Hill," answered Dr. de Bros, a visiting Research Fellow in anesthesia at the MGH.

He could not talk, but he could tap out in Morse Code, "M-O-R-E A-I-R."

Dr. de Bros has been an amateur radio operator since adolescence, when he would make a radio receiver by sticking two pieces of metal into a lemon and attaching earphones to the metal (a fact made much of by the Herald-American reporter who wrote about the two "hams" in the newspaper's April 1 edition). While attending medical school, he worked part of each year as a communications officer for the International Committee of the Red Cross until he was seriously wounded during a skirmish in Yemen.

Dr. de Bros was standing by when Mr. Turner woke up in the Recovery Room after his last operation. With an endotracheal tube extended down his throat to help him breathe, he could not talk about the choking sensation he felt. But he could tap out in Morse Code on Dr. de Bros' hand, "M-O-R-E A-I-R."

Both men have "extra class" licenses, the highest granted by the FCC. Amateur radio operation "is not just a hobby," Dr. de Bros said. "It is a strong brotherhood with a code of honor that emphasizes helping one another."

This ethic runs strong in Frank Carp's family. His father, Dr. Stanley Carp, a general practitioner, is past president of the Medical Amateur Radio Council, an international body. Frank is vice-president of the 1979 Repeater Association, a local group, and a member of the American Radio Relay League, which provides backup communications in disasters like the Chelsea fire. He is also an MGH Respiratory Care Supervisor on the night shift, a Northeastern University student during the day, a certified Emergency Medical Technician, an occasional ambulance driver, and on weekends, a special police officer in his hometown of Saugus.

And in his free moments? Well, he has found time to install his spare radio set in the rooms of two other MGH patients besides Mr. Turner and for patients in several other Boston hospitals as well.

MGH FAMILY NIGHT (continued from page 1)

Module. In the corner, tyrannosaurus rex, towering over two floors, watched.

The museum opened all its facilities and exhibits exclusively for MGH employees. Special shows were given at the Hayden Planetarium and at the Cahners Theater, which featured "Good Vibrations," a colorful multimedia presentation graphically demonstrating sound and light. The MGH Dietary Department also provided a graphic treat in the form of 2,880 giant oatmeal and peanut-butter cookies with juice.

For the first time this year, ticket information was sent to retirees. The total attendance was 2,200, about 600 more than last year. The Museum of Science party was planned by a committee of ten chaired by Ruth MacRobert, Director of the Personnel Department. Some committee members headed groups of employees who volunteered for special assignments:

Museum Staff Liaison:
Janet Swanson

Ticket Attendants:
Louise Kelley and
Ruta Straumanis
(Cochairmen)

Guides:
Frank Moy and
Tony Giarrusso
(Cochairmen)
Louise MacInnes
Susan Freeman
Evelyn Stigger
Janet Jastrzebski
Robert Cavicchi
Gertrude Nolin
Gary Sluhocki
Elaine Strousky
Bernard Speaks

Coatroom:
Mary Ruth Wolf
(Chairman)
Mr. and Mrs. Ernest Farese
Elizabeth Perlmuter
Janet Freedman
Mr. and Mrs. Frank Shapiro
Dorothy Parker
Maeve Blackman
Joseph Moriarty
Ethel Brooks
Mr. and Mrs. Sulochana Pendse
Marjorie Bennett

First Aid:
Tina DiMaggio, R.N.
(Chairman)
Cynthia Diamantis
Jean Bottari

Photography:
Mary Hoffmann

Refreshments:
Louise Hatch
(Chairman)
Susan Barraclough
Barbara Buswell
Carolyn Crimmins
Mae Dozier
Kristy Hendricks
Mary Kohli

Dietetic Interns:
Fred DeMicco
Suzanne Gabriel
Teri Hedrich
Karen Ho
Natalie Marburger
Janet Morrison

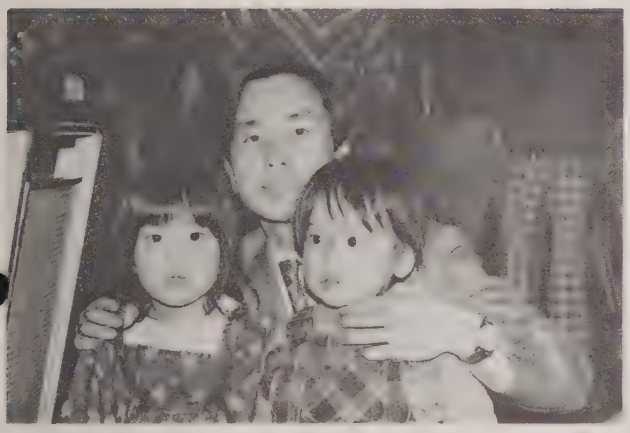
Pharmacy Staff:
Amy Baumbach
Patricia Buja
Kathy Levesque

Meeting Benji, the boa constrictor.

Power steering.

Don't tread on us.

The ancient water screw.



Father, daughter, and son.

Father and daughters.

Man wonders over the restless sea,
the flowing waters, the sight of the sky,
and forgets that of all wonders, man
himself is the most wonderful.

St. Augustine

Hearing your own voice on the telephone.

"WAVE" WEEK

Mayor Kevin White has proclaimed April 19-25 "WAVE for Driver Courtesy" Week. During this period a 25-foot van will be parked at Government Center and four other locations throughout the city offering bumper stickers, balloons, a flyer, and a slide-tape show. The WAVE campaign is endorsed by fifty of Boston's business, professional, and civic organizations, including the MGH.

HAVE YOU SIGNED AN OPTION FORM FOR THE PENSION PLAN?

Most employees with ten years of service have the valuable right to designate a beneficiary for their pension. If you have ten years of service and have not signed an option form, please come down to the Personnel Services Office to discuss the different options available.

GROUPS COME FROM FAR AND WIDE TO TOUR MGH

You say you're eager to see "The MGH Story" (the slide show in the Ether Dome), but you just can't find the time?

A group of high school students from Gorham, New Hampshire, had a problem finding time, too, so they all got up at 4 a.m. one recent Friday morning, drove to Boston in time for a special morning tour of the MGH, took in a few other sights, and drove back at midnight.

Another group of students, the Medical Careers Club of Berwick Senior High School, Berwick, Pa., had the time but not the money for the flight to Boston and overnight accommodations. So during the past year they made and sold 8,000 "grinders" (subs) at 75¢ apiece to raise $4,500.

In the Bicentennial year, groups of all ages and inclinations have been attracted to the MGH for educational tours. They are served by Ferdinand (Bob) Strauss II, Director of Special Projects, and his assistant, Mildred Flaherty, with the help of specially trained volunteers.

"We've had 4-H Clubs, Medical Explorers (an outgrowth of Boy and Girl Scouts), career groups, Harvard Business School classes, public health administrators, groups of dietitians and architects--you name it," Mr. Strauss said.

What brings a club in Berwick, Pa., a town "noted for its potato chips and cigars," to the MGH?

The author of the above description of Berwick is Mrs. Evelyn Fedin, the high school's spirited health services coordinator. In 1973 her sister, Miss Hester Kester, received two total hip replacements at the MGH under the care of Dr. William H. Harris, orthopaedic surgeon. The operation, which brought considerable relief from pain to Miss Kester, so fascinated Mrs. Fedin that she encouraged the club to include the MGH in its educational experiences.

When 41 members of the club visited on April 9, they saw not only "The MGH Story"

They sold 8,000 "grinders" to visit the MGH.

From left, Mr. Ferdinand Strauss, Director of Special Projects; Blase A. Carabello, M.D., MGH Resident in Medicine and friend of visitors from Pa.; Mrs. Evelyn Fedin, advisor to Medical Careers Club; and Elvira Reap, Club President, in Ether Dome.

but also Dr. Harris' film of a total hip replacement. On hand were Vivian Jay, R.N., who works with Dr. Harris, and Dr. Indong Oh, a Fellow in Orthopaedic Surgery, to answer questions about the procedure. The students then toured, in four groups, the Clinical and Cardiac Laboratories, the Radiology Department, the Pharmacy, Medical Records, and the Blood Bank. Serving as guides with Mr. Strauss and Mrs. Flaherty were Carolyn Hayes and Kathy Grady of the Photography Laboratory, who had taken a special interest in the club's adventure. Joel Salhanick, also of the Photo Lab, ran the projectors and cameras.

With the assistance of various departments, Mr. Strauss arranges special tours to meet

(continued on page 7)

If you wish to take the Bicentennial tour, given Tuesdays and Thursdays at 2 p.m., call Mr. Strauss or Mrs. Flaherty at ext. 2117 or 2118, Special Projects Office, Phillips House 1.

Employees and visitors gathered in the Penthouse to say farewell to a valued minister and friend.

From left, The Rt. Rev. Morris Arnold, a Bishop of the Episcopal Diocese of Mass., chats with Helen and Donald Amussen at a farewell reception for Chaplain Amussen.

BELOVED CHAPLAIN LEAVES MGH

One of the hospital's beloved Protestant chaplains, the Reverend Donald S. Amussen, is leaving the MGH. His chaplaincy, supported since 1966 by the Episcopal City Mission, ended after the Mission cut its funds for chaplains.

Chaplain Amussen found the MGH a fertile ground for his two strong interests, counseling and education. Early in his career at the MGH he supervised students from the Episcopal Divinity School in field education and taught a course in pastoral care at the Boston University School of Theology. He became a certified supervisor in Clinical Pastoral Education in the MGH's School of Pastoral Care, which has grown considerably in the past several years.

His wife, Helen, a former instructor in nutrition and diet therapy at the MGH, is a dietitian at Bon Secours Hospital in Methuen. She and their two young children were present at a farewell reception held in honor of Chaplain Amussen on April 5 in the Penthouse.

GROUPS TOUR MGH (continued from page 6)

the needs of particular groups. The basic Bicentennial tour, given Tuesdays and Thursdays at 2 p.m. (open to employees, with clearance from their supervisors), begins in the Warren Lobby, where dioramas show the contrast between the modern and historic MGH. Highlights of the tour are the still-visible wooden piers where ambulance boats once docked; architectural features of the historic Bulfinch Building; the Bulfinch Museum; and the multi-screen slide show in the Ether Dome, covering the hospital's past and present.

CSR LOSES DEVOTED WORKER

Grace Trevisone, left, receives warm farewell wishes from her boss, James A. Willis, Director of Central Sterile Supply, at her retirement party March 18 in the Penthouse.

Mrs. Trevisone leaves behind her a reputation for efficiency and dedication that will be hard to match. Nearly 19 years ago she joined the MGH in the Linen Processing Section, where she became a group leader. When the section became part of Linen Control, she stayed in Central Sterile Supply, preparing gauze dressings for sterilization. It was not only the quality of her work, Mr. Willis said, but her loyal spirit that made her a treasured member of the department.

Employees studying English as a Second Language. Standing from left, Ersula Bernier, Jesula Cazeau, Pedro Gonzales, Bertha Thomas, Irene Panush, Ms. DeMarco (instructor), and Constantine Zaimas; Seated, from left, Irma Betancourt, Aurora Gonzales, Claudina Saenz, Marie Champagne, Marie Rateau, and Marie Jacques. Not present, Claudius Eunis, Bertha Martinez, Hortencia Cruz, and Maria Lambert.

MGH EMPLOYEES IMPROVE ENGLISH LANGUAGE SKILLS

The Personnel Department, in conjunction with the Boston School of Modern Languages, is offering instruction in English as a Second Language (ESL) for MGH employees.

The program was developed last December for employees in the Building Service and Dietary Departments but is expanding to include personnel in other departments.

The course is designed to help employees who are not native English-speaking improve their skills in reading, speaking, and writing English. The major emphasis is conversation; however, there is a grammatical base to each lesson.

Early in December, twenty-one interested employees were tested to determine specific language needs for placement in small ESL classes. The first class began in January and ended in late February. The continuation of the ESL course started March 29 and includes students from Building Service, Linen Control, and Clinical Administration. Classes are divided into groups of no more than eight students and meet twice a week for one-and-a-half hour sessions. There is no charge to the participants.

POSTGRADUATE COURSE IN PSYCHIATRY WINS BOUQUETS

The first postgraduate course in psychiatry presented by the MGH Department of Psychiatry and Harvard Medical School's Department of Continuing Education was acclaimed by many of its participants to be the best they had ever attended.

About 200 psychiatrists, neurologists, and other physicians attended the intensive two-week course, which included 43 lectures as well as seminars each evening. Held March 22 to April 2, it was directed by Dr. Thomas P. Hackett, Acting Chief of Psychiatry, and Dr. Aaron Lazare, MGH psychiatrist.

On the eve of the last session, an outpouring of appreciation along with personal gifts went to Dr. Lazare, who organized the course, and to the two secretaries who assisted him, Janet Cannon and Donna Catanzano. Dr. Seymour Applebaum, one of the psychiatrists who planned the tribute, said that the course was exceptional "not only in the consistently high level of the presentations but also in the personal warmth and caring shown by the department for us as individuals and as a group. The group interaction that resulted was amazing."

The MGH Hot Line

BOSTON, MASSACHUSETTS
NEWS OFFICE, GRAY 12 (2206) APRIL 29, 1976

E.W. CARES FOR BOMBING VICTIMS

Victims of last week's bombing at the Suffolk County Courthouse were cared for by regular emergency ward staff "without any major mobilization beyond the immediate disaster committee," said Dr. Peter Gross, Assistant Chief of Emergency Medical Care.

The first patient arrived at 9:25 a.m., 13 minutes after the explosion at the Probation Court on Thursday, April 22. Within a half hour, 13 victims had been "triaged"; three others came later.

"Fortunately, it happened that the Emergency Ward was quiet, so we had no problem absorbing that number of people into our regular service," Dr. Gross said. The E.W. sees 220-230 patients within a normal 24-hour period, he added.

While most injuries were minor, two patients suffered serious injuries. Four were admitted. The E.W. team worked with quiet efficiency in caring for the 16 victims. In the last crisis, when three MBTA cars collided in a tunnel on August 1, 1975, the Emergency Ward cared for 125 people. Phase 1 of the hospital's 3-phase disaster plan was implemented at that time.

DISPATCH SERVES NIGHT SHIFT

Since the end of February, night-shift employees have had for the first time the service of two Dispatch messengers and a supervisor from 11 p.m. to 7:30 a.m. As part of an effort to increase security for employees, the expanded service allows nursing personnel to remain on the units at all times. Several Dispatch Aides have also been assigned to the Blood Transfusion Service during the night shift to expedite the delivery of blood products to and from the units.

DONORS RESPOND IN RECORD NUMBERS TO DISASTER APPEAL

While the Emergency Ward staff worked nonstop to care for last Thursday's bombing victims, at the other end of the hospital an extraordinary challege was presented to personnel of the Blood Transfusion Service.

In response to a news media appeal for donors, hundreds of people came to the MGH to give blood for the disaster victims. They waited quietly on folding chairs, nearly filling the Gray Lobby and Jackson corridor. By 8 p.m. that evening, 433 had donated blood--more than had ever given in one day.

"It was unbelievable," said Janice Rogers of the Blood Transfusion Service. "I've never seen a response like this. And no one complained about having to wait."

Blood Transfusion Service Personnel from all sections worked all day to process donors, and the Volunteer Department provided additional assistance. Returning from a day's collection, the MGH's Blood Donor Mobile Unit opened its doors on Blossom Street. Dr. Charles E. Huggins, Director of the Blood Transfusion Service, commented that the staff assigned to the unit at 8 a.m. remained until 9 or 10 p.m. to finish processing the donations.

Every two hours, the Dietary Department delivered refreshments for both the staff and the donors--a total of 12 cases each of cola and coffee and 7 dozen muffins.

***

BOOKS FOR SALE: Don't miss the Warren Library's annual sale of used hard-cover and paperback books. It will be held Thursday, May 6, 10 a.m. to 4 p.m., in the Warren Lobby.

PEOPLE

DR. SEYMOUR S. KETY, psychobiologist, received the 1976 William C. Menninger award from the American College of Physicians for distinguished contributions to the science of mental health. The award was presented April 5 at the College's annual meeting in Philadelphia. Dr. Kety, Chief of the Psychiatric Research Laboratories at the MGH, has sought new psychopharmacological approaches to the treatment of schizophrenia and other mental disorders.

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DR. EDWIN M. COLE, neurologist and psychiatrist, appeared on WCVB-TV's "House Call" April 1 to discuss dyslexia.

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WALTER MICHALIK, of Private Accounts, wanted to "get a feel for the distances involved in travel at the time of the Revolution," so last summer he walked the 400 miles from Boston to Poughkeepsie, N.Y., in 13 days. This July he will make one consession to modern times, using a bicycle to journey to Montreal for the summer Olympics. He has mapped out a route that goes nearly in a straight line, paralleling routes 93 and 89 through some challenging mountainous terrain. His goal? 100 miles a day.

A CONSUMER ON THE MOVE

Robert H. (Bob) Burroughs, Dispatch Aide, was appointed Chairman of the Consumer Activities Committee of the United Cerebral Palsy Association of Metropolitan Boston, which provides service to cerebral palsied children and adults throughout the Boston area.

Mr. Burroughs began his assignment by attending the United Cerebral Palsy Association's national conference in Pittsburgh on March 26, 27, and 28. He participated in a series of meetings and workshops about consumer activities.

Mr. Burroughs was also recently appointed to Governor Dukakis' Task Force for Affirmative Action in hiring the handicapped, which will investigate hiring policies in government agencies.

INTRODUCTORY SESSIONS FOR VOLUNTEERS

The Volunteer Department is conducting spring and summer introductory sessions for men and women (aged 16 and older) wishing to learn about the many volunteer opportunities at the MGH.

The schedule for evening volunteers:

Introduction: Tues. May 4, 6:30-8:30 p.m. in the Volunteer Dept., Moseley 1.

Training day: Tues. May 18, 6:30-8:30 p.m.

For day volunteers (attend any one of the meetings):

Introduction: 10 a.m. - noon
Volunteer Dept., Moseley 1

Tues. May 11 & 25 Wed. July 7 & 21
Tues. June 8, 15, & 22 Wed. August 4

LETTER OF THANKS

Mr. Frank Berinato requested that Dr. Sanders share this letter with the entire MGH family.

I have not words to express my thanks to everyone who tried so valiantly to save my wife's life in the past thirteen months. The service and care was just exemplary: Dr. Aserkoff who was so wonderful to me and my wife up to her last moment of breath; Dr. Warshaw, who operated on her and tried so hard to save her; Dr. Sheldon Kaufman, who was so compassionate at my time of need and also tried to save her life.

The nurses on Baker 8 where she was operated on were wonderful. The nurses on Vincent Memorial, 3rd floor were just wonderful. During her last stay in Baker 7 the nurses were just outstanding and compassionate for someone very sick. The Catholic chaplains, Fr. George (Szal), Fr. Clegg, Fr. Hindelang, were consoling to me and my wife up to the end.

I am going to end the letter by saying many thanks to all of the people in Mass. Gen'l Hospital. Many contributions are going to the Cox Center and American Cancer Society in her memory.

Thanks to everyone. Frank Berinato

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) MAY 6, 1976

Corporation President Named

Lloyd D. Brace, a Trustee of the hospital since 1943, has been named President of the MGH Corporation. The position was previously held by Edward L. Bigelow, who died in August, 1975.

A graduate of Dartmouth College, Mr. Brace spent his entire business career with the First National Bank of Boston, retiring as Chairman of the Board in 1968. He is a trustee of the Museum of Science, a member of the American Academy of Arts and Sciences, an honorary member of the M.I.T. corporation, and a former trustee of Dartmouth College and the Rockefeller Foundation. He is also a former director of General Motors and of the American Telephone and Telegraph Company and has served on the finance committees of many business organizations.

His daughter, Ann B. Barnes, M.D., is a surgeon on the staff of the Vincent Memorial Hospital, the MGH's gynecology service.

SANDERS VS WEINER ON CHANNEL 4

On April 22, Dr. Charles A. Sanders, General Director, debated Stephen Weiner, head of the state's Rate Setting Commission, on WBZ-TV's "Action 4." The subject was House 3160, a bill which seeks to impose rigid controls on hospitals, giving to the state the power to pass on the budgets of hospital departments on an item-by-item basis. Hospitals have argued that the state lacks the expertise to judge the merits of individual department budgets. Since the 180-plus Massachusetts hospitals together have hundreds of departments, the state would have to learn the intricate details of each one.
(continued on back)

Major Moves Start Late May

Late this month the hospital will take the first step in moving the General Medical Wards (Bulfinch 1, 2, 3, & 5) to the Gray Building and renovating two floors of the White Building.

The procedure is a complex one affecting many services. It involves temporary moves in four phases before relocation is complete by the target date of June, 1977.

The moves this month will primarily affect units in the White Building. Following is a basic outline of what will happen in "phase 1":

White 8	Urology Service	- move to Gray 6 & 9 (temporary)
	Dermatology	- move to Gray 6 (temp.)
	Orthopaedic	- move to Baker 3 (permanent)
White 9	Upper Extremity	- move to Gray 7 (temp.)
	Rehabilitation	- move to Gray 8 (temp.)
White 10	Urology	- move to Gray 10 (perm.)
White 11	Neurology ICU (other Neuro. beds remain)	- move to Gray 11 (perm.)
Baker 3	8 Neuro. beds	- move to Gray 11 (perm.)
	4 Oral Surgery	- move to Gray 6 & 7 (temp.)

Floors of the White Building are being closed temporarily to allow for conversion of White 8 and 10 into semiprivate rooms with two beds per room and some private rooms. On White 11, the ICU will be converted to two regular semiprivate rooms.

Most of the moving in "phase 1" will take place on two weekend mornings. The Labor
(continued on back)

MOVE TO GRAY BUILDING (continued from page 1)

Shop and other Maintenance employees will handle the heavy objects. Teams composed of employees from Building Service, Clinical Administration, Dispatch, and Nursing will move patients and patient-related items.

In "phase 2," scheduled for December, 1976, White 7 will be closed, and the beds will be moved to Gray 7 and 8. White 9 will reopen. In "phase 4," scheduled for March, 1977, White 7 will reopen while Gray 7 and 8 will close. Because the timing is dependent on many unpredictable factors, the schedule is subject to change.

In the final phase, now scheduled for June, 1977, the floors will be organized as follows:

FLOORS - WHITE BUILDING	FLOORS - GRAY BUILDING		
		Patient Areas	Nonpatient Areas
6	Surgical Service	6 Medical Serv. (from Bulfinch)	Medical staff offices conference room
7	Surgical Service	7 Medical Serv. (from Bulfinch)	satellite kitchen Medical library (from Bulfinch) Medical staff offices
8	Dermatology Serv. Medical Serv. (from Bulfinch)	8 Medical ICU (from Bulfinch 3)	----------
9	Rehabilitation Serv. Upper Extremity Serv.	9 Medical Serv. (from Bulfinch)	Nursing office (from Bulfinch)
10	Urology Service	10 Urology Service	Urology offices
11	Neurology Service	11 Neurology Service	EEG (Brain Wave) Lab ECG (Cardiac) Lab

(Baker 3 - 18 Neurology beds, 12 Orthopaedic beds, and 4 Oral Surgical beds)

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Charles A. Marotta, Assistant in Neurochemistry, Psychiatry

Dr. Alexander L. Miller, Clinical Assistant, Psychiatry

Dr. Heike Rolle-Daya, Clinical Associate, Children's Service

Dr. Paul Stark, Assistant in Radiology

Dr. Robert M. Stewart, Clinical Assistant, Psychiatry

SANDERS VS WEINER (continued from page 1)

Dr. Sanders has argued that Massachusetts has shown an inability to manage its own state hospitals and that 3160 could result in a lower standard of care for patients in private hospitals such as the MGH. Mr. Weiner contended that the state has developed expertise. The hospitals have introduced their own regulations for controlling costs and argue that an existing law gives the state the power to regulate hospital rates in the period before the hospital measure is phased in.

The MGH Hot Line

BOSTON, MASSACHUSETTS
NEWS OFFICE, GRAY 12 (2206) MAY 20, 1976

NEW GRAY-BUILDING TELEPHONE NUMBERS

The telephones on White 8, 9, 10, and 11 will be disconnected as these floors move to the Gray Building on May 22 and 23. Following are new telephone numbers for the Gray control centers (formerly called nurses' stations):

Gray 6 - ext. 8036 (Dermatology, Oral Surgery, Urology)

Gray 7 - ext. 8042 (Upper Extremity Rehab.)

Gray 8 - ext. 8048 (Rehabilitation)

Gray 9 - ext. 8059 (Urology)

Gray 10 - ext. 8065 (Urology)

Gray 11 - ext. 8071 (Neurology ICU)

Callers dialing the old numbers will be informed by recorded message of the disconnection and will then be transferred automatically to an MGH operator.

TEACHING PROGRAM OFFERED FOR DIABETICS

The Diabetic Clinic staff believes all diabetic patients and their families should know about the condition, its treatment, and its effect on their bodies. Beginning May 25, these and other topics will be presented in a new Diabetic Teaching Program. One-hour sessions will be held for seven consecutive weeks. The charge of $7.00 per session includes both the patient and his family.

If you wish to participate or would like more information, please call Mrs. Rosemary Sheehan, R.N., ext. 2721.

WHITE MOVES TO GRAY THIS WEEKEND

Working in teams of three, MGH employees this weekend will move patients and equipment from the White building into six newly opened floors of the Gray building. The 8-hour move will complete phase 1 of a 4-phase plan to move the General Medical Wards from the Bulfinch to the Gray building and to renovate two floors of the White building. The schedule:

Sat., May 22, 8:15 to noon: White 9 moves to Gray 7 & 8
White 10 moves to Gray 10

Sun., May 23, 8:15 to noon: White 8 moves to Gray 6 & 9
White 11 ICU moves to Gray 11

The moves should cause little disruption of services in other areas. The Labor Shop has already begun transporting certain heavy items. Personnel from Building Service, Clinical Administration, and Dispatch will move furniture and patients, with a nurse accompanying each patient.

The head nurse and unit coordinator on each floor have carefully planned the moves. To help assure a fast and smooth transition, employees not assigned to the units are asked to stay clear of the area.

For nearly a year Gray floors 6-11, skipped by the elevators, have remained a mysterious no-man's land to most employees. But in the last few months the floors have been invaded by personnel from all quarters. The contractors and architects have proudly demonstrated to groups of nurses and other users the new systems they designed especially for the MGH. These include a flexible nurse-call and intercom system and a compact headboard which contains all equipment for the support and comfort of the patient.

(continued on back)

WARREN LIBRARY OFFERS EDUCATIONAL AIDS

New materials have been added to the Warren Library to help employees who are interested in continuing their education. Many colleges and graduate schools require applicants to take standardized tests as part of the application procedure. The Warren Library, located in the Bulfinch basement, now has books containing sample tests for the following examinations:

College Board Admissions Scholastic Aptitude Test (SAT), Graduate Record Examination (GRE), Graduate Business Admission Test (GMAT), Miller Analogies Test (MAT), and Law School Admission Test (LSAT). In addition, the High School Equivalency Diploma (GED) Test booklet is available.

If you have any questions or would like to check these books out, consult Nancy Kessner, librarian in the Warren Library.

Employees interested in health occupations or general career information are invited to call Kathi Johnson, Education and Training Coordinator, ext. 2230, to make an appointment. This office maintains active listings of career information, community resources, and bulletins from schools, colleges, and graduate programs in the Boston area.

TUITION AID REMINDERS

The time of tuition-aid reimbursement is here again. Within 60 days after the completion of an approved course, the employee should bring a copy of the course grades and a bursar's receipt for the tuition to the Tuition Aid Office, Moseley 1, Personnel Department. A check for the cost of the tuition and lab fees minus taxes will be issued to the employee within approximately two weeks.

After 60 days, an employee is no longer eligible for reimbursement. Employees who receive reimbursement thereby agree to remain on a full-time employment status for at least six months after the date of completion of the course work.

A reminder to those who intend to enroll in summer courses: Employees must reapply each semester or quarter. The Tuition Aid Office must receive applications at least two weeks prior to the registration date. Before being finalized by the office, applications must be approved and signed by the employee's supervisor and department head. Tuition will not be reimbursed for courses taken without approval before deadlines.

MOVES (continued from page 1)

Building Service personnel have worked long hours stripping and sealing floors, cleaning patient rooms, and installing shower and cubicle curtains. MGH maintenance men have been testing the life-support and safety systems. Other tests are made by city and state inspectors.

Clinical Administration stocked the floors with supplies well in advance of the patients. When the patient census for the weekend is known, the Admitting Office will be supplied with a list of patient bed assignments in the new units.

A satellite kitchen on Gray 7 will serve patients on all floors in a system new to the MGH.

CORRECTION!CORRECTION!CORRECTION!CORRECTION!

In a May 6 HOT LINE article outlining moves to the Gray building, the ECG (Cardiac) Lab was shown moving to Gray 11. This was an error. The labs moving to Gray 11 are those of the Clinical Neurophysiology Unit, the EEG (Electroencephalographic) Lab and the EMG (Electromyographic) Lab. Apologies to all involved.

CLINICS CARDS

Any employee visiting a clinic, including Staff Clinic, must bring with him his plastic clinics addressograph card. The photo-identification badge cannot be used as a substitute.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) June 3, 1976

MGH Seeks Charter for 'Mini-University'

The MGH is seeking a charter to establish an independent, degree-granting education division. The "mini-university" would grant master's degrees in nursing, dietetics, physical therapy, and speech pathology; baccalaureate degrees in radiologic technology and respiratory therapy; and a graduate certificate in social work.

On May 6, John E. Lawrence, Chairman of the Board of Trustees, and Dr. Charles A. Sanders, General Director, outlined the proposal to the state Board of Higher Education's Committee of Collegiate Authority. The Board is expected to reach a decision early this summer.

The proposed division could herald a significant development in health-care education. Only two hospitals in the country are known to offer programs similar in scope; both are conducted in collaboration with medical schools. In its complete autonomy, the MGH program would be unique.

Rock afficionado Ed Banks listens to a cassette brought by Nancy Johnson of the Warren Library. Story on music for patients, p. 5.

Under the plan, existing educational programs at the MGH would be upgraded and unified through a new, interdisciplinary structure.

"We are already a near-university," Dr. Sanders said. "But at present, graduates of our teaching programs leave with only diplomas and certificates to show for their efforts. Academic degrees would give them much greater career mobility. In addition, the quality of education and training they receive would make the graduates leaders in their fields."

The method of financing the program is an innovative departure from traditional patterns. In the past, the costs of clinical education in teaching hospitals have been charged to hospital operations. This practice evolved in part from the more advanced patient care that comes from teaching programs and in part from the difficulty in distinguishing between teaching and patient care.

Under the current proposal, the education division would be financed in the manner of most private schools, through tuition and private sources. Students' clinical work would be charged to the hospital only when it directly benefits patients. *By separating educational expenses, the hospital (and ultimately the patient and third-party payers) would save $2.2 million per year, Dr. Sanders said.*

"With a free-standing education division," Dr. Sanders added, "we would become eligible for funds not now available to us. This would provide a nonpatient source for teaching support." (continued on page 2)

SOMETHING NEW FROM CALIFORNIA

Don't drop it! There are only three other high-energy 35-MEV (million electron volt) linear accelerators operating in North America. This 7 1/2-ton section (the gantry) was lowered into the Cox Center basement on April 15. Its penetrating beam is used to combat deep-seated tumors of the cervix, urinary bladder, and prostate.

Patients at the Cox Center are already being treated with an 18-MEV linear accelerator, used to treat cancers of lesser depth. A second 18-MEV is due to arrive in late summer. Two cobalt machines are also in use.

Before being shipped, the 35-MEV was tested extensively by MGH radiation biophysicists in California, and it is again undergoing tests for accuracy and safety at the MGH.

EDUCATION DIVISION (continued from page 1)

The new interdisciplinary approach would create a more efficient use of the hospital's resources and a richer program for the participants. Core courses common to all fields would be taught by the same faculty. To assure communication between the educators and deliverers of health care, the school's administration would be integrated with that of the hospital.

The hospital's Board of Trustees has been exploring the possibility of establishing a university for about ten years. Active planning began when the Office of Educational Planning, directed by Richard J. Olsen, was formed in 1973. The Committee on Teaching and Education, currently chaired by Dr. Henry J. Mankin, has been working closely with various hospital departments in advancing the plans.

If the state approves the petition, the programs would be phased in over a period of several years with none beginning until sufficient funds are raised. The anticipated total enrollment would be 324, substantially fewer than are currently attending.

The university's physical plant would be contained entirely within the MGH's existing facilities. Because the enrollment would be smaller than at present, renovation of the School of Nursing's Bartlett Hall and Sleeper Hall would provide additional classroom space.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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ACADEMIC PROGRAMS PLANNED IN SEVEN FIELDS

In the MGH's petition to the state to form an independent education division, the planners describe six programs leading to undergraduate or graduate degrees. An additional course leads to a certificate. The fields:

Nursing: A 3-year program leading to a master in science degree. The final year would be spent in specialization, with graduates prepared especially to serve as nurse practitioners. Total enrollment: 150.

The nursing program would be one of only three preservice master's programs in the country. Under the existing three-year school, the training is considered excellent, but the nurses receive diplomas which have more limited application.

Dietetics: Two tracks leading to a master's degree in dietetics--a 12-month course for registered dietitians who want to specialize in clinical, community, or administrative dietetics; and a 18-month program combining internship with specialization. Total enrollment; 44.

Physical Therapy: A 2-year program for experienced physical therapists leading to a master's degree in physical therapy. Total enrollment: 30.

Speech Pathology: A 2-year program leading to a master's degree and certification preparation in speech pathology. Total enrollment: 30.

Radiologic Technology: A 2-year program leading to a bachelor of science degree and preparation for certification as a Registered Radiologic Technologist. Total enrollment: 30.

Respiratory Therapy: A 2-year program leading to the bachelor of science degree for students who hold the Associate Degree in Respiratory Therapy. Total enrollment: 20.

Social Work: A 1-year program leading to a graduate certificate preparing students to be case assistants or candidates for the master's degree in social work at various colleges. Total enrollment: 20.

JIM CANDITO JOINS COMMUNICATIONS OFFICE

James P. (Jim) Candito, a former Unit Coordinator, was appointed Assistant Communications Manager in the Communications Office. He is responsible for all the telephones, paging, and ancillary equipment in the hospital and serves as liaison with the New England Telephone Company and other suppliers.

Mr. Candito evaluates the needs of telephone users, selects appropriate equipment, and makes sure it functions as planned. Because the positon involves many pressures, the manager must have "both organizational skills and the ability to get along with all kinds of people," said Evelyn Olschewski, Director of the Communications Office.

Mr. Candito developed these skills during six years as a Unit Coordinator with the Department of Clinical Administration at the MGH. A graduate of Bryant & Stratton School, he is currently working toward a B.S. degree in public health at Northeastern University.

The position of Assistant Communications Manager was held for six years by Robert T. Bennett, who recently left to work for a communications consulting company in Waltham.

James P. Candito

PATHOLOGY STAFF CELEBRATES ASCENT TO COX 5

A proud Pathology staff celebrated on April 29 the opening of the long-awaited new laboratories on the fifth floor of the Cox Center.

The area houses research laboratories, the newly established diagnostic electronmicroscopic unit, and an expanded immunofluorescence service. Dr. Harold F. Dvorak, who, with his wife, Dr. Ann Dvorak, planned much of the area, said the facility provides tools for advancement in both patient care and research.

Both functions have benefited from the acquisition of two new transmission electronmicroscopes and a scanning electronmicroscope. Because these devices have 500 times the magnification of an ordinary light microscope, Dr. Dvorak explained, minute distinctions can be made in cell types. In biopsies of certain malignant tumors, for example, pathologists can make more definitive diagnoses than previously, thus leading to more effective treatment.

Through expanded immunofluorescence techniques, pathologists can detect deposits of body substances such as immunoglobulins, complement, or fibrin with exquisite sensitivity. The presence of such deposits is an important factor in diagnoses of kidney and skin disease having an immunologic basis.
(continued on page 7)

Discussing features of the new transmission electronmicroscope on Cox 5 are from left, Dr. Ann Dvorak, Dr. Robert T. McCluskey, Chief of the Department of Pathology, and Dr. Harold F. Dvorak.

MUSIC AT THE PATIENT'S BEDSIDE

Thanks to the efforts of a librarian, a nurse, and a volunteer, music-loving patients can now fall asleep to Mozart's "Eine Kleine Nachtmusik" and wake up to Jimi Hendrix or the Mormon Tabernacle Choir.

A service providing music casettes to patients had been an ambition harbored for years by Nancy Kessner, head of the Warren Library. Last June the means to bring it about came in the form of "a beautiful volunteer," a coloratura soprano, from the New England Conservatory of Music. While the young woman advised on the musical selections, a psychiatric nurse clinician, Suzanne O'Hara, became interested in the therapeutic value of the program. Starting with the Intensive Care Units, Ms. O'Hara spread the word among the nursing staff and recreation therapists.

The collection grew from a few classical selections to 250 tapes from all genres. A youthful White-9 patient, Ed Banks, introduced Ms. Kessner to the world of rock. Through requests from other patients, she has added "easy listening," country and western, and ethnic or foreign language tapes.

In addition to the musical selections, the Warren Library offers popular old-time radio shows like "Suspense," Jack Benny, and Fred Allen. For several years a collection of "talking books" has also been available. These range from suspense stories like Dashiell Hammett's The Maltese Falcon to Edwin Newman's Strictly Speaking, nonfiction.

The program is so popular that all 19 cassette players are in constant use. While the players are provided free through a government service, Ms. Kessner had to do some digging to find support for the tapes. She discovered the Shattuck Fund, whose donor stipulated the income to be used only for music.

The classical collection was enhanced when a physician took home 10 blank tapes, and his wife recorded all the family favorites. Similar participation by employees who have recording equipment would allow Ms. Kessner to expand the collection more rapidly, since blank tapes are relatively inexpensive.
(continued on page 5)

With her face and hands, Maria Conde expresses her intention to love and honor Michael Sarno, of the Orthopaedic Shop, for the rest of their lives. The ceremony was performed in sign language. (Photo courtesy of the Providence Journal-Bulletin).

CASETTES FOR PATIENTS (continued from page 4)

Cassette players are available with earphones or pillow phones for immobile patients. The library recently distributed to 10 recreation therapists and nurses and to 30 patient units an 8-page list of available cassettes.

PEOPLE

Devotees of Channel 2's annual auction will be pleased to know that the MGH's General Director, DR. CHARLES A. SANDERS, has agreed to be an auctioneer this year. Watch WGBH-TV at 8:30 p.m. on June 4 to see him in action. More than $4 million has been raised for the nonprofit WGBH Educational Foundation, a member of the Public Broadcasting Service (PBS), since the first auction 11 years ago.

***

Two MGH psychiatrists were appointed to head clinics that are part of the Harbor Mental Health and Mental Retardation Area Program. DR. ROBERT S. ABERNETHY III was named Unit Chief of the Freedom Trail Clinic of the Lindemann Mental Health Center and DR. FRANKLIN C. CURREN, Unit Chief of the Revere Community Mental Health Center.

HANDS TELL OF LOVE

"...In sickness and health, as long as we both shall live." The bride and groom repeated the words of the minister, but the congregation heard no sound. The wedding was performed in sign language, the way of communication between Maria E. Conde, who is deaf, and Michael E. Sarno of the Orthopaedic Shop, who has a partial hearing loss.

The couple met five years ago when both were students at the Boston School for the Deaf in Randolf. Michael continued his studies at the Blue Hills Vocational and Technical School in Canton. After graduating last year, he became a technician trainee in orthotics and prosthetics (the design and fitting of braces and artificial limbs).

The special ceremony was written and translated into sign language by the Rev. Edward Granholm, the only clergyman of the Assembly of God in New England able to communicate in sign language. The hymn, the Lord's Prayer, was sung orally and in sign language. Many participants could use both languages.

The wedding was held April 17 in Attleboro. One of the proudest participants was Anthony Sarno, father of the groom and a member of the Credit and Collections department at the MGH.

CENTRAL STERILE SUPPLY HONORS RETIREE

Ann Wisniewski greets friends who gathered on April 30 to wish her a happy retirement. With her is James A. Willis, Director of Central Sterile Supply, who commented that the department will miss both her pleasant personality and excellent work. Mrs. Wisniewski was employed for 12 years inspecting, assembling, and wrapping sterile equipment.

PATIENTS' PRIVACY (continued from page 8)

made prior arrangements. (5) The hospital has specific procedures for the protection of a patient who is to undergo newspaper interviews or photographs, and the News Office is unable to carry these out if someone else makes arrangements. (6) The patient may be receiving a new type of care which should not be disclosed until it has been duly reported in a medical journal.

Behind a large present and wearing a corsage stands Ida Kendrick with some of her friends from Materials Management. Known to many as "the smiling face in the uniform room," she was honored at a retirement party April 20 in the Penthouse. Most of her 18 years of service were spent in the Linen Control section. After a trip to Poland, Mrs. Kendrick plans to enjoy her favorite hobby--gardening.

O.R. BIDS FAREWELL TO ELMA SIMPSON

Elmer Perry, Executive Officer of the Operating Rooms, left, presents one of many retirement gifts to Elma Simpson while her husband stands at her side.

For nearly 25 years people have depended on Mrs. Simpson for conscientious service in such responsibilities as cleaning the surgical instruments in the Operating Rooms. She started at the MGH in 1951 as a ward helper in the Vincent Memorial. Four years later she joined Central Sterile Supply and has worked in the Operating Rooms since 1964. Many friends gathered April 28 in the Penthouse to wish a happy retirement to their well-liked co-worker.

IDA KENDRICK LEAVES LINEN CONTROL

THREE MGH RUNNERS BATTLE HEAT IN MEMORABLE MARATHON

The thermometer read 100 degrees in Hopkinton one hour before noon. In the hottest Boston Marathon ever recorded, three MGH doctors ran the 26-plus miles, two for the first time.

A veteran runner, Dr. John C. Long, came all the way from the Armed Forces Institute of Pathology in Washington to participate. In July the former resident will return to the MGH Department of Pathology.

Running for the first time were Drs. Stephen E. Hedberg and Matthias B. Donelan, both surgeons. Dr. Donelan, a fourth-year resident in plastic surgery and former Harvard football player, finished just under four hours after training for only four months.

Dr. Hedberg, a surgeon at the MGH for 14 years, claims to be a nonathlete for whom running in the marathon seemed "a superhuman thing to do."

He began serious training only a year and a half ago and entered the race with no expectation of finishing. But his wife and children, keeping up with him by car, egged him on with cold fluids (his total consumption: 4 gallons) and ecstatic cheers. By the time he reached the Prudential Building, the officials and crowds were long gone, but the triumph was no less sweet.

"I came in on April 19, the same day I started," he said. "If I can do it, anyone can!"

In the debate over the value of vigorous exercise, Dr. Hedberg stands firmly on the positive side. Recent studies, he believes, indicate that in middle-aged men, regular exercise, if approved by a physician, can help prevent heart disease.

His own experience is impressive: after three months of jogging, his cholesterol level dropped from 205 to 159.

Here's ERG in your eye! Drs. Stephen E. Hedberg, left, and Matthias B. Donelan toast with electrolyte replacement with glucose before attempting the 26-plus-mile Marathon. Their shirts declare them members of the American Medical Joggers Asso. Dr. Donelan's wife, Lorraine, MGH Registrar, snapped the photo.

PATHOLOGY LAB (continued from page 4)

By providing modern facilities essential to research, the department has attracted investigators from a variety of fields. In a break from tradition, all investigators do not work in individual labs. Instead, the area is divided into five functional units for studies in biochemistry, tissue culture, immunology, immunofluorescence, and electronmicroscopy. Investigators move from one area to another according to the problems they are exploring. This system avoids duplication of equipment and makes maximum use of existing space.

Most of the department's research centers on the causes of kidney disease and the mechanisms of cell-mediated immunity, or the body's protective response to the invasion of foreign agents such as cancer cells.

Patients' Privacy: A Sacred Right

A recent letter in one of the nationally syndicated newspaper columns complained about the employee of another hospital who divulged confidential information about a patient's health.

The patient found the experience extremely embarrassing. In answering the letter the columnist made some strong comments about the need for hospitals "to impress upon their employees and volunteers that all patients have a right to privacy."

Although the letter referred to an event that occurred in another hospital, the incident was timely. In recent months, several violations of patient confidence occurred here that were potentially more serious than that described above. In each instance someone telephoned a Boston newspaper to give information about a patient's illness. In none of the cases was the patient consulted or aware of the disclosure. Because of the nature of the information given, it seems likely that the person providing the newspaper tip worked at the hospital. Some of the callers to the newspaper invited the press to interview the patient.

In one instance someone identifying himself as the husband of an employee telephoned a Boston radio station talk show to describe confidential information about a well-known patient. The husband stated on the air that he had received the data from his wife who was involved in the patient's care.

As the columnist pointed out, patients do have a right to privacy. In the case of the Massachusetts General Hospital the policy is clear. Information about a patient is confidential. Except for certain special circumstances, no information is given about a patient's illness (as distinct from police and fire department-related problems such as accidents) without the express consent of the patient or his next of kin. The news media is not allowed to interview or film patients without the consent of the patient, the attending physician, and the News Office as the representative of the administration.

It is important that the News Office (2206) act as a clearing house for information about patients for several reasons: (1) To insure that the patient's rights are protected. (2) Legal and ethical considerations are often complex. (3) The News Office is experienced in working with the news media. (4) The News Office may already have made arrangements with specific members of the press for interviews with the patient involved. Having another reporter arrive and write an article would understandably anger the reporter who had

(continued on page 6)

BOWLERS ELECT NEW OFFICERS

The new officers for the MGH Bowling League's 1976-77 season are, from left, Marianne Bower (Private Accounts), Treasurer; Ann L. Duggan (Central Nursing Office), Secretary; Jack Siteman (Building Service Supervisor), Vice-President; Bill Tremblay (Radiologic Technologist), President; and Joe Stukas (Pathology), outgoing President.

The League's grand end-of-season awards banquet will be held June 19 at the Sheraton Inn in Boxborough. The day-long affair will include swimming, tennis, and golf and will culminate in a cocktail party and banquet. Ernie Zunino, Data Processing, is Chairperson of the Banquet Committee and Rita Cummings, Bulfinch Nursing, heads the Trophy Committee.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) JUNE 10, 1976

"WHITE" LOBBY TO BE REPAINTED AFTER 14 YEARS

Thanks to a generous donation from the Ladies Visiting Committee, the White Lobby will soon receive its first new coat of paint since 1962. Before repainting can begin, the Planning Office said, the walls must be stripped of a stubborn coat put on by a special technique. The new color will be an "off-white."

TRAINING IN MEDICAL TRANSCRIPTION

The Personnel Department is taking applications for the MGH Medical Transcriptionist Training program which will begin July 12, 1976. *The deadline to apply is June 15.*

The first six months of the program are composed of daily two-hour classes, practice periods, and transcription of actual dictation. Trainees must be prepared to devote time to homework. Material covered in the classes includes medical terminology, basic anatomy and physiology, introduction to medical science, and familiarization with surgical procedures.

MGH employees who are interested in transferring into this program must be high-school graduates with good scholastic records, be able to spell accurately, and have excellent typing skills (45-50 wpm). To be eligible for a transfer, an employee must have been in his or her present job for at least six months and have a good work record.

All trainees are expected to remain with the Medical Records Department for at least 18 months.

Interested employees should contact Ms. Kathi Rice, ext. 2209, as soon as possible.

DR. HABER AWARDED PRESTIGIOUS MEDAL

Dr. Edgar Haber, Chief of the MGH Cardiac Unit and Professor of Medicine at Harvard Medical School, recently became the first physician to receive Columbia University's coveted University Medal for Excellence.

Restricted to illustrious graduates of the university, the award was presented to Dr. Haber May 12 at Columbia's commencement exercises in recognition of a distinctive combination of achievements. The citation accompanying the medal read in part:

"As early as in your internship, and later through various stages of research and clinical practice, you made significant contributions to the fields of immunology and cardiovascular medicine.
(continued on back)

MOVING DAYS: NO TEARS

On two days in May, more than 100 patients were moved in 1 1/2 hours from the White to the Gray Building. The moves went as smoothly as the optimists had predicted; and the patients, it is reported, enjoyed both the excitement and the prospect of more convenient rooms.

What made the move work was careful planning and the many employees who worked hard against a deadline to prepare the Gray floors 6 through 11 for the move by May 22 and 23. Because the units were stocked in advance, only patients and their support equipment had to be moved. On White 11, a code-call team entered a patient's room just before the scheduled move. After treating the patient, they were astonished to walk out of his room onto a completely empty floor.

DR. HABER (continued from page 1)

"Your critical role in the education of medical students, house officers, and other practitioners, and your diverse labors in the service of the American scientific community, particularly the American Heart Association, have been recognized as exemplary by all who have known you."

In the late 1950's while still a resident in medicine at the MGH, Dr. Haber designed and built one of the earliest cardiac monitoring devices and used it in the study of patients with myocardial infarction.

Later he spent three years in the laboratory of Dr. Christian Anfinsen at the National Institutes of Health in Bethesda, Md. In collaboration with Dr. Anfinsen, Dr. Haber conducted a series of experiments which led to important advances in molecular biology.

Returning to the MGH in 1961 as senior resident in medicine, Dr. Haber undertook investigations in immunochemistry which continue today.

PEOPLE

When JOSEPH JOHNSTON of Security played the harmonica on "Community Auditions" last year, the Channel 4 audience voted his performance the best. He entered the talent show again May 23 with Alfred Sirois, and soon the "Harmonica Hi-Lo's" hope to have a third who can play bass harmonica. Recently Mr. Johnston entered another kind of partnership with the former Mildred Brown, Secretary in the Ambulatory Care Division. She became his bride on April 10.

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DR. WARREN W. POINT, an MGH physician, was elected President of the Boston Children's Service Association at their annual meeting. Dr. Point has served on the association's Board of Directors since 1962 and as Vice-President since 1970. He is Assistant Director of the Medical Department at M.I.T. and Clinical Assistant Professor of Medicine at Harvard Medical School.

MORE ABOUT HEALTH INSURANCE

Have you had emergency medical services out-of-state?

If you receive outpatient treatment outside of Massachusetts, you can submit the bill of receipt to Blue Cross on an out-of-state claim form available in the Personnel Services Office. Blue Cross will either pay the hospital directly or reimburse you, depending on whether or not you have already paid the bill.

If you have any questions about what is covered under this benefit, please call the Personnel Services Office, Moseley 1, ext. 2235, for information.

LOUIS YOFFE

Louis Yoffe, who gave several thousand hours of volunteer work to the MGH, died suddenly on May 12. He was 60 years old.

In 1974 Mr. Yoffe won the MGH's annual Jessie Harding Award for Volunteer Service. Known to young patients on Burnham 5 as "Mr. Candyman," he worked with both pediatric and Emergency Ward patients and their families.

His wife, Edith, is a secretary in the School of Nursing. His son, Dov, an evening volunteer in the Emergency Ward, plans to continue his father's work with children in the Burnham units.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on May 1:

Katherine Leahy, Building Service, 17 years, 8 months.

William J. Baxter, Animal Farm, 15 years, 11 months.

Edwardine Jordan, Bulfinch Nursing, 9 years, 3 months.

Annie M. Applewhite, Building Service, 7 years, 6 months.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) JUNE 17, 1976

"DR. JEKYLL 3417--ANY MESSAGES?"

"When is it coming?" they asked at every department meeting. The arrival this month of the computer meant salvation to the hospital's 37 page operators, whose calls have mushroomed to 3000 a day.

On May 27 the MGH became the fourth Boston-area hospital, and the first of its size and complexity, to computerize its paging system. The speed, accuracy, and flexibility of the system's new technology offer great advantages.

Previously, page requests could be handled by only two operators at a time. To deliver messages, they constantly had to check each other's lists of calls. For each call, the time, page number, and return number had to be recorded by hand. When those paged would answer, columns of handwritten records had to be scanned to find the messages. Additionally, several special lists had to be amended manually and referred to frequently by the operators. The pressure was so intense that operators could work for only two hours at a time at the most.

In the new system, there are three input/output devices with scopes, so that three page operators can work simultaneously without having to cross-check.

Each person paged is assigned an identification number which remains unchanged even if the beeper is changed. When the operator types that number, the computer responds instantaneously with a printout of ident number, beeper number, name of person, department or service, and if the information has been provided, unavailability (in O.R., on vacation, etc.) and the information on who is covering. (continued on back)

IRS Issues New Ruling

TUITION AID TO BE REIMBURSED IN FULL

The Personnel Department is happy to announce that for courses starting May 15, 1976 Tuition Aid recipients will be reimbursed for the total amount of aid, without any tax deductions.

A new ruling by the Internal Revenue Service states that tuition aid is no longer considered wages. Instead, it will be reported as "miscellaneous income" for tax purposes.

The IRS decision means that the hospital's Tuition Aid office will no longer be required to deduct withholding and other employment taxes such as Social Security from the reimbursement. Previously, such deductions totaled 25.85 percent of the tuition.

Employees who received Tuition Aid for courses taken prior to May 15, 1976 will find their aid reflected as "wages earned" on the 1976 W-2 form. Any course work taken after May 15, 1976 will not appear on the W-2 form. Instead, it will appear on form 1099, "Statement of Recipient Miscellaneous Income," which will be sent in the mail to all Tuition Aid recipients.

Next year when employees are completing their income-tax forms, they should report any tuition aid received after May 15, 1976 as additional miscellaneous income (from form 1099) and should apply for an educational expense deduction. Most course work under the present Tuition Aid guidelines will qualify for an education expense deduction. Employees who have questions about a specific course's eligibility should consult the Internal Revenue Service. (continued on back)

FROM THE UPPER STORE

Beginning July 1, the Upper Store will be open Monday through Saturday from 10 to 11:30 a.m. for employees who regularly pick up their own supplies for offices or departments.

The new hours for unscheduled customers will allow the store to provide regular scheduled service to patient-care units without interruptions. Emergency requests for patient units will continue to be filled on a walk-in basis.

FROM MEDICAL ENGINEERING

Addressograph ribbons are no longer available from the Medical Engineering Department. They may now be obtained at the Upper Store. Write the number 8066 on an Upper Store requisition form for easy identification.

FROM ONE OF YOU

On a bright, muggy day last week the HOT LINE got a call from an employee in the Post Office. "While walking down the hall, I noticed that several offices had both overhead lights and lamps on," he said. "It seems that those extra lights would give off heat as well as wasting energy." Right on! Er, off, please.

LOUISE S. MANSBRIDGE

A woman remembered by many for her extraordinary dedication to the hospital died May 16. She was Louise S. Mansbridge, R.N., 85.

She came to the MGH when she was 48 and retired when she was 79. For years she and one assistant prepared from scratch all the IV solutions used in the hospital. A perfectionist, she would often come to work as early as 5 a.m. and leave at 6 p.m. When Central Sterile Supply began using commercial IV solutions, Miss Mansbridge joined the Anesthesia Department as a "local sitter" with patients and as a keeper of supplies.

IV TEAM WINS NATIONAL POSTS

The Blood Transfusion Service reports that four MGH IV nurses were elected last month to positions in the National Intravenous Therapy Association. Congratulations to SUSAN PAULEY, R.N., President; NANCY DEBLAISIE, R.N., Vice-President Elect; BARBARA DOWNEY, R.N., Editor, N.I.T.A. News and CAROLYN HENNESSEY, R.N., Assistant Editor, N.I.T.A. News.

TUITION AID (continued from page 1)

Employees who would like more information about the Tuition Aid program or the new tax status are invited to contact Ms. Kathi Johnson, Education and Training Coordinator, ext. 2230.

HOW TO BE AN MGH NEWS SUBSCRIBER

Would you like to be on the mailing list for the hospital's external publication, the MGH News, which reports advances and trends in patient care, medical education, and research? If so, and you are not already receiving the News, send to the News Office, Gray 12, your printed or typed name and home address, including zip code, as you wish them to appear on the mailing label. There is no charge. Allow several months for computer processing before you receive your first copy.

DR. JEKYLL (continued from page 1)

When the party paged calls the operator, the computer will provide an instantaneous listing of all the messages waiting.

The computer has a sophisticated program to provide many special services. It can hold and retrieve messages as needed. It redisplays calls automatically if they are not answered. It maintains all the on-call schedules of the hospital and provides information on "who covers what." It can show the daily Operating Rooms schedule and who is scrubbed.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) JULY 1, 1976

Dr. Hackett Named Chief of Psychiatry

The appointment of Dr. Thomas P. Hackett as Chief of Psychiatry was announced June 10 by Dr. Charles A. Sanders, General Director.

A member of the MGH Psychiatric Service since 1955, Dr. Hackett has served as acting Chief since Dr. Leon Eisenberg resigned two years ago. At Harvard Medical School, Dr. Hackett was promoted from Associate Professor to Professor of Psychiatry.

With more than 170 full-time professionals, the Psychiatric Service at the MGH ranks

(continued on page 5)

From left, Dora Moore, Building Service, Victoria Dudley, Dietary Department, and George Wilks, Building Service, are among 34 employees honored for achievements in adult basic education and English as a second language (story on page 4).

For hundreds of employees, June brought rewards for months, often years, of study toward degrees ranging from eighth-grade diplomas to Ph.D.'s. Two tuition aid recipients, Christine Wennersten and Joseph Audette, piled up impressive accomplishments over a number of years (story on page 6).

NEW DIRECTOR OF PURCHASING NAMED

Thomas W. Kelly joined the MGH June 7 as Director of Purchasing. He succeeds Robert Cantwell, who left several months ago to work at another institution.

Mr. Kelly brings to his new appointment considerable managerial experience with the General Electric Company at various locations. His previous positions include Manager of Purchasing, Manager of Materials Computer Systems, and Manager of Materials Administration at the Aircraft Engine Group in Lynn and Heavy Military Department in Syracuse, N.Y. In 1972 he received General Electric's coveted Manager's Award for his design of a specialized computer system for purchasing.

A native of Utica, N.Y., Mr. Kelly received his Bachelor of Science Degree from LeMoyne College in Syracuse and a Master of Business Administration Degree from Syracuse University.

Mr. Kelly is a member of the faculty of Northeastern University, Boston, and in January, 1976, received an appointment as Faculty Consultant in the School of Business Administration. Since September, 1972, he has been a member of the faculty of Bentley College, Waltham, lecturing in the field of management information systems.

In Danvers, where he lives with his wife and four daughters, he is serving his second term as an elected Town Meeting Member.

SCHOOL OF NURSING (continued from page 8)

This year a new award, the Clarissa Peters Allen Prize, was presented to Jeanne Sterite for showing concern for people, competency in nursing, and high standards of academic excellence.

KNOW YOUR BENEFITS: THE PENSION PLAN

This is the first in a series of articles prepared by the Personnel Department about the Pension Plan. The information in this brief review will be covered in greater detail in the Pension Handbook.

Our pension plan underwent major changes and improvements on October 1, 1975, the beginning of this fiscal year. We have not been able to publicize descriptions of the details of the new plan before now because some of the provisions are based upon the Employee Retirement Income Security Act (ERISA). Some of the ERISA regulations were not spelled out until very recently.

Under ERISA we were not obligated to implement changes to our pension plan until October 1, 1976, but because the hospital's amended pension plan contains a number of advantages (some mandated by ERISA and some instituted by the hospital), the Retirement Committee was determined to make the plan effective a year early--that is, on October 1, 1975.

The easiest way to explain the pension formula is to base it on an employee who has been continuously employed in a 40-hour, permanent position. (We will treat other situations in subsequent HOT LINE issues).

Your pension is based on two aspects of your employment record:

A. Your average annual salary for the 60 highest consecutive months (5 years) out of the last 120 months (10 years) of employment.
(continued on page 3)

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director (News and Public Affairs)
Mary M. Hoffmann, *Editor*
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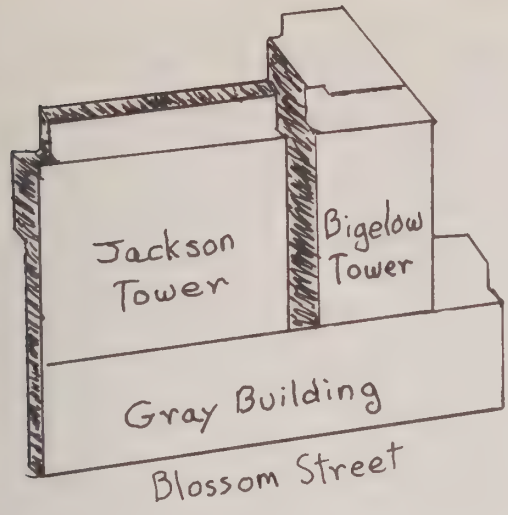


PENSION PLAN (continued from page 2)

B. Your total years of benefit service with the hospital. (Benefit service is defined as those years of service for which you are eligible for pension credit. If you were hired prior to October 1, 1975, and have been employed continuously in a 40-hour position, you are eligible for full pension credit for all of the years of service).

The formula is calculated as follows:

- Average of five highest consecutive years' salary (A. on page 2)
- times total benefit years of service (B. above)
- times 2%
- equals your pension at age 65.

(In general, maximum pension will be 50% of the average of the five highest consecutive years' salary.)

In future issues we will discuss the major improvements in our pension plan: For example, the improved vesting schedule, new break-in-service rule, and benefit service credit.

A revised Pension Handbook will be available soon. This handbook will be a more definitive statement of the provisions of the pension plan. In the meantime, if you have any questions, monthly paid employees may call the Benefits Office at ext. 8133; weekly paid employees may call Personnel Services at ext. 2212.

GRAY TOWER NAMED "BIGELOW"

By vote of the Board of Trustees May 28, floors 6 through 13 above the Gray Building have been named "The Bigelow Tower." The action honors three doctors who through three generations played prominent roles in the hospital's history. They are Dr. William Sturgis Bigelow; his father, Dr. Henry Jacob Bigelow; and his grandfather, Dr. Jacob Bigelow.

A physician at the MGH from 1836 to 1855, Dr. Jacob Bigelow was a brilliant scientist who, with his "Essay on Self-limited Diseases," dealt a death blow to the popular "bleeding, purging, and puking" method of treating illness at that time. The Bigelow Ward, formerly isolation "Ward C," was named after him.

His son, Dr. Henry Jacob Bigelow, for whom the White operating rooms are named, was probably the greatest surgeon of his day in America. Serving at the MGH from 1846 to 1885, he took a leading part in the first demonstration of the anesthetic property of ether, devised a new method of reducing dislocation of the hip joint, and invented an instrument for crushing and withdrawing bladder stones. The Bigelow Operating Building, constructed in 1867, was named in his honor. Rebuilt in 1900 it was replaced in 1937 by the White Building.

The grandson, Dr. William Sturgis Bigelow, was also a notable MGH surgeon and lecturer at Harvard Medical School. After his retirement he was appointed a trustee of the hospital and served from 1893 to 1903. He was a close friend of President Theodore Roosevelt, whom he often entertained at his home on 56 Beacon Street. Through travels in the Far East, Dr. Bigelow amassed a priceless collection of oriental art which he eventually gave to the Museum of Fine Arts. He also established a generous trust fund for the MGH.

Roslyn R. Morris, left, of the Dietary Department, is congratulated by Ruth MacRobert, Director of the Personnel Department, for completing courses in adult basic education. Ms. Morris also received an outstanding attendance award.

AWARDS CEREMONY HONORS 34 EMPLOYEES

Four employees received eighth-grade diplomas and 30 others certificates and awards for achievements in Adult Basic Education and English as a Second Language in ceremonies held June 2 in the cafeteria.

Launched last fall by the Personnel Department, both programs were offered to carefully selected employees from four departments. The Adult Basic Education course, designed to help students obtain an eighth-grade diploma or prepare for the high-school equivalency examination, was given in conjunction with the Boston Public Schools.

English as a Second Language, coordinated with the Boston School of Modern Languages, began in early December with 21 students. A second class started in March.

Following introductory remarks by Ms. Kathi Johnson, Education and Training Coordinator, the certificates and special awards were presented by Mrs. Ruth MacRobert, Director of the Personnel Department, to the following employees:

Students in Adult Basic Education:

Building Service	Dietary Dept.
Evelyn Atkins	Victoria Dudley
Anne Corse	Gesner Felix
Victor Franklin	Daphne Hector
Jimmy Gandy	Mae Humes
Charles Hinds	Roslyn R. Morris
Dora Moore	Mabel White
Russell Moore	
Clyve Neptune	
Rodrigue Noel	
Flora Reyes	
Sylvia Vales	
Morris Walker	
George Wilks	

Receiving Eighth-Grade Diplomas:

Evelyn Atkins	Victoria Dudley
Dora Moore	Sylvia Vales

Awards for Outstanding Attendance:

Rodrigue Noel	Roslyn R. Morris
Clyve Neptune	Jimmy Gandy
Victor Franklin	

Completed High-School Equivalency Test in the Following Areas:

Victor Franklin - Social Studies
Jimmy Gandy - Natural Sciences
Roslyn R. Morris- Social Studies, Correctness and Effectiveness of Expression
Clyve Neptune - General Mathematics

Students in English as a Second Language:

Building Service	Linen Control
Ersula Bernier	Irene Panush
Jesula Cazeau	Bertha Thomas
Marie Champagne	
Hortencia Cruz	
Claudius Ennis	Clinical Admin.
Pedro Gonzalez	
Marie Jacques	Irma Betancourt
Bertha M. Martinez	Aurora Gonzalez
Marie Rateau	
Claudina Saenz	
Constantine Zaimas	

DR. HACKETT (continued from page 1)

as one of the largest departments in the hospital. "Psychiatry is much more a part of medicine today than it was 20 years ago," Dr. Hackett said. "A lot of the psychiatric skills that we have accumulated can be applied directly to medical patients."

When the MGH Psychiatric Consultation Service was established in 1956 by Dr. Avery D. Weisman and Dr. Hackett, only about 30 percent of the nation's major teaching hospitals had such a service. Today, based on an MGH-conducted poll, 95 percent of them maintain a psychiatric consultation unit.

Dr. Hackett graduated from the University of Cincinnati, obtaining a Bachelor of Science degree in three years and a medical degree there four years later.

Hoping to become a surgeon, he interned at a U.S. Public Health Service Hospital in San Francisco and later served as Chief Medical Officer at a federal prison in Chillicothe, Ohio. Deciding that he could not commit himself fully to surgery, he elected to come to the MGH and choose between psychiatry and neurology as a future specialty.

The prospect of becoming Dr. Weisman's resident and working with him in the Psychiatric Consultation Service decided the issue.

More than 200 members and guests of the Department of Psychiatry gathered Saturday evening, June 19, in the Museum of Science's "Skyline Room" to honor the popular Chief on his appointment. Following an ancient Scottish tradition called "piping in," Dr. Hackett's entrance was preceded by a bagpipe player in full regalia and a waiter bearing Scotch. After the piper toasted Dr. Hackett, the company enjoyed dinner, dancing, and from long range, a fireworks display of mysterious origin on the Common.

Among the speakers were Dr. Avery D. Weisman and Dr. Seymour S. Kety, Chief of the Psychiatric Research Laboratories, who reviewed traditions in the MGH Psychiatric Service.

Passed high school equivalency exam.

Gene Reposa

Joan A. Mason

THIRTEEN COMPLETE SPRING PREP COURSES

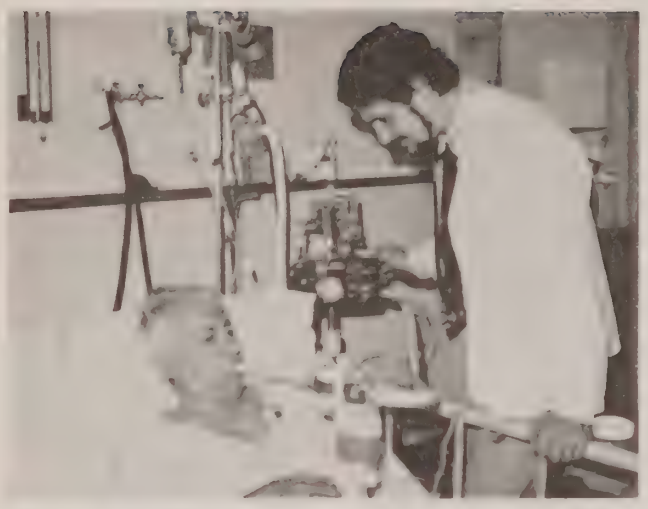
Congratulations are in order for 13 employees who recently completed courses in the Prep Program offered by John Hancock Mutual Life Insurance Company.

A special salute goes to Joan A. Mason, Unit Assistant, and Gene Reposa, of Building Service, who passed the High School Equivalency examinations and received their GED diplomas. Shirley Prescod, Clinical Administration, was also recognized by the Prep Program for perfect attendance.

The program is offered twice a year to people who have not had an opportunity to finish their high school education. Courses in language arts (including English as a second language), math, and reading are held twice weekly for 15 weeks.

The following employees completed courses this spring semester:

Building Service:	Nadine M. Brooks
	Cloraine M. Chery
	Janette V. Jackson
	Joyce Virgo
Clinical Admin.:	Irma A. Betancourt
	Karen M. Burns
Clinical Labs:	Eterline A. DuBerry
Credit and Collection:	Grace V. Durfee
	Maureen Gough
Radiology:	Anne L. Lane



Joseph Audette, who is studying for an associate's degree in respiratory therapy, administers a breathing treatment to a patient.

TWO WHO REACHED DISTANT GOALS

Two persistent MGH technicians reached milestones last month in their respective health-care fields thanks to the MGH tuition-aid program which enabled them to further their studies.

Christine Wennersten, a technician in the laboratory of Dr. Robert C. Moellering in the Infectious Disease Unit, will receive a master's degree in pharmacology from Northeastern University. Prior to entering Northeastern, she earned a bachelor's degree in mathematics, summa cum laude, from Boston University.

Joseph Audette, a member of the Respiratory Therapy Unit since 1974, will take a national exam for certification as a respiratory therapy technician. Mr. Audette completed a joint MGH/Northeastern training program in respiratory therapy. He is continuing Northeastern studies under a three-year cooperative plan to earn an associate's degree in his field.

Mr. Audette joined the MGH six years ago as an elevator operator after hearing that the hospital offered many opportunities. When word spread about a training program in respiratory therapy, he made certain that his name was among the first on the list of applicants.

Lack of a high school diploma proved a roadblock. With encouragement from the Building Service Department, he switched to the Dietary Department where his working hours became more flexible, and he enrolled in Newman Preparatory School in the Back Bay. A few months later, he had a diploma in hand and was accepted as a respiratory therapy trainee.

Dietary continued to encourage Mr. Audette while he pursued academic courses at Northeastern and engaged in clinical work in respiratory therapy at the MGH. Even before the one-year training program was completed, the 28-year-old Malden resident was accepted into the Respiratory Therapy Unit.

His duties include administering oxygen therapy, teaching proper breathing techniques, and assisting physicians in acute or chronic respiratory failures.

Mr. Audette hopes to press on for a bachelor's degree after obtaining his associate's degree in 1977. A family man, he also shares responsibilities with his wife, Sandra, in raising their son, Jeff, now 6.

Miss Wennersten came to the MGH in 1957 from her native Sweden to work in the Neurological Research Laboratory then headed by Dr. Byron H. Waksman.

"Dr. Waksman learned of my availability through a resume I had sent to Harvard Medical School," she said. "I had been trained by a group affiliated with the Karolinska Institute (medical school) in Stockholm."

Interested principally in learning American laboratory techniques, Miss Wennersten originally intended to remain in this country for only a year or two. But as she became increasingly engrossed in her work and studies, her plans for a permanent return to Sweden faded..
(continued on page 7).

DISTANT GOALS (continued from page 6)

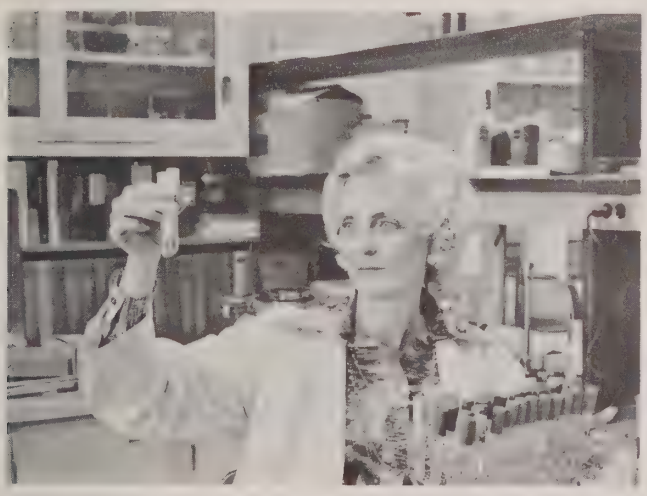
Although she received credits for her schooling in Sweden, she still attended classes at B.U. from one to three nights a week for four years to earn her bachelor's degree. The master's required five years of studying.

Except for a year of employment at Yale Medical School after Dr. Waksman transferred there in 1963, Miss Wennersten has worked continuously at the MGH. She has been assigned to the laboratory of Dr. Arnold N. Weinberg, presently Vice-Chairman of Medical Services, as well as those of Drs. Waksman and Moellering.

Since 1962, she has collaborated with MGH researchers on 10 papers published in various scientific journals. Her training in pharmacology already has proved invaluable in her work in microbiology.

Miss Wennersten has not closed the door to further education. She is considering studying for a Ph.D.

Miss Wennersten and Mr. Audette are just two of many MGH employees who have attained distant goals with help from the hospital's tuition aid program.



In the Infectious Disease Lab Christine Wennersten, who received a master's degree in pharmacology last month, examines tubes for growth which will help determine proper concentration of an antibiotic.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Dennis A. Ausiello, Assistant in Medicine

Dr. David C. Brewster, Clinical Associate, Surgery

Dr. Angelina C. Carvalho, Clinical Assistant, Medicine

Dr. Mary B. Clark, Assistant in Biochemistry, Medicine

Dr. Julianne Glowacki, Assistant in Biochemistry, Medicine

Dr. Allan H. Goroll, Clinical Assistant, Medicine

Dr. Mary C. Heine, Assistant in Biochemistry, Medicine

Dr. Loren G. Lipson, Clinical Assistant, Medicine

Dr. John C. Long, Assistant in Pathology

Dr. James W. May, Assistant in Surgery

Dr. Terrence A. O'Malley, Clinical Assistant, Medicine

Dr. Ruth S. Quinn, Assistant in Biochemistry, Medicine

Dr. Robert G.G. Russell, Consultant in Medicine

Dr. Nancy L. Sprince, Clinical Assistant, Medicine

Dr. George E. Thibault, Assistant in Medicine

Dr. Paul A. Vignola, Clinical Assistant, Medicine

Dr. Barry R. Zitin, Clinical Assistant, Psychiatry

PEOPLE

DR. HENRY D. ABRAHAM claims he is "still trying harder" after winning, for the second consecutive year, a second-place prize for his documentary films. The MGH psychiatrist and film maker received the award June 10 in Las Vegas at the Conjoint Media Festival and Competition cosponsored by the Health Sciences Communications Association (HSCA), the Association of Medical Illustrators, and the Biological Photographic Association. His entry, "Pain Unit," is a study of patients suffering chronic pain at the Massachusetts Rehabilitation Hospital. Dr. Nathaniel R. Hollister, MGH neurogurgeon and Director of the Pain Unit, sponsored the film. Dr. Abraham's films "Drinkers in Crisis," on alcoholism, and "I Want to Die," on depression, were prize-winners last year.

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Boston State College recently conferred an honorary Doctor of Medical Science degree on DR. RITA M. KELLEY, physician in the Medical Oncology Unit. She is well-known as an expert in the treatment of certain tumors and as a leader in promoting the Cox Center as well as programs of the National Cancer Institute. Two years ago she was awarded an honorary Doctor of Science degree from Suffolk University.

ooo

SALLY MILLAR, R.N., staff nurse in the Surgical Intensive Care Unit, was elected to the Board of Directors of the National Critical Care Association, the world's largest specialty nursing organization. She has just completed a one-year term as President of the Greater Boston Chapter.

ooo

LAWRENCE E. MARTIN, Associate General Director, was one of six people recognized for distinguished service by the American Hospital Association and the Massachusetts Hospital Association (MHA). A member of the state association for 25 years, he was honored with life membership in the MHA.

ooo

DR. CHARLES A. SANDERS, General Director, was elected a trustee of the Massachusetts Hospital Association for a three-year term.

Officers of the 1976 graduating class of the MGH School of Nursing are, from left, Kathleen A. Madden, Secretary-Treasurer; Paula M. Kotarba, President; and Joanne Mealey, Vice-President.

THE 101ST GRADUATING CLASS

Seventy-nine women and five men graduated from the MGH School of Nursing on May 28, bringing the total educated at the 103-year-old school to more than 6,500.

Presiding over the exercises at John Hancock Hall was Mrs. R. Morton Claflin, member of the Board of Trustees and of the Trustees Committee to the School of Nursing. Rabbi Abraham I. Halbfinger, MGH chaplain and rabbi of congregation Kadimah-Toras Moshe, Brighton, delivered the invocation and baccalaureate message.

Miss Audrey R. Brady, Coordinator for First- and Third-Year Nursing, addressed the class on the subject of the changing role of the nurse and his or her importance in providing personal care.

Miss Natalie Petzold, Director of the School of Nursing, presented the diplomas and the following awards: Faculty Award for Excellence in Patient Care, to Pauline G. Scheinberg; Marie Scherer Andrews Award for Excellence in Orthopaedic Nursing, to Mary Walsh; Wetherill Awards for displaying a "spirit of thoughtfulness to others," to Paula Kotarba and Mary Rooney.
(continued on page 2)

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) JULY 8, 1976

KNOW YOUR BENEFITS: THE PENSION PLAN

This is the second in a series of articles prepared by the Personnel Department about the Pension Plan. The information in this brief review will be covered in greater detail in the Pension Handbook.

Among the changes and improvements in the MGH Pension Plan, which became effective on October 1, 1975, are more liberal vesting provisions and a new break-in-service rule.

Vesting

Vesting merely means your right to receive a pension at age 65 even if your employment has terminated before that age. Very briefly stated, a person whose regularly scheduled work week has been 20 hours or more would be eligible for vesting credit for all years of service. (Starting January 1, 1976, the hours-of-work requirement was liberalized to become simply 1,000 hours worked in a calendar year.)

(continued on back)

MBTA RIDERS, GOING ON VACATION?

All applications, cancellations, or changes in the MBTA Prepaid Pass program must be made by July 12 to be effective for August. The 12th of each month is the cutoff date.

Distribution of passes will take place on the last two business days of each month.

Employees going on vacation in August who wish to cancel for that month must let the Payroll Office know by July 12.

If you have any questions, please call Payroll at ext. 2148.

NATIONAL AWARD CREATED TO HONOR DR. BEECHER

Dr. Henry Knowles Beecher, renowned MGH-Harvard Medical School researcher and educator, became on June 18 the first recipient of a national award bearing his name.

The honor was accorded at a general meeting of the Institute of Society, Ethics and the Life Sciences at Hastings-On-Hudson, N.Y.

The Henry Knowles Beecher Award for Contributions to Ethics and the Life Sciences was established to pay tribute to those whose careers have combined devotion to the highest ideals of scholarship and research with a dedication to ethical inquiry. The honor will be given not more than once every two years.

Dr. Beecher gained international eminence during 33 years as Chief of Anesthesia at the MGH and 29 years at Harvard Medical School as Henry Isaiah Dorr Professor of Research in Anesthesia, the oldest endowed chair of anesthesia in the world.

In addition to special recognition for his work in this field, the Institute's award honors Dr. Beecher for inspiration and leadership which led the medical profession and the public to deal squarely with the problem of ethics in human experimentation. He achieved this through a series of articles in the mid 1960s and a book, Research and the Individual, published in 1970.

Shortly after Dr. Beecher became Chief of Anesthesia at the MGH in 1936, he opened the first laboratory devoted solely to the study of anesthesia and related problems. A book he later wrote, Physiology of Anaesthesia, helped to put this field on scientific footing.

FOR QUESTIONS ABOUT BLOOD REPLACEMENT

The Blood Transfusion Service has a Replacement Donor Coordinator, Susan Hamilton, who is available to speak with patients about any questions they may have concerning the replacement of blood.

Mrs. Hamilton may be contacted at ext. 8185 any time from 8:30 a.m. to 5 p.m., Monday through Friday, to speak to the patient and/or family in person or by phone.

PENSION PLAN (continued from page 1)

Previously, a member was 50% vested after ten years of service and an additional 5% for each year in excess of ten years. Thus, under the former plan, an employee became 100% vested after 20 years of service. The improved plan provides that an employee will be 100% vested after 10 years of credited vesting service at the hospital. This new ten-year vesting applies to employees who leave prior to age 65. (It is possible to start collecting pension as early as age 55. Payments would be reduced, however, because they are expected to be continued over a longer period of time). An employee at age 65 who does not have ten years of service may still retire with only five years of service.

New Break-in-Service Rule

If an employee terminates after October 1, 1975, is rehired at a later date, and the number of years away from the MGH is not greater than the number of years of previous continuous service, the break in service will not cancel the prior years of service.

An example: You are an employee who terminates after nine years of service. You are not vested and have no rights to a benefit at that time because you had not worked ten years. You are reemployed eight years later. For pension purposes, you will be given full credit for the nine years of previous employment.

Future articles in this series will discuss other aspects of our new Pension Plan.

DR. JOHN T. MURPHY

Dr. John T. Murphy, retired Director of Pharmaceutical Research and Development at the MGH and the M.E.E.I., died June 9. He was 76.

In 1975, the MGH dedicated its pharmaceutical conference room and library to Dr. Murphy. He was also chief consultant in hospital pharmacy with the Massachusetts College of Pharmacy, which awarded him an honorary doctor of pharmacy degree in 1955.

Among the advances in pharmacy credited to Dr. Murphy are several sterilizing standards for ophthalmic (eye) preparations, including collyrium, a type of eye drop. In private industry, he developed a broad manufacturing program of drugs and medical equipment.

He was a member of the advisory committee to the Council on Pharmacy and Chemistry of the American Medical Association and a past president of the Massachusetts Society of Hospital Pharmacists.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on June 1:

William Lebowich, Dietary Dept., 25 years.

Forest G. Eastman, Neurosurgery, 24 years.

Rachel M. Jones, Dietary Dept., 22 years.

Joseph Marchionni, Maintenance, 17 years.

Miriam M. Swaffield, Huntington Labs, 17 years.

Celia M. Treacy, O.R. Administration, 17 years.

Jacob J. King, Building Service, 12 years.

Laura M. Hatch, Credit and Collection, 11 years.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) JULY 15, 1976

COLOR TV FOR PATIENTS

In response to requests from patients, their families, and hospital employees, the MGH has arranged for the installation of color television sets in all patient rooms except those in the Bulfinch Building, which will be converted to a nonpatient area next year. All sets are wall- or ceiling-mounted and operate by means of a handset located at the patient's bedside.

The television hostess will continue to visit patients on a regular basis. The service is operated by Sylvania-GTE, which owns the televisions and rents them to the patients. The new rental charge is $2.35 per day plus tax, with an additional one-time charge of $1.00 on the first day of service. This is a 20¢-per-day increase over the charge for wall-mounted black-and-white television sets. It is expected that installation of the new sets will be completed by October 1, 1976.

ERDMANN, WICKBERG WIN PHOTO PRIZES

The photographs of John S. Erdmann III, M.D., surgeon, and Dale Wickberg, of Telesurgery, won honors in May at the 14th annual seminar of Industrial Photographers of New England. Mr. Wickberg's color photographs of open-heart surgery won a second prize and two honorable mentions in the scientific division, and Dr. Erdmann's of similar subject matter took first prize and an honorable mention. In addition, Dr. Erdmann won honors in the open division for two color photographs, "Spring Thaw" and "Sunrise over the Atlantic at 30,000 Feet." Both are included in a current exhibition of his work in the glass case opposite the General Store.

DRS. MCCLUSKEY AND MANKIN HOLD G.E.C. POSTS

Dr. Robert T. McCluskey, Chief of Pathology, was elected Chairman of the General Executive Committee (G.E.C.) and Dr. Henry J. Mankin, Chief of Orthopaedic Surgery, its Vice-Chairman.

The G.E.C., with the concurrence of the Board of Trustees, makes decisions relating to the medical aspects of hospital governance. All the committee's officeholders had been physicians until 1974, when Walter C. Guralnick, D.M.D., Chief of the Oral Surgical Service, was elected chairman. In 1975 Mary E. Macdonald, R.N., Director of the Department of Nursing, was elected Vice-Chairman, and Dr. Guralnick was reelected Chairman.

Dr. McCluskey came to the MGH in 1974 to head the Department of Pathology following the retirement of Dr. Benjamin Castleman. He was formerly Pathologist-in-Chief at the Children's Hospital Medical Center. Dr. Mankin has been Chief of Orthopaedic Surgery since 1972.

TOP HONOR FOR MARY MACDONALD

On June 9 the American Nurses' Association (ANA) presented to Mary E. Macdonald, R.N., Director of the Department of Nursing, the annual honorary membership award. Miss Macdonald has been active in the ANA Commission on Nursing Services and was instrumental in the revision of the Standards for Organized Nursing Services. She was cited in particular for her part in defeating a Commonwealth of Massachusetts proposal that would have combined all professional boards into one, with minimal representation for nursing.

KNOW YOUR BENEFITS

(This is the third in a series of articles prepared by the Personnel Department about the Pension Plan. The information in this brief review will be covered in greater detail in the Pension Handbook.)

HOW DOES AN MGH EMPLOYEE BECOME A MEMBER OF THE PENSION PLAN?

If you were hired prior to October 1, 1975, you became a member of the pension plan on the earlier of: The completion of five years of service as a regular employee with a standard work week of 20 hours or more; or the attainment of age 25 and completion of one year of service of 1,000 hours or more after January 1, 1976.

If you were hired on or after October 1, 1975, you will become eligible for plan membership on the first day of the month on or after 1-1-76, on which you have both: Attained age 25 and completed one year of service of 1,000 hours or more.

WHAT IS THE SIGNIFICANCE OF MEMBERSHIP IN THE MGH PENSION PLAN?

Once you are a member of the pension plan, the hospital will begin funding for your pension benefit in anticipation of 10-year vesting and your eventual retirement. These benefits are insured by the hospital through the Pension Benefit Guaranty Trust. The Pension trust fund is set up for payment of pension benefits only and cannot be used for any other purpose.

Membership is automatic; you need not apply, or sign forms, or make contribution to the plan. Membership provides pension benefits only for employees with vested rights. (See HOT LINE of July 8, 1976, for discussion of vested rights.)

CAN AN MGH EMPLOYEE JOIN AN INDIVIDUAL RETIREMENT ACCOUNT (I.R.A.)?

The Internal Revenue Service will not currently permit purchase of an I.R.A. if you are a member of a qualified pension plan. Since the Massachusetts General Hospital's pension plan is a qualified plan, employees who are members are ineligible for an I.R.A.

Fortunately, the hospital is able to provide a better alternative to the Individual Retirement Account (I.R.A.). Under the provisions of the Internal Revenue Code, the hospital is permitted to offer its employees a Tax-Sheltered Annuity Plan. The annuity can be purchased by MGH employees only through the hospital, by a payroll reduction. The amount by which you have reduced your paycheck, the resulting interest, and the dividends which are credited to your annuity account each year are not considered taxable income by federal law. (Massachusetts law requires state income tax to be paid on Tax-Sheltered Annuities.) You pay federal taxes on this money only when you withdraw it from your annuity account.

Our Tax-Sheltered Annuity Plan offers two advantages over the Individual Retirement Account: (1) Employees can invest in the tax-sheltered annuity more than the $1,500 I.R.A. maximum; (2) with an I.R.A. you are penalized for withdrawal of funds prior to age 59 1/2. You may withdraw funds from your Tax-Sheltered Annuity account at any time, regardless of age, without penalty.

If you are interested in finding out more about the annuity plan, please call ext. 3584 for the Connecticut General Plan or ext. 3582 for the National Life of Vermont Plan.

TRANSKIDON CLUB SPONSORS DOUBLEHEADER

Top National Hockey League players and wives of the Red Sox will be featured in a softball doubleheader Thursday evening, July 29, at the Everett Memorial Stadium. The event is sponsored by the Transkidon Club, a group of MGH kidney transplantation patients, and the Everett Recreation Department.

In the first game, held at 5:30 p.m., the Everett Girls All-Stars will challenge the wives of the Red Sox players. The second attraction will pair the Everett Recreation All-Stars against National Hockey League stars like Wayne Cashman, Phil Esposito, Ace Bailey, Ken Hodge, Ed Westfall, Terry O'Reilly, Bob Gripp, and Dave Forbes.

In the past the Transkidon Club has been generous with its financial support of the MGH Transplantation/Dialysis Unit.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) July 29, 1976

James H. Nelson, Jr., M.D.

Dr. Nelson Heads Gynecology

James H. Nelson, Jr., M.D., was appointed Chief of Staff of the Vincent Memorial Hospital, the MGH's gynecology division. He replaces Howard Ulfelder, M.D., who in 1974 was named Deputy to the General Director for Cancer Affairs with primary focus on activities in the Cox Center.

Dr. Nelson's appointment, effective July 1, (continued on page 3)

Ambulatory Center Approved

The MGH's application to build an Ambulatory Care Center (ACC) was approved April 1 by the state's Public Health Council. Construction of the $25 million facility will begin only when dependable financing mechanisms can be found, said Dr. Charles A. Sanders, General Director.

The center would house offices for staff physicians now located primarily in the Warren Building as well as the hospital's outpatient facilities, currently crowded into the 73-year old Clinics Building. Also included would be a one-day surgery center for minor procedures, X-ray services, diagnostic laboratories, and other support services.

Dr. Jerome Grossman, Director of the Ambulatory Care Division and coordinator of planning for the ACC, said that the 12-story building could be completed in two and a half years after construction begins. The site proposed for the building is adjacent to the White Building on the grounds presently occupied by the Moseley and Walcott Buildings. (continued on page 7)

Francis C. Gray

Francis C. Gray, Boston attorney and former president and board chairman of the MGH Corporation died July 11 in the Phillips House. He was 86.

Mr. Gray together with his wife, Helen Rotch (Bullard) Gray, who survives him, devoted nearly a century of volunteer service to the hospital. (continued on page 8)

William A. Madden

RECEPTIONS

A reception for CHAPLAIN RONALD HINDELANG will be held Tuesday, August 10, from 2:30 to 4:30 p.m. in the Penthouse. He is leaving the MGH to study in Berkeley, California.

CHEF THOMAS CONNOLLY will be honored on the occasion of his 50th anniversary at the MGH on Thursday, August 5, from 3 to 4 p.m. in the General Cafeteria.

VETERAN'S DAY TO BE CELEBRATED NOVEMBER 11

The MGH will celebrate the Veteran's Day holiday on November 11, the traditional observance, rather than on October 25 this year.

The reason for changing is that last year several problems arose which were serious enough to cause the hospital reluctantly to reconsider this holiday. In part the problems were caused by the fact that many businesses as well as state offices and public transportation systems were on holiday schedules November 11. Schools were also closed on that day. Our working on a holiday observed by most of the state has caused hardship for some employees.

So please change your calendars. October 25 will be a regular working day.

PHARMACY WELCOMES NEW SUPERVISOR

On May 10 William J. Madden was appointed Supervisor of the Clinics Pharmacy, replacing Karl Wood, Jr., who has accepted a new position with Harvard's University Health Services at Holyoke Center.

Since graduating from the Massachusetts College of Pharmacy in 1964, Mr. Madden has been active in community pharmacy practice. His primary experience is in chain-drug management.

Karl Wood first came to the MGH in January, 1962. Serving initially in the Inpatient Pharmacy, he became head of the Clinics Pharmacy in December, 1964. Many of his friends gathered to give him their best wishes at a party in his honor in the Penthouse on April 26.

Karl Wood, Jr.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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Martin S. Bander,
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(News and Public Affairs)
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June Hurwitz, *Typist*

DR. NELSON (continued from page 1)

was annonnced by Dr. Charles A. Sanders, MGH General Director. Simultaneously Dr. Robert H. Ebert, Dean of the Faculty of Medicine at Harvard Medical School, announced the appointment of Dr. Nelson as Joe Vincent Meigs Professor of Gynecology at the school. Dr. Ulfelder, who was the first incumbent of the Meigs Chair, will continue to hold that post until his retirement in 1978. During the interim there will be two Meigs Professors.

Previously Dr. Nelson was Professor and Chairman of the Department of Obstetrics and Gynecology at the State University of New York's Downstate Medical Center. As administrator of Obstetrical and Gynecological Services at the State University Hospital and Kings County Hospital Center, he was responsible for 30 residents, a Nurse Midwife Training Program, and a large Family Planning Program.

Born in Marietta, Ohio, Dr. Nelson received the B.S. degree in 1949 from Marietta College and the M.D. degree in 1954 from New York University-Bellevue Medical Center.

His research and writings on gynecological malignancy and the thymo- (relating to the thymus) lymphatic system have gained him national recognition. His book Atlas of Radical Pelvic Surgery, first published in 1969, is now in its second edition.

Since 1969, he has been a member of the American Cancer Society's Advisory Committee on Clinical Investigation. He is a former chairman (1970) of the American College of Obstetricians and Gynecologists' National Program for Oncology. Dr. Nelson also serves as a member of the American Cancer Society's National Committee on Clinical Fellowships, and of the State Advisory Board of the American Association of Physicians' Assistants. He is chairman of the Surgical Forum of the American College of Surgeons' Section on Obstetrics and Gynecology and a consultant to the National Naval Medical Center, Bethesda, Maryland.

He is a member of many professional associations and a founding member of the Division of Gynecologic Oncology of the American Board of Obstetrics and Gynecology and of the Society of Gynecologic Oncologists.

From left, Dr. Michel Prade, a distinguished visitor from France, examines a slide with Patrice Kenney, student assistant, and Dr. Stanley J. Robboy.

TWO PHYSICIANS ATTEND LANGUAGE CENTER

Fluency in English would be an asset to the Chief of Pathology at France's best-known cancer hospital, the Institut Gustave Roussy. So when Dr. Michel Prade left Paris in early May for a two-month visit at the MGH, he also enrolled in Boston's English Language Center for an intensive daily course. Although he joined at the tail end of the class, he passed the examination with flying colors and graduated on June 9.

Also among the 291 graduates was a young physician who has been working for 5 months as a volunteer in the MGH gynecology clinic. She is Dr. Miriam Feliz, a native of the Dominican Republic, whose language difficulties prevented her from practicing medicine in the U.S. After the course, she faced with much more confidence the English language section of an examination held July 23 for foreign physicians hoping to practice here.

What made the class especially interesting, Dr. Prade said, was "the mixture of students from many different countries and backgrounds--working men as well as professionals." While visiting the MGH, Dr. Prade worked primarily with Drs. Robert E. Scully and Stanley J. Robboy.

Dan Caulfield, Electric Shop, accepts trophy for highest bowling average from Lawrence E. Martin, Associate General Director.

The Celtics, League Champs, receive trophies from Mr. Martin. From left, A. Sullivan, L. Koutsamanis, B. Gately, E. Basso, and G. Terzides, Captain.

FESTIVE WEEKEND MARKS END OF BOWLING SEASON

With a record 200 people attending, the Bowling League wound up its season in grand style June 19 and 20 with a two-day celebration at the Sheraton Inn in Boxborough. On Saturday afternoon there was tennis, golf, and swimming, which stretched out until 3 a.m., when the last bowlers reportedly left the pool. In the evening, there was a roast beef dinner, the presentation of awards and trophies, and dancing to the music of "The Family Affair." About half the members stayed to enjoy the full weekend.

Bowlers were pleased to welcome among the guests Mr. Henry J. Murphy, who retired last year as MGH Associate Director. Others from the administration, introduced by Joe Stukas, League President, were Mr. and Mrs. Lawrence E. Martin, Mr. and Mrs. DeLanson Y. Hopkins, Mr. and Mrs. Joseph P. McCue, and Mr. Edmond Mattos, retired Assistant Director, who received a special award in recognition of his long-time support of the League.

Expanding from 8 to 12 teams in 1974-75 and to 18 teams in 1975-76, the Bowling League represents a unique cross-section of hospital employees. Members come from Building Service, Maintenance and Engineering, Accounting, Radiology, Dietary, Administration, Nursing, Clinical Administration, and many other departments.

To accommodate a membership now reaching 100, the League formed two divisions this season. The Celtics won the championship of both Division I and the League. Mr. Lawrence E. Martin presented awards to George Terzides, Carpenter Shop (Captain); Evelyn Basso, Neuropathology; Bob Gately, Radiology; Lucas Koutsamanis, Paint Shop; and Anne Sullivan, Allergy Associates.

The Division II champions were the Tigers, captained by Malcolm McLean, Electric Shop; and including Pat Beckles, Burnham Nursing; Ruth McLean, Patients Accounts; Bernice Nurse, Building Service; and Bill Tremblay, Radiology.

This year's "roll-off champs," the Whalers, came a long way since last year, when they received the "crying towel" for last place. Captained by Harry Hanson, Radiology, the team includes Mike Hennessey, Research; John Mahagkian, Clinical Administration; Katherine Parks, Maintenance (retired); and Gerri Pennachio, Patients Accounts.

The following won individual awards:

High Average
Men - Dan Caufield, Electric Shop, 107
Women - Evelyn Basso, Neuropathology, 95

High Triple (highest in 3 consecutive strings)
Men - Paul Coulon, Electric Shop - 361
Women - Janet Burnham, White Nursing 332

(continued on page 5)

BOWLING (continued from page 4)

High Single (highest in one string)
Men - John Harris, Dietary - 157
Women - Rosemary Holohan, Phillips House Nursing - 122

Special Awards went to Minnie Macdonald, of Radiology, and to Bob Cavicchi, Safety Officer, for being the most improved female and male players.

KNOW YOUR BENEFITS

This is the fourth in a series of articles prepared by the Personnel Department about the Pension Plan. The information in this brief review will be covered in greater detail in the Pension Handbook.

In the first article on pensions, there was a discussion of the pension formula based on the simplest conditions--that of a continuously employed, 40-hour employee. In subsequent articles, we discussed vesting, the new break-in-service rule, and membership requirements.

In this article we will discuss how part-time service is treated and the meaning of "benefit service." It is important to remember that some of the changes made in the plan on October 1, 1975, were effective January 1, 1976. Therefore, service before 1/1/76 will be treated somewhat differently from service after 1/1/76.

This is a review of the pension formula:

Your pension is based on two aspects of your employment record:

A. Your average annual salary for the 60 highest consecutive months (5 years) out of the last 120 months (10 years) of employment.

B. Your total years of benefit service with the hospital. (Benefit service is defined as those years of service for which you are eligible for pension credit.)

The formula is calculated as follows:

- Average of 5 highest consecutive years' salary
- times total benefit years of service
- times 2%
- equals your pension at age 65.

(In general, maximum pension will be 50% of the average of the five highest consecutive years' salary.)

Final Average Monthly Compensation

Your final average monthly compensation is the average of your 60 consecutive months of highest earnings during the 120 months immediately preceding your retirement.

For service prior to 1/1/76, average monthly compensation is based on your standard hours times hourly rate.

For service after 1/1/76, average monthly compensation is based on a full 40-hour work week for all employees. However, benefit service is now prorated for part-time service. (See B. below.)

Benefit Service

For Plan purposes, your "Benefit Service" means the sum of A. and B.:

A. For service prior to January 1, 1976: All of your years and completed months of continuous service in accordance with the provisions of the plan in effect on September 30, 1975. The provisions of this plan provided for full years of benefit service for 20 or more regular hours a week. Employees whose regularly scheduled work week was for less than 20 hours received proportionate credit only after meeting membership requirements. (See HOT LINE article of 7/15 describing membership.)

B. For service after January 1, 1976: One year of "Benefit Service" for each calendar year of full-time employment (2,080 hours a year). In any calendar year in which you have at least 1,000 hours but less than 2,080 hours your "Benefit Service" would be based on a fraction as follows: Number of hours you actually worked or were paid for that year divided by 2,080 hours.

If you have any questions about your particular situation, please feel free to call Mr. Chisholm, Personnel Services, extension 2212 (for weekly paid employees), or the Benefits Office, extension 8133 (for monthly paid employees).

People

KURT J. ISSELBACHER, M.D., head of the Gastrointestinal Unit at the MGH and Mallinckrodt Professor of Medicine at Harvard Medical School, was elected Vice-President and President-Elect of the Association of American Physicians.

***

GENEVIEVE FOLEY, R.N., Pediatric Nurse Clinician, was elected Vice-President of the Association of Pediatric Oncology Nurses. Previously a member of the Association's National Board of Directors, she is chairman of a special committee for the formulation of national standards of care for the child with cancer.

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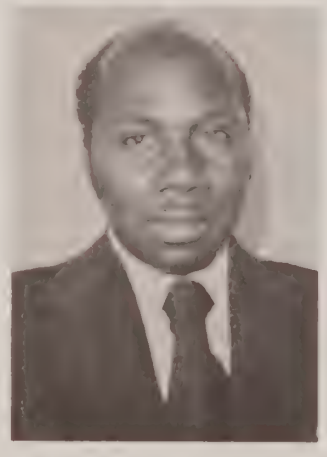


Among 19 MGH employees selected to attend an MGH-sponsored Adult Basic Education course, ROGRIGUE NOEL of Building Service was the first to pass the state's high-school equivalency examination. A native of Haiti, Mr. Noel claims he "loves to study--especially mathematics."

***

This spring ANN B. GIBSON, Supervisor of the Tumor Registry, was installed as Vice-President of the National Tumor Registrar's Association at the organization's annual meeting in Las Vegas. Since January she has been serving as President of the Tumor Registrar's Association of New England, a 100-member organization which she helped to organize.

***

A book coauthored by DAVID J. GREENBLATT, M.D., physician in the MGH Clinical Pharmacology Unit, and Dr. Russell R. Miller of Tufts-New England Medical Center Hospital was recently published by John Wiley & Sons. It is titled Drug Effects in Hospitalized Patients: Experiences of BCDSP 1966-1975.

GRACE SHERMAN RETIRES AFTER 41-YEAR CAREER DEVOTED TO MGH

Miss Grace Sherman, Admitting Officer for Baker patients and former head nurse, retired June 1. Through nearly 41 years of service, she built a reputation as a highly principled woman of outstanding dedication to the hospital.

A 1934 graduate of the MGH School of Nursing, Miss Sherman joined the staff in 1935 and six years later became head nurse on Baker 4. In 1947 she was appointed head of Baker Admitting and served in that role for 29 years.

A former colleague recalls that as head nurse, Miss Sherman ran an exceptionally efficient floor marked by devotion to all aspects of the patient's welfare. This concern remained primary with Miss Sherman throughout her tenure as Admitting Officer.

A woman of great integrity, she conscientiously carried out the policies of the hospital in making decisions concerning the scheduling of admissions. All her associations were characterized by dignity and sincerity.

Employees from many areas of the hospital paid tribute to her in several gatherings held in her honor this spring.

MBTA RIDERS, GOING ON VACATION?

All applications, cancellations, or changes in the MBTA Prepaid Pass program must be made by August 12 to be effective for September. The 12th of each month is the cutoff date.

Distribution of passes will take place on the last two business days of each month. Employees going on vacation in September who wish to cancel for that month must let the Payroll Office know by August 12.

Instructor Keith Krewson hands out role-playing assignments to participants in "Human Relations I," a workshop designed to develop supervisory skills. Joining him on the first day of class is Kathi Johnson (also standing), MGH Education and Training Coordinator. Because so many employees took the popular course at the American Association of Industrial Management's campus in Waltham, the Personnel Department this year brought the course and instructor to the hospital at reduced rates. More than 100 hospital supervisors and department heads from 30 departments have participated.

The workshop is intended to increase the supervisor's awareness of day-to-day interaction with others on the job through discussion of communication skills, motivation, principles of supervision, and evaluation of work performance.

AMBULATORY CENTER (continued from page 1)

A provision assuring a single standard of care for ACC patients, regardless of ability to pay, strongly influenced the state's approval of the MGH's Certificate of Need. Each patient will have an identifiable physician or group of physicians responsible for his care on a continuing basis. The mechanism for assuring uniform care currently exists in group practices such as the Internal Medicine Associates for primary care and similar arrangements in the Psychiatric, Pediatric, and other services.

The need for a new ambulatory center has been evident for some time to those providing outpatient services. The present Clinics Building, constructed in 1903, has become increasingly outmoded and crowded as demand for ambulatory care has grown. At present, offices as well as support services are scattered throughout the MGH complex, resulting in inefficient use of human resources and facilities.

The ACC will reflect the threefold role of the MGH in providing ambulatory care. The center's main functions will be the diagnosis and treatment of specialized problems; emergency and walk-in care for those who do not have a regular source of care; and primary care for those in the immediate community and others who wish to receive their continuing care at the MGH.

This renewed commitment to primary care is also evident in the recent creation of our residency training program in primary care within the Department of Medicine as well as in our establishment of neighborhood health centers in Charlestown and Chelsea.

Central to the formation of the new center is the concept that separating inpatient from outpatient care and providing the latter more efficiently will help slow the increase in hospital expenses. Accessible outpatient services, it is believed, will encourage preventive care and treatment at early stages, before expensive hospitalization is necessary.

Francis C. Gray
(photo by Fabian Bachrach)

MR. GRAY (continued from page 1)

Mr. Gray served as secretary of the hospital corporation for 10 years; as a trustee for 32 years, including 17 as chairman of the board; and eight years as president. From 1968 and 1973 until his death, he was honorary trustee and honorary president, respectively, of the corporation.

After graduating from Harvard College in 1912 and Harvard Law School in 1915, Mr. Gray practiced law with the firm of Ropes, Gray, Boyden & Perkins. In 1922, he and Henry L. Shattuck formed their own law firm, Shattuck & Gray.

Six years later, Mr. Gray joined Lee, Higginson Trust Company as vice-president and later became president. In 1932, he transferred to the Fiduciary Trust Company as a vice-president; became president in 1944; and was board chairman from 1957 until his retirement in 1966.

Some of Mr. Gray's civic and community activities during his lifetime included the following: Trustee of Radcliffe College from 1930 to 1960; Member of the Boston School Committee, 1926 to 1932, and Chairman, 1928 and 1929; Chairman of the Greater Boston Community Fund, 1940; Trustee of the Humane Society of Massachusetts, of Kings Chapel, of the Moses Kimball Fund for the Promotion of Good Citizenship, and of Boston University. He was also a member of the Visiting Committee of the Museum of Comparative Zoology at Harvard, a member of the Executive Committee of the Greater Boston Community Survey, and had a number of business affiliations.

In July 1933, the then Speaker of the Massachusetts House, Leverett Saltonstall, appointed Mr. Gray to the State Emergency Public Works Commission. A decade later, while Governor, Saltonstall named him to the Boston School House Commission.

He was a Fellow of the Academy of Arts and Sciences and received honorary degrees from Tufts and Suffolk Universities.

During World War I, Mr. Gray served as a first lieutenant in the Army's 303rd Field Artillery. In World War II, he rose from major to colonel in the Massachusetts State Guard.

In addition to his widow, Mr. Gray leaves three sons, Morris of Dedham; Francis Calley, Jr., of South Dartmouth; John Bullard of Dover; and eight grandchildren.

RADIOLOGY TECHNOLOGISTS GRADUATE

On June 21, the Department of Radiology held its 23rd annual commencement. Certificates were given and congratulations extended to the following graduates of the two-year program for radiologic tecnnologists:

Diagnostic:
Carol Allard
Linda Allison
Susan Augusta
Stephen Bradley
Robin Brown
Elizabeth Cancelmo
Nancy Hargadon
Lynne Jameson
Sharon Leonardo
Linda Parker
Patrice Tacker

Nuclear Medicine:
Daniel Albani
William Donovan

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) AUGUST 5, 1976

COMING THROUGH: THE SPACE PEOPLE

If, in the next few months, people bearing pads, pencils, and tape measures wander inquisitively about your office, be at ease. Your own "space" is about to be numbered, classified by function and cost center, and entered into a comprehensive computer program.

The MGH is examining its use of space through a method called INSITE--Institutional Space Inventory Techniques. Designed by MIT planners to manage their own 6 million square feet more efficiently, the program is being adapted for MGH use by Paul Kayne, Industrial Engineering; Day Thomson and Malcolm Blier, Planning Office; and Peter I. Elmuts, Fiscal Affairs.

"Right now we have 32 buildings, 2 1/2 million square feet, and 7,000 spaces, but no good way of knowing what is going on in those spaces," Ms. Thomson said. Going from room-to-room, the planners began the inventory with the Gray Building, are continuing with other patient-care buildings, and will finish tentatively in June, 1977. Following on the heels of the planners, a fiscal officer will assign one or more cost centers to each space.
(continued on back)

NEW OFFICES FOR MEDICAL SERVICES

The offices of the Medical Services (Drs. Leaf, Weinberg, and Slater) have moved from Bulfinch 1 to Gray 6. Their telephone extension, 2862, remains the same. Mrs. Jan Attridge, Business Manager, has a separate extension, 8097.

Appeal Holds Up ACC

A petition by the Charles River Ten Taxpayer Group has delayed approval of the proposed Ambulatory Care Center (ACC).

As discussed in the July 29 HOT LINE, the MGH's certificate of need to build the ACC was approved April 1 by the state's Public Health Council. Acting on the petition, however, the Health Facilities Appeals Board recently sent the certificate back to the Council for reconsideration. The Board claims that the Council failed to respond specifically to four objections raised by the taxpayer group.

"We understand that this is a legal rather than a substantive matter, and we expect the Council to amend the certificate so that it meets the objections of the appeals board," said Dr. Jerome Grossman, Director of the Ambulatory Care Division. "After two years of public process, we have answered the arguments and met the criteria for approval."

By integrating the clinics, support services, and staff physicians' offices, the $25 million ACC would create a central facility for the efficient delivery of ambulatory care.

"The recent appeal is a typical development in the long and complex process of gaining approval of capital construction in Massachusetts hospitals," Dr. Grossman said.

The certificate of need for the ACC was submitted August 30, 1974. Since then more than 30 public and task force meetings have been held. Several hundred pages of documents have been prepared and exchanged.
(continued on back)

THE SPACE PEOPLE (continued from page 1)

The uses of such data are myriad. Once computerized, the information can be easily updated and made available in print-outs to department heads and administrators. For the Planning Office, the painstaking survey will result in an up-to-date "blue book" containing plans of every hospital floor. Eventually, each room will be re-numbered to follow a logic more readily grasped by the visitor.

In cost-accounting, the inventory comes at a critical time when the hospital is increasingly dependent on reimbursement by third-party payers (Blue Cross, Medicaid, etc.) for its operating expenses. With expenses rising, these payers as well as the general public are demanding greater accountability. "The more accurate our data on the utilization of space," Mr. Elmuts said, "the easier it is for us to justify our costs."

Internally, the overhead and indirect costs (the "rent") charged to each department can, through the new program, be reevaluated on a more accurate basis. In the past, if a lab using much electricity and a classroom using little were the same size, they might be charged the same amount. As each room is classified according to function, such imbalances can be eliminated.

"The program is flexible enough to allow many other kinds of information to be added," Mr. Kayne said. "And in long-range planning, as people become more aware of hospital space they can learn how to use it to the best advantage."

TRANSKIDON SOFTBALL GAME POSTPONED

A doubleheader sponsored by the Transkidon Club, a group of MGH kidney transplant patients, will be held August 5. Originally scheduled for July 29, it was postponed because of rain. Starting at 5:30 p.m. at the Everett Memorial Stadium, the event pits top National Hockey League players and wives of the Red Sox against Everett teams.

ACC (continued from page 1)

Initial approval was gained from an area committee of the Health Planning Council of Boston, then from the Board of the Council. An eight-month environmental impact study was prepared by the Department of Public Health and the MGH and approved by the Office of Environmental Affairs.

Finally, a task force was convened from representatives of the ten taxpayers groups, the Health Planning Council, the Public Health Council, and the MGH. They met weekly for nearly three months to analyze data and resolve objections. The Council gave preliminary approval in January, 1976, and final approval three months later.

Any ten taxpayers may legally unite to support or oppose a large construction project. While the Charles River Ten Taxpayer Group opposes the ACC, the center is supported by the Beacon Hill Civic Association, the organization representing area residents, as well as by the Health Planning Council of Greater Boston, Inc.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired July 1:

Sarah Butera, Gynecology, 49 years.

Alma Carney, Dietary, 10 1/2 years.

FOUR COMPLETE BURDETT COURSE

Congratulations are in order for Lorraine Tringali, White Nursing, Sylvia Weld, Blood Transfusion Service, and Victoria Gormez, and Kathleen Manzi, Patients Accounts, who recently completed the new program in medical terminology and transcription at the Burdett Secretarial School, Evening Division, through the Tuition Aid Program.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) AUGUST 12, 1976

SOFTBALL TEAM GOES UNDEFEATED INTO SEMI-FINALS

With an 18-0 record, the MGH easily finished first in Division I of the Boston Hospital Softball League, Following are the team standings at the end of the regular season:

Division I	Division II
1. MGH	1. Carney
2. Deaconess	2. Peter Bent Brigham
3. New England Baptist	3. Beth Israel
4. Mt. Auburn	4. Childrens

Semi-finals and finals are being held this month to determine the league championship, which the MGH has won for four consecutive years.

HIGH SCHOOL DIPLOMA PREPARATION AVAILABLE

Employees who have not completed their high school education may wish to enroll in the John Hancock Prep Program, which begins again September 23.

The program provides courses to prepare the student for a high school equivalency certificate; training in job skills; basic education courses, including English as a second language; preparation for the G.E.D. (General Education Development) examination; and academic guidance and counseling.

All programs are free. Classes meet for 15 weeks between 6:15 and 9:15 p.m. on Tuesdays and Thursdays.

Registration will be held August 24, 26, and 31 and on September 2 from 5 to 8 p.m. in the Dorothy Quincy Suite of the John Hancock Building on Berkeley Street. For further information, call Ms. Kathi Johnson, Education and Training Coordinator, ext. 2230.

PSYCHIATRY SPONSORS SYMPOSIUM ON AGING

A symposium on the socio-medical management of the geriatric patient will be held September 8 at the Statler-Hilton Hotel in Boston. It is sponsored jointly by the MGH Department of Psychiatry and the American Geriatrics Society with support from the Roerig Division of Pfizer Pharmaceuticals.

Dr. Thomas P. Hackett, Chief of Psychiatry, will chair the event. In addition to distinguished guest speakers, the program will feature several films on gerontology.

CLOSE RACES MARK GOLF LEAGUE AT MID-SEASON

The MGH Twilite Golf League completed the first half of its season July 12 with two close contests for first place.

Going into the final week, the four top teams stood within 2 1/2 points of each other. The second-place team, however, captured all 6 match points in the final round to win the championship with a comfortable 3-point margin.

Emerging as champions were Bob Barrio, Bunker Hill Health Center; Bill Ferguson, Metal Shop; Jim Flanagan, Linen Control; and Larry Rubin, Angiography.

In another close race, teammates Bob Barrio and Larry Rubin finished in a tie for high individual honors. Each held 7 match points of a possible 10. In an exciting play-off match, Mr. Barrio triumphed by one point, making him a two trophy winner for the first half.

"After 15 years of playing golf," Mr. Barrio commented, "I finally have something to show for my efforts."

KNOW YOUR BENEFITS

This is the fifth in a series of articles about the Pension Plan and discusses optional forms of pension benefits. The information in this brief review will be covered in greater detail in the Pension Handbook.

How Can a Member of the Pension Plan Provide for a Continuance of the Pension to a Beneficiary?

Active employees with ten years or more of service have the valuable right to provide for continuance of their pension to a beneficiary in the event of the employee's death prior to retirement. This can be accomplished by signing the appropriate form, entitled "Election of Optional Form of Benefit." The primary reason for electing an option is to safeguard your pension for a beneficiary of your choice in case you should die before your retirement. If you have not died before your retirement date, you may decide to cancel the option and receive the full pension payment for yourself.

When Would My Beneficiary Be Eligible to Collect?

If you have ten or more years of service, have elected an optional form of benefit, and die while in active service, you will be deemed to have retired on the day immediately preceding the date of your death. Your beneficiary would be entitled to receive benefits any time on or after the date on which you would have attained age 55. Even an employee who has terminated will have an option similarly honored, provided the employee had had 20 years of vesting service prior to termination.

What is the New Automatic Spouse Option?

A married employee who retires and has not elected an option will automatically receive a 50% joint and survivor spouse benefit. This option guarantees that the spouse will be a beneficiary unless the employee elects, in writing, to rescind this automatic option. The MGH Pension Plan provides for other optional forms of benefit payment. Should you wish to discuss these various options, please contact the Personnel Office, ext. 2212 (weekly employees) or the Benefits Office, ext. 8133 (monthly employees) in order to make an informed choice about your option as it pertains to your individual situation.

How Do I Apply for an Optional Form of Benefit?

Written request is required if you wish to select an optional form of pension benefit. Such a request should be made when you have attained 10 years of vested service or at the latest 3 months before your normal or early retirement date. The Personnel Department and the Benefits Office have supplies of the appropriate request form.

What Restrictions Are There on Changing My Beneficiary?

You may change an option any time prior to your retirement date. If your beneficiary or joint annuitant under the option dies before you actually retire, you may either designate another beneficiary of joint annuitant in accordance with the terms of that option, or you may rescind the option and elect a benefit payable for your life only. However, once you pass your retirement date you may not change an option.

TUITION AID REMINDERS: Employees planning to enroll in fall semester courses who wish to apply for Tuition Aid reimbursement are reminded that the deadlines are near. Application can be made in the Tuition Aid Office, Moseley 1, weekdays between 8:00 a.m. and 4:30 p.m. URGENT: Employees eligible for summer semester reimbursement are reminded that both a bursar's receipt and a grade report must be brought in within 60 days after the end of classes.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) AUGUST 26, 1976

MGH Reports Critical Care Guidelines

In the August 12 issue of the New England Journal of Medicine, the MGH made public its guidelines for care of the critically ill. An accompanying editorial applauded the hospital's courage in openly discussing the kinds of decisions traditionally made behind closed doors in hospitals everywhere.

In the MGH article, a pilot program in effect for six months was described by the hospital's Critical Care Committee. Formed six years ago, the committee includes a broad cross section of personnel, including a number of medical specialists, a nun in charge of intensive-care nursing, and a Jesuit priest-psychiatrist.

Through sophisticated technology, it is possible to keep patients alive for months when their brain and certain other organs are dead. Increasingly, the committee has been troubled by the awesome question of how far one should go to preserve such "life."

To help the physician, family, and hospital staff make these decisions, with which the patient himself is almost always too ill to deal, the Critical Care Committee two years ago formed a subcommittee, the Optimum Care Committee, to establish guidelines and review complex situations. The group includes a former patient who had herself recovered from a near-fatal illness.

The subcommittee set up four categories of critically ill patients: Class A, who receive maximum therapy; Class B, who receive maximum therapy with daily reevaluation; Class C, who receive selective therapy (for

(continued on page 2)

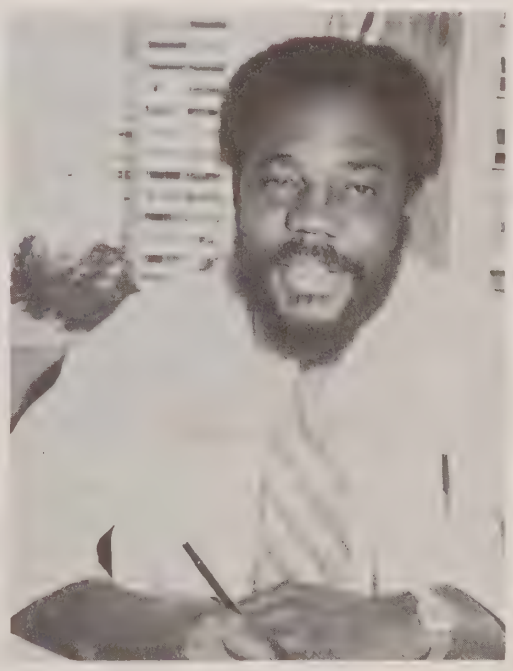
George A. West Heads Respiratory Care

George A. West joined the MGH August 16 as Technical Director of the Respiratory Care Department. The announcement was made by Dr. Henning Pontoppidan, Director of the Respiratory Unit.

The appointment concludes a nationwide search following the tragic death on December 16, 1975, of Jimmy A. Young, who had directed the department for five years.

Mr. West comes to the MGH from Detroit, Michigan, where he served as Director of Respiratory Therapy at Harper Hospital

(continued on page 6)



Mr. West

DEVOTED CHAPLAIN LEAVES MGH

The Rev. Ronald Hindelang, Roman Catholic chaplain at the MGH for six years, is leaving to attend the Jesuit School of Theology in Berkeley, California. After studying for a year at the school's Institute of Spirituality and Worship, he hopes to return to Cambridge to work with theology students.

Chaplaincy at the MGH was Father Hindelang's first assignment after ordination and graduation from the Gregorian University in Rome. He sought practical pastoral experience before moving on to teaching.

"I found the atmosphere here so rich that I stayed," he said. "My experience with both the staff and the patients has been very rewarding."

Chaplain Hindelang feels that the close attachments he has formed will make it difficult to leave. "But I'm also looking forward to a year of special nourishment with God," he said, "and to pursuing my interest in leading retreats and guiding others in their spiritual quests."

On leaving, Chaplain Hindelang requested that these thoughts be shared with the MGH family: (top of second column)

Chaplain Hindelang chats with a friend, Mrs. Cecile Slater, mother of Dr. Eve Slater. They were among the many staff and friends who bid farewell to the priest at a reception August 10.

"My prayer for all of you here at the MGH is that you might continue to help others with your caring hearts and healing hands, and that God might give all of us an ever deeper hunger for Himself."

CRITICAL CARE (continued from page 1)

irreversible illness); and Class D, for whom therapy may be discontinued (whose brains are dead).

Only 10 to 20 patients a year are evaluated by the subcommittee. These, however, involve the type of illnesses that in the past perplexed the staff with knotty emotional and moral problems.

An attending physician may call on the Optimum Care Committee whenever he feels that additional evaluation would be of help in deciding whether to discontinue intensive therapy.

Although the family must always be consulted, the ultimate decision lies with the physician, who has legal responsibility. Thus the family is spared as much as possible any feeling of guilt. And in practice the family and attending physician are in remarkable accord.

By publishing its guidelines, the MGH hopes to encourage the public to come to grips with the question of how to treat patients who are not brain dead but are irreversibly ill. Should they in some circumstances be considered "Class D?" (continued on page 3)

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director
(News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

CRITICAL CARE (continued from page 2)

In the same issue of the New England Journal, Beth Israel Hospital published its own guidelines for when to issue orders "not to resuscitate" a critically ill patient who suffers cardiopulmonary arrest. The hospital states it does not use these guidelines at this time but wishes to make them the subject of public debate. A third Journal article by Sissela Bok of Harvard University suggests language for a "living will" in which an individual can stipulate that he wishes hospitals to avoid heroic measures should he become irreversibly, critically ill.

During the six-month period included in the New England Journal report, 209 patients were classified independently by the charge nurse and physician on call in the MGH Respiratory Intensive and Acute Care Unit. Once the system was understood, the decisions were unanimous to a remarkable degree.

An important benefit of the system is marked improvement in morale and communication among members of the health-care team. Dr. Henning Pontoppidan, chairman of the Critical Care Committee, said that working with the guidelines has resulted in a much better atmosphere for the care of those few patients with the types of illnesses that once proved difficult to cope with psychologically.

Members of the Critical Care Committee and authors of the article are, besides Dr. Pontoppidan, Drs. William M. Abbott, David C. Brewster, Mortimer J. Buckley, John F. Burke, Jr., Ned H. Cassem, David J. Cullen, Roman W. DeSanctis, Adolph M. Hutter, Jr., Myron B. Laver, Nina Tolkoff-Rubin, Robert H. Rubin, Daniel C. Shannon, Eve E. Slater, Earle W. Wilkins, Jr., and Peter M. Yurchak.

Also, Sr. Kateri, R.N., Miss Mary E. Macdonald, R.N., Edward M. Kaplan, and Miss Isabella Tighe. Assisting in the preparation was Mrs. Kay Bander, Assistant to the General Director.

Members of the Optimum Care Committee include Drs. Cassem, chairman, Rita Kelley, and George E. Nardi. Also, James M. Vaccarino, Esq. and Mrs. Mildred Badnek.

DR. BURKE NAMED FIRST BENEDICT PROFESSOR

John F. Burke, M.D., MGH surgeon, Chief of Staff at the Shriners Burns Institute, and Chief of the MGH Burn Unit, was named the first Helen Andrus Benedict Professor of Surgery at Harvard Medical School.

Dr. Burke is well-known for his pioneering work in the prevention of infection, the mechanism of wound healing, and the treatment of burns. He was instrumental with Dr. Conrado C. Bondoc in the development of a frozen skin bank at the MGH and Shriners and is principal investigator of the MGH/Shriners Burn Trauma Center, recently established by funds from the National Institute of General Medical Sciences.

The Benedict professorship was established with a gift from the Surdna Foundation to Harvard Medical School in 1975. Mrs. Benedict, for whom the Chair is named, was president of the Surdna Foundation until her death in 1969.

Dr. Burke received the B.S. degree from the University of Illinois and in 1951 graduated from Harvard Medical School. His residency and internship were served at the MGH, where in 1957 he became Chief Resident in Surgery. Since 1957 he has been a member of the Faculty of Medicine at Harvard Medical School and also currently serves as Senior Lecturer in Mechanical Engineering at M.I.T.

KUDOS TO MGH GRADUATES

Congratulations are in order for more than 25 employees who completed degree and certification programs this year through the Tuition Aid Program. These people have worked long and hard to realize their goals.

Boston University
Susan Heston, M.S., Nutrition
Elba Young, B.L.S., Social Work

Burdett School
Medical Secretary Program
Victoria Cortez — Lorrain Tringali
Kathleen Manzi — Sylvia Weld

Northeastern University
Paul DeSalvo, B.A., Industrial Technology
Edgar A. Donovan, B.S., Business
Philip O'Rourke, Jr., B.S.
Oswald Scantlebury, B.S., Law Enforcement
Natalie Seltzer, M.S., Hospital Administration
Barbara Sheehan, M.B.A., Business Administration
Molley Trainer, B.S., Management
Christine Wennersten, M.S., Pharmacology

North Shore Community College
Mildred Johnston, Associate Degree in Business Administration, Highest Honors

Salem State
Joanne DiAgostino, B.S., Nursing

Simmons
Candace Palter, M.A., Management

Suffolk University
Thomas Bulger, B.S., Psychology
Christopher Pickwick, M.B.A.
Edward Steimle, M.B.A.
Kathleen Sweeney, J.D. in Law

University of Massachusetts
Rita Colley, B.A. Psychology
Cherryl Ringgold, B.A., Human Growth and Development

To anyone we have missed, our apologies --and our congratulations!

Over a 7-year period Mildred Johnston, Secretary in the Ambulatory Care Division, earned an Associate Degree in Business Administration with Highest Honors.

DR. BEECHER (continued from page 10)

and research in anesthesiology. In recognition of the decisive influence he had on the development of this medical specialty in Denmark, Queen Margrethe in 1974 bestowed upon Dr. Beecher the Knighthood of the Royal Order of Dannebrog.

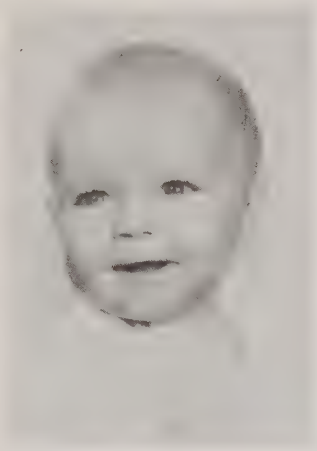
In 1969, England's prestigious Royal Society of Medicine named him an Honorary Fellow. Membership in the Society is limited to 100.

Born Feb. 4, 1904 in Kansas, Dr. Beecher received A.B. and A.M. degrees from the University of Kansas in 1926 and 1927, respectively. In 1932, he was awarded an M.D. (cum laude) from Harvard Medical School and was appointed the same year to the staff of the MGH.

In 1971, Dr. Beecher received the Distinguished Service Award of the American Society of Anesthesiologists, one of many professional organizations with which he was affiliated.

Shortly before his death a national award bearing his name was established by the Institute of Society, Ethics and the Life Sciences, and he was the first recipient.

Bobo won their hearts.



Mr. Burnett now ... and then

"YOU MUST'VE BEEN A BEAUTIFUL BABY...."

What were 32 baby pictures doing last month on the glass window of a Cox-3 reception desk? The display represented entries to a "beautiful baby contest" instigated by Barbara Kszystyniak, Respiratory Therapy Technician, and open to all members of the Respiratory Care Department.

By July 18, when nearly everyone had overcome inhibitions to bring in a photo and $1 for the prize, judges were called forth from neutral territory. They were Karen Goldstein and Donna Marie Goss of the Ambulatory Services Unit and Wanda Kane of the Tumor Registry.

Choosing a winner was "a very painful procedure," Ms. Kane said, but finally they settled on a cherubic photo of Robert (BoBo) Burnett, Respiratory Therapy Technician on the night shift.

"I was really surprised," Mr. Burnett said. "Most of the time people are telling me how ugly I am!" Honorable Mention went to Vernon Scott, Respiratory Therapy Technician.

PORTUGUESE SPEAKERS NEEDED

If you speak Portuguese, the hospital would be grateful for your assistance in serving as a volunteer interpreter for Portuguese speaking patients during the day, evenings, or weekends. Please call ext. 2093.

ALERT TO MBTA RIDERS: NEW CUTOFF DATE

Under new requirements by the MBTA, applications for, or changes in, the MBTA Prepaid Pass must be made by the first of the month to be effective by the first of the next month (by Sept. 1 for passes good Oct. 1).

Permanent or one-month cancellations may be made until the 30th of each month to be effective the 1st of the following month (on Sept. 30 for Oct. 1).

Distribution of passes will take place on the last two business days of each month. Please pick up your passes promptly. Questions? Call Payroll, ext. 2148.

MA BELL DOES IT AGAIN

Do you know that every time you make a local call the hospital pays at least 10.3¢?

On June 14 the telephone company raised its rates again. The message unit rate has increased from 9 1/4¢ to 10.3¢. If the call lasts more than 5 minutes, the minimal charge is 20.6¢. Calls to 3-message-unit areas like Burlington and Lincoln cost 30.9¢ for only three minutes.

With line and extension charges also rising, the hospital will need much cooperation from MGH telephone users in keeping the bill under control.

GEORGE A. WEST (continued from page 1)

since 1967 and Instructor in Respiratory Therapy at Highland Park College, Highland Park, Michigan, since 1968. His career combines a devotion to teaching with leadership in his profession on both the state and national levels.

Graduating from high school in 1959, Mr. West interrupted his college studies after a year to join the Navy and study at the U.S. Naval Hospital in Great Lakes, Illinois. From 1962 to 1965 he worked at the U.S. Naval Hospital in St. Albans, New York, training staff in intensive-care unit techniques an later in inhalation therapy and emergency procedures.

In 1969 he received a B.A. degree in psychology from Wayne State University in Detroit, Michigan. In 1967 he joined Harper Hospital, where he directed Respiratory Therapy, the Pulmonary Function Laboratory, and Intravenous Technicians.

Taking a year's leave of absence, he enrolled in a graduate program in teacher preparation, respiratory therapy, and allied health education at the State University of New York at Buffalo. At the same time, he was a staff therapist at the Children's Hospital in Buffalo. He received an M.S. degree in 1973.

Mr. West has taught respiratory therapy at Wayne State University, Marygrove College, and Highland Park College, where he was presented a plaque by the Class of 1970 as outstanding teacher.

In 1973, he was elected a Trustee of the National Board of Respiratory Therapy. He has been active on several committees of the American Association for Respiratory Therapy, was named "Delegate of the Year" in 1973, and is currently the Association's national Secretary. His participation in the Michigan Society for Respiratory Therapy dates from 1967, when he was elected a member of the Board of Directors. Since then he has served on or chaired eight committees of the Society. He has also served on committees of the American Lung Association of Southeastern Michigan, is a charter member of the Respiratory Therapy Department Heads Association, and was President and Board Member of the Greater Detroit Inhalation Therapy Educational Forum. (continued on page 7)

BELOVED STUDENT HEALTH NURSE RETIRES

"Evelyn Dolan is one of those people who puts her whole self into the job," said an instructor in the School of Nursing. As chairman of the Student Health Clinic, Mrs. Dolan was the nurse who attended to the ailments of 16 classes of student nurses. In appreciation of her personal interest in their welfare, the Class of 1976, in an unusual gesture, presented her with a special gift at graduation.

Mrs. Dolan's excellence as a nurse was recognized during her ten years of service in Baker Nursing. In 1960, she joined the School of Nursing's clinic, working with Dr. John W. Keller, the school physician. People from all over the hospital, as well as students, and present and former faculty members, attended a reception June 30 in her honor. Among the former students was her daughter, Kathleen, who graduated several years ago from the MGH School of Nursing.

Evelyn Dolan, center, retiring Student Health Nurse, chats with Natalie Petzold, left, Director of the School of Nursing, and Yolanda Mamone, Coordinator of Student Personnel Services.

Dietitians graduating from the MGH this summer are: front row, from left: Joyce S. Neeley, Joan M. Andrew, Mary C. Simpson, Marlene A. Grimsey, Agatha L. Furnari, Jane L. Lehman; second row, from left: Linda K. Modgini, Jane G. Leahy, Suzanne M. Gabriel, Karen Siu Ing Ho, Debra E. Selig, Teri A. Hedrich, Shari F. Nakamura; third row, from left: Susan M. Hovanasian, Janet C. Todd, Jane Kirby, Susan J. Gamble, Lillian M. Sonnenberg, Elaine A. Johnson, Mary Jane Cech; fourth row, from left: Janet L. Morrison, Patricia A. Hayes, Linda J. Chilstrom, Frederick J. DeMicco, Natalie Marburger, Martha Wilkins, and Deborah L. Burgess.

GEORGE A. WEST (continued from page 6)

The MGH Respiratory Care Department was formed in 1948 as the Oxygen Therapy Department by the late Dr. Henry K. Beecher, then Chief of Anesthesia. Since that time the department has not only changed its name to reflect its many and varied clinical activities, but it has also grown to a staff of nearly 70 therapists and technicians. Recently the department moved to pleasant new quarters on the third floor of the Cox Center. Mr. West comes excellently equipped to provide continued technical direction of the highest caliber for the Respiratory Care Department.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on August 1:

Harry A. Hamilton, Dietary, 28 years.

Donato Dinanno, Maintenance, 12 years.

Annie Galbraith, left, Associate Director of the Dietary Department, receives a surprise bouquet from Frederick DeMicco, graduating dietitian, in honor of her national leadership role as president of the American Dietetic Association this year. The bouquet was presented at a reception held for the graduating class in the Walcott House on June 25.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Mary Jane F. Benfari, Assistant in Bacteriology, Medicine

Dr. Briant L. Decker, Honorary Physician,* Medicine

Dr. Michael F. Epstein, Clinical Associate, Pediatrics

Dr. Joel J. Feldman, Clinical Associate, Surgery

Dr. Green S. Fitzhugh, Honorary Physician, Medicine

Dr. Carl E. Friedberg, Assistant Radiation Biophysicist, Radiation Medicine

Dr. David L. Gang, Assistant in Pathology

Dr. John C. Garrett, Assistant in Orthopaedic Surgery

Dr. Alan J. Greenfield, Assistant in Radiology

Dr. John C. Hawk, Assistant in Surgery

Dr. John P. W. Kelly, Clinical Associate, Oral Surgery

Dr. Ban-An Khaw, Assistant in Biochemistry, Medicine

Dr. Laurence J. Krenis, Assistant Anesthetist, Anesthesia

Dr. Harold C. Leeds, Assistant in Orthopaedic Surgery

Dr. Theresa C. McCloud, Assistant Radiologist

Dr. Dennis D. O'Keefe, Assistant Physiologist, Surgery

Dr. Kenneth H. Ott, Assistant in Neurosurgery

Dr. Eileen M. Ouellette, Assistant Neurologist, Neurology

Dr. James T. Rhea, Assistant in Radiology

Dr. John A. Ryan, Jr., Assistant in Surgery

Dr. David R. Sigelman, Clinical Associate, Pediatrics

Dr. Donald M. Silver, Assistant in Immunology, Surgery

Dr. Paul Solomon, Clinical Associate, Pediatrics

Dr. Richard E. Tobin, Assistant in Radiology,

Dr. Richard VanPraagh, Consultant in Pathology

Dr. Abby L. Wasserman, Clinical Assistant, Psychiatry

Dr. Richard G. Whiting, Honorary Physician,* Medicine

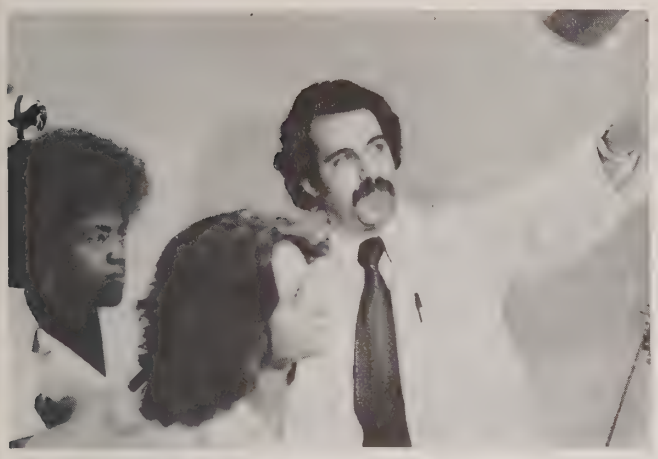
* "Honorary Physician" is a title established by new bylaws to replace "member of the Senior Consulting Staff."

PEOPLE

JOSEPH P. McCUE, Director of Fiscal Affairs, recently became President-Elect of the Hospital Financial Management Association (H.F.M.A.), a 14,000-member national organization. He also just completed a term as a member of the organization's National Board of Directors. In recognition of his "excellent service at the national level" the M.F.H.A. sent to the hospital an engraved paperweight plaque, which was presented to Mr. McCue by Dr. Charles A. Sanders, MGH General Director, at a meeting of the department heads.

***

A book of poems written by NIRANJAN DUDANI, M.D., Clinical Fellow in Medicine, has recently been published by Vantage Press in New York. Titled Ancestral Agony, the book is the first collection of his poems written in English rather than Sindhi, the language of Pakistan, where Dr. Dudani was born.



Bob Donahue doing his favorite thing, teaching. Training to be radiologic technologists are, from left, Mona Smith and Mary MacKenzie.

RADIOLOGY'S "ETERNAL STUDENT" BECOMES AN EDUCATOR.

In 1966, Robert M.Donahue, Jr., just out of high school, became an orderly in the X-ray Department of South Shore Hospital. As soon as their School of Radiology had an opening, he applied. Now, after eight years of juggling his studies, working, and teaching, he has been named Educational Coordinator of the MGH School of Radiology.

The intensive two-year training program was formerly headed by Malcolm Makay, Jr., who left to take a teaching and managerial position at Beverly Hospital. This fall Mr. Donahue is guiding 25 students through clinical rotations and academic studies in preparation for certification as radiologic technologists.

He has a lot of empathy for students. While he was pursuing his "R.T.," Mr. Donahue's day began at 8 a.m. with classes and ended at midnight after the evening shift at South Shore Hospital. Later he joined the MGH, keeping the same schedule but studying at Northeastern University with the help of the hospital's Tuition Aid Program.

These efforts gave Mr. Donahue the credits to be accepted in 1969 for a premedical course at St. Anselm's College in Manchester, N.H. On Fridays he used to drive back to Boston to put in a 36-hour weekend performing portable X rays in the Gray 3A intensive-care areas. Still planning to go to medical school, he took a break in 1973 to work full time.

"I hadn't seen my friends for six years," he said. "I was a phantom."

While working in Radiology on White 2, he was chosen for special training in cardiac catheterization. Later he became Chief X-ray Technologist in the Gray 3A Cardiac Catheterization Unit, where he joined in research efforts. Cardiology became his specialty.

He is in the final stages of completing requirements for a B.A. degree and already seeking a graduate school that offers a master's in psychology and education. Medical school seemed less desirable because a new wife, a regular income, and leisure time "spoiled" him. Besides, he likes his work too much to stop.

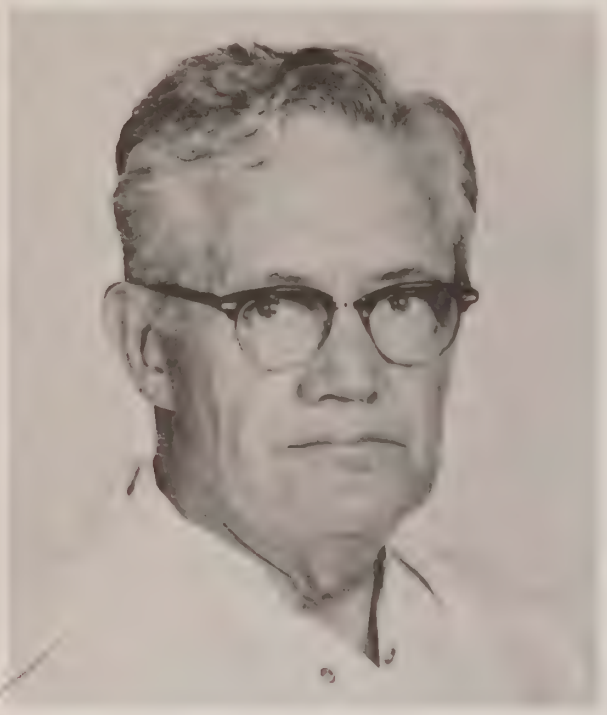
"While working in the Cardiac Lab, I started giving extensive lectures to nurses and students and enjoyed it very much," he said. The lectures were incorporated into the lab's first clinical rotation for radiology students.

"I like teaching and working with people," he said, "and I'm beginning to get used to the paper work--pounds of it."

Swifty is coming. . .

Watch our next issue!

Pioneer in Anesthesiology



Dr. Henry K. Beecher

Dr. Henry K. Beecher, world renowned MGH anesthesiologist, died July 25 at his home after a long illness. He was 72 years old.

A pioneer in the search for ways of relieving pain, Dr. Beecher served from 1936 until 1969 as Chief of Anesthesia at the MGH. In a small attic room near the Ether Dome, he opened the first laboratory devoted solely to the study of anesthesia and related problems.

From 1941 until 1970, he served at Harvard Medical School as Henry Isaiah Dorr Professor of Research in Anesthesia, the oldest endowed chair in that field in the world.

He trained more than 300 anesthesiologists who came from many nations of the world. He authored eight books, including the well-known Physiology of Anesthesia, and more than 260 scientific articles.

In one book, Research and the Individual, published in 1970, and in earlier articles, Dr. Beecher voiced growing concern over the ethics involved in using humans for medical experimentation in the United States. He complained that "informed consent" was often absent or inadequate and that the experimental risk was not always justified by the information to be gained.

Partly as a result of his campaign, the MGH established one of the first committees charged with protecting the rights of patients and other volunteers involved in human studies.

In 1968, Dr. Beecher chaired a Harvard Medical School committee set up to establish medical guidelines for physicians and hospitals in defining brain death or "irreversible coma" involving individuals with no discernible central nervous system activity.

In his laboratory, Dr. Beecher's research was focused principally on analyzing the effectiveness and safety of anesthetic and pain-relieving agents. He was the first to show that during chest surgery, carbon dioxide tension often rose to deadly levels. By establishing and simplifying the anesthesia to be employed, he contributed greatly to the safety of such operations.

Dr. Beecher also reported that placebos, those innocuous pills or injections used as controls in experiments, can reduce pain in as many as a third of the people who take them.

During World War II, while serving with the U.S. Army in North Africa and Italy as a consultant in anesthesia and resuscitation, Dr. Beecher recorded experiences that later became a part of standard medical teaching. Awarded the Legion of Merit in 1945 for pointing the way to safer uses of morphine among battle wounded, he later was to be made a Chevalier of the French Legion of Honor.

Between 1946 and 1956, Dr. Beecher had the distinction of serving as a consultant to the Surgeons General of the Army, Navy, Air Force, and Public Health Service.

After World War II, he accepted many Danish doctors for training and later for teaching

(continued on page 4)

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) SEPTEMBER 2, 1976

DAILY NEWSPAPER DELIVERY FOR PATIENTS

Beginning September 7, patients on all units will have an opportunity to receive daily bedside delivery of the morning or evening editions of the Boston Globe. (The system already established in the Phillips House will continue in its present form).

Each paper will cost 20¢ except the Sunday edition, which will cost 75¢.

The Admitting Office will offer the service to the patient as he or she enters the hospital. In addition, a patient may request this service any time after admission by contacting the delivery person. The service is being performed by an outside news agency whose distribution personnel will be identified by hospital identification badges.

Any questions regarding newspaper delivery may be directed to the supervisor of the service at ext. 8626.

PHYSICAL THERAPY SPONSORS "MASTER CLASS"

Twenty experienced physical therapists from the U.S. and Canada attended a week-long "master class" on "Integration of Therapeutic Methods for Evaluation and Treatment of Motor Disorders" held at the MGH in July.

The course was taught by Ruth-Randi Ellingsen, a senior faculty member at the State School of Physical Therapy in Oslo, Norway. She was assisted during the clinical practicum sessions by Marjorie Ionta, supervisor of Physical Therapy at the MGH, and by members of the P.T. staff.
(continued on page 2)

CHELSEA CENTER GETS SOME BREATHING ROOM

Through use of Building 82 of the former U. S. Naval Hospital in Chelsea, the MGH-Chelsea Health Center will soon find relief from its overcrowded quarters on Bellingham Street.

On August 24, the General Services Administration announced that a license allowing immediate use of the idle building was being issued to the MGH. This is the first step in plans for an eventual official acquisition.

"We are delighted that the federal government has decided to give us this opportunity to improve health care for the City of Chelsea and its neighboring communities," said Dr. Charles A. Sanders, MGH General Director. "Improving primary care for Chelsea's children and adults has proven a satisfying experience for the MGH physicians who staff the Center."

In late 1973, when the Center moved into its present facilities, it was receiving 9,000 patient visits annually. In three years that figure has doubled. Inadequate space in the Center has caused delays in treatment, except for emergencies, and a long waiting period for those seeking appointments. (continued on page 2)

ELEGANT DINING

Those who catch a snack on the run will appreciate the new decor of the vending-machine units in the Gray basement and the Gray 3A nurses' lounge. In each area, new wallpaper replaces the old and the floors have been refinished. While the food selections are essentially the same, brand new machines now dispense them.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Joan W. Barkin, Assistant in Pediatrics

Dr. Arthur J. Barsky III, Clinical Assistant, Psychiatry

Dr. William A. Binstock, Clinical Associate, Psychiatry

Dr. Lovick E. Cannon, Assistant in Biochemistry, Medicine

Dr. Joel E. Dimsdale, Clinical Assistant, Psychiatry

Dr. Terry W. Hensle, Assistant in Urology

Dr. Lester Kalisher, Consultant in Radiation Medicine

Dr. Martin B. Keller, Clinical Assistant, Psychiatry

Dr. Martin Merowitz, Clinical Associate, Psychiatry

Dr. John F. Morrall, Clinical Associate, Psychiatry

Dr. William T. Murray, Assistant in Radiology

Dr. Arthur H. Newburg, Assistant in Radiology

Dr. Harold D. Stalvey, Clinical Associate, Psychiatry

Dr. Philip E. Steeves, Clinical Associate, Radiology

Dr. Harry W. Strauss, Associate Radiologist, Radiology

Dr. Charles A. Welch, Assistant in Psychiatry

Dr. Bertram Zarins, Assistant in Orthopaedic Surgery

CHELSEA CENTER (continued from page 1)

Dr. Sanders said that by moving into a larg facility, the Center should be able to reduce the waiting period and will have an opportunity, in consultation with the community, to expand as needed its role in supporting the work of community agencies.

PHYSICAL THERAPY (continued from page 1)

In a "master class," a highly skilled practitioner gives advanced instruction to other experienced people in a particular field. Miss Ellingsen began with a lecture and demonstration with a patient followed by student evaluation and planning of treatment for individual patients.

PAGING TIPS

The Communications Office tells us that your page calls will go through faster if you give the operator information in this order:

1. Name of person you are paging.
2. Your extension number.
3. Your name (or name of person to be called).

If you omit #3, as many people do, your caller may have difficulty locating you--especially if you share the extension with many other people.

PEOPLE

JAMES J. DINEEN, M.D., physician, was elected to a two-year term on the American Board of Emergency Medicine, which has the responsibility for developing and administering the certification examination in emergency medicine. Dr. Dineen directs emergency training programs in the Department of Continuing Education at Harvard Medical School.

ROBERT F. TILLEY, M.D., dermatologist, received a Presidential Bicentennial Award from Boston College. The awards were presented to 200 alumni who represent the college's "tradition of personal dedication, excellence, and service."

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) SEPTEMBER 16, 1976

SOFTBALL TEAM TOPS LEAGUE

Playing its best season on record, the invincible MGH Softball Team won the Boston Hospital League championship for the fifth year in a row.

The MGH finished first in Division I with an 18-0 record. In the semi-finals the team handily took Mt. Auburn Hospital and New England Deaconess.

Carney Hospital, the Division II champs, proved a tough competitor in the final series, giving the MGH its only loss (3-1) all season in the opening game. The MGH rallied to take the next three games, emerging the victor August 18 after an 11-9 cliffhanger.

The famous MGH defense remained tight again this year, with pitchers Jim Wilson and Bama Rowell in control throughout the season.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Keith H. Chiappa, Assistant in Neurology, Neurology

Dr. Max Day, Clinical Associate, Psychiatry

Dr. Joyce A. Easter, Clinical Associate, Psychiatry

Dr. Jaime Prat, Assistant in Pathology

Dr. Elizabeth W. Ridgway, Clinical Assistant, Pediatrics

Dr. Lloyd I. Sederer, Assistant in Psychiatry

NURSING EXPERT ON STROKE CARE JOINS MGH

Patricia A. Regan, Ph.D., was appointed to a new position in the Department of Nursing: Chairman of Neurosurgical, Neuromedical Nursing Service.

Dr. Regan comes to the MGH from Boston College, where she was Associate Professor of Nursing for ten years. In 1969 she took a leave of absence from that post to serve as Nurse Clinician in the Stroke Unit on Baker 4. Before teaching at B.C., she worked for ten years in varied nursing positions in the Neurology Unit of Boston City Hospital.

Dr. Regan has been active on three U.S. government committees focusing on cerebral vascular disease. On the Joint Commission for the Study of Stroke Services, she was a member of the advisory board and of Nursing Study and Community Health Services Study groups. She also contributed to a book entitled "Guidelines for Stroke Services," published by the U.S. Government Printing Office. In addition, she served as a consultant for stroke care at the National Institute of Neurological Diseases and Stroke and in the Regional Medical Programs, Rockville, Md., where she conducted peer review of nursing care for stroke patients.

A diploma graduate of Boston City Hospital School of Nursing, Dr. Regan received a B.S. degree in Nursing and M.S. degree in Rehabilitation Nursing from Boston College. She received a Doctorate of Education in Health Science from Boston University.

Dr. Regan has published several articles, most of which are concerned with the care of the neurological patient.

NEW SERVICE CONTRACT FOR TYPEWRITERS AND DICTATING EQUIPMENT

Typewriters (All Makes)

For years the maintenance of all IBM equipment has been handled by IBM. Due to rising cost, the Purchasing Department has negotiated with an independent vendor a separate maintenance contract for all electric typewriters.

Most departments using IBM typewriters have already submitted a new requisition to have their equipment included in this new agreement. If you have an electric typewriter of any make that you want to service and have not yet sent a requisition to Purchasing, it is important that you do so by September 24. Please indicate model, serial number, and location of machine.

If you have sent a requisition to Purchasing and your machine requires servicing, please report the problem directly to the vendor at 542-4291 rather than to Purchasing. All equipment covered by the maintenance agreement can be easily identified by a label placed above the keyboard showing the vendor's telephone number. Any unsatisfactory service should be reported to Purchasing.

Dictating Equipment (IBM only)

IBM will continue to service their dictating equipment. However, the present contract will expire November 30, 1976. Because of the difficulty of determining what equipment should be included and the account to be charged, Purchasing requests that a requisition stating model, serial number, and location of equipment be sent to Purchasing no later than October 15. Only the equipment indicated by requisition will be on the service contract beginning December 1, 1976.

TRANSPLANTED

On Sunday, September 12, the Transplantation Unit and Clinic moved from White 12 to expanded quarters on Phillips House 8. Those visiting the new unit should use the front passenger elevator in the Phillips House. The new telephone extension for the Transplant Unit is 8731 and for the Clinic, 8730.

VOLUNTEERS NEEDED FOR EMI SCANS

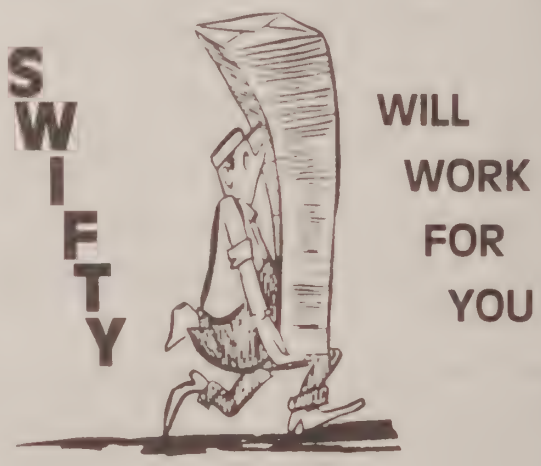
Some 40 volunteers from MGH personnel have contributed to a three-year evaluation of the diagnostic efficacy of the EMI brain scanner. Five hospitals across the country are involved in the study.

Another 20 or so additional volunteers are needed at the MGH during the next few months. To be accepted, the volunteer must be over 21 years of age. A preliminary neurological physical examination must be normal. Two x-ray films of the head and a computed tomographic scan (also known as EMI scan, CAI scan, CT scan) are obtained.

This CT scan is an x-ray reading of the head. Because very sensitive detectors are used and the readings are processed by a computer, details of the brain are demonstrated that are impossible to show in ordinary x-ray examinations of the head using x-ray films.

The CT examination will take 30 minutes, involves essentially no discomfort, and requires a minimal amount of x-ray exposure.

Those willing to volunteer should call Miss Hildette Taylor, the Project Coordinating Secretary, at ext. 3055 for additional details.



Learn how in the next HOT LINE.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) SEPTEMBER 30, 1976

From NIH... Dr. Ronald W. Lamont-Havers

NIH Official Heads Research

The Deputy Director of the National Institutes of Health has joined the MGH to accept a newly expanded position as head of the Research Office.

Dr. Charles A. Sanders, MGH General Director, announced that effective September 27, Dr. Ronald W. Lamont-Havers became Deputy to the General Director for Research Policy and Administration.

He succeeds Ralph G. Meader, Ph.D., who is retiring. Dr. Meader, who came from the NIH 11 years ago, will continue to serve the MGH part time as a consultant.

(continued on page 3)

Dr. Sweet Directs Bunker Hill

Roger H. Sweet, M.D., Associate Physician, was named Executive Director of the MGH-Bunker Hill Health Center, a multiservice facility that provides primary care for the residents of Charlestown. The appointment was announced by Dr. Charles A. Sanders, MGH General Director.

Dr. Andrew D. Guthrie, Jr., has been serving as Executive Director of both the Bunker

(continued on page 4)

Heading Bunker Hill... Dr. Roger H. Sweet

Spinali Salvatore, left, seeks help from Ben Schneider, volunteer, in getting his prescription filled.

BENEVOLENT FIGURE IN THE PHARMACY

"Can you send me someone exactly like Ben Schneider?" a physician recently asked Mary Ruth Wolf, Director of the Volunteer Department.

Of course, there is only one Benjamin Schneider, volunteer, a towering white-haired gentleman with a wide smile seen often these days around the Clinics Pharmacy.

His special quality is that he can read prescriptions and people's problems with equal skill. A semi-retired pharmacist, he recently left New York City where he was president of two pharmaceutical companies, served on the executive board of the American Cancer Society, and once chaired the Heart Fund. A search for worthwhile activity in Massachusetts brought him to the MGH Volunteer Department.

After attending the volunteer orientation program and being interviewed by David Bailey, Assistant Director of the Pharmacy, he got a job.

"The pharmacists felt the prescription counter in the Clinics Pharmacy created a barrier between the patient and the pharmacist," Mr. Schneider said. "So they put me to work on the other side of the counter."

Mr. Bailey, with John Webb, Director of the Pharmacy, and William Madden, Supervisor of the Clinics Pharmacy, worked out a plan for Mr. Schneider to bridge the gap by serving as a kind of public relations person.

Mr. Schneider guides patients through procedures that are often confusing to the non-English speaker or elderly person. Acting as a troubleshooter, he will scan prescriptions for completeness, make sure patients are standing in the right line, and check clinics cards. In one afternoon, he spotted four expired cards.

To maximize his effectiveness, Mr. Schneider spent a few days studying the Pharmacy's system of dispensing medication.

"I originally promised to volunteer one day a week," Mr. Schneider said, "but the need was so great that I now come in up to four days a week."

The Pharmacy is so pleased with the results that they hope to extend the service. With his confident smile, Mr. Schneider draws patients like a magnet, answering questions, giving directions, or simply reassuring. He keeps an eye out for those who are disabled or appear ill, flagging their prescriptions for priority service.

He recalls an 80-year-old man who needed a special item. Mr. Schneider escorted him

(continued on page 3)

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director
(News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

KRESGE GRANT AIDS PATHOLOGY LABS

Grants totaling $1,250,000 have been awarded to the MGH by the Kresge Foundation of Troy, Mich., to help complete pathology facilities in the Cox Center.

Payments of $625,000 in January, 1978, and an equal sum in January, 1979, have been authorized for the cancer center.

"The Foundation is maintaining a tradition of generosity toward the MGH which has had a significant impact on the hospital's development," said Dr. Charles A. Sanders, MGH General Director. John E. Lawrence, Chairman of the MGH Board of Trustees, called the grants "of major importance."

The funds will be used in the completion of facilities of the Pathology Department on two floors of the eight-story cancer center. The fifth floor will be devoted to basic and applied research into the causes, treatment, and prevention of cancer. In addition certain highly specialized diagnostic procedures, notably electronmicroscopy and immunofluorescence, are performed on Cox 5. The eighth, or top, floor will contain a "farm" to care for the animals required for research.

The pathology space within the Cox Center will be known as the Kresge Laboratories of Pathology. For 53 years the Kresge Foundation has made appropriations of more than $260 million to institutions in the fields of higher education, health services, the arts, social welfare, and the care of the young and the aging. The Foundation is one of the largest in the United States in size of assets and appropriations. It was created solely through the gifts of the late Sebastian S. Kresge, founder of the S.S. Kresge Company. However, the Company and the Foundation are not related in any way.

BEN SCHNEIDER (continued from page 2)

from the Pharmacy to Central Sterile Supply to the Upper Store and back to the White Lobby. There the old man tried to press money into Mr. Schneider's hand.

"I told him that fortunately I didn't need it, that I do this volunteer service because I enjoy it," Mr. Schneider said. "But I understood his gesture. That's why I get a thrill out of this--I know how much I'm needed."

DR. LAMONT-HAVERS (continued from page 1)

Dr. Sanders said that besides carrying on the position's historic role of evaluating contracts and grants, Dr. Lamont-Havers will help to formulate and oversee all aspects of MGH research policy. He will coordinate research programs with various public and private agencies, assist investigators in developing financial resources, and represent the hospital at major scientific meetings.

In addition to being Deputy to the General Director, he will fulfill Dr. Meader's previous additional duties as Executive Secretary of the MGH Committee on Research.

An eminent rheumatologist, Dr. Lamont-Havers joined NIH in 1964 after serving almost ten years as National Medical Director of the Arthritis Foundation.

In 1972 he was named Deputy Director of the National Institute of Arthritis, Metabolism, and Digestive Diseases, a branch of NIH. Two years ago he was promoted to NIH Deputy Director, the second-highest position in that organization, and during the first six months of 1975, he served as Acting Director of the federal agency.

A native of England, Dr. Lamont-Havers graduated with honors from the University of British Columbia in 1942 and received his medical degree from the University of Toronto in 1946.

After serving in various medical posts at Vancouver General Hospital, the University of British Columbia, and Queen Mary's Hospital in Montreal, he received special training in rheumatology from 1951 to 1953 at Columbia University's College of Physicians and Surgeons in New York City. He also received a Diploma in Internal Medicine from McGill University in 1953.

Dr. Lamont-Havers is the author of numerous articles on arthritis published in scientific textbooks and journals.

CLASS OF '79

Once again, with the first cool days of fall, an energetic new freshman class moved into the residences of the MGH School of Nursing. They were treated to a week-long round of introductions to the school, to the hospital, to each other, and to life in Boston through a carefully planned orientation program.

Each of the academic classes met in the first two weeks. In one, Social Backgrounds, each student took two tours of parts of the city, including East Boston, the North End, the South End and Chinatown, and the Back Bay.

Between classes the students had an opportunity to meet the instructors and administrators in informal gatherings such as Monday-morning coffee and on September 14 a wine-punch reception. At a steak dinner following the reception, Miss Natalie Petzold, Director of the School, formally welcomed the new class.

Faculty and administration also attended the popular Big/Little Brother/Sister Barbecue held outdoors on the Bartlett Hall lawn. On another evening, the Sisters and Brothers journeyed to the North End for dinner at the European Restaurant. During the day the freshmen toured the hospital, where they will begin clinical work October 18.

WHO ARE THEY?

One hundred twenty-eight freshmen entered the School of Nursing this fall.

The youngest is 17, and the oldest, 32. Their mean age is 23.

Nine are men. Four are parents.

Nineteen are college graduates, while many more, 64, have one to three years of college behind them. Two have associate degrees.

They come from 18 different states from Maine to California. One is a native of Jamaica and one, of Norway.

Big Sisters/Brothers meet Little Sisters/ Brothers at a barbecue. (Photo by Larry Carris, Class of '78).

DR. SWEET (continued from page 1)

Hill Health Center and the Chelsea Health Center. He will now concentrate his efforts on the Chelsea Center, where the number of patients registered rose from 1,640 at the end of the first year (1973) to more than 12,000 as of June, 1976.

Dr. Sweet has devoted his career to teaching and program development in primary care and preventive medicine. Since the Bunker Hill Health Center opened its doors in 1969, he has directed its adult medical program. He joined the MGH in 1966 as a Research Fellow in Medicine. In 1968 he became Assistant in Medicine at the MGH and Associate Professor of Preventive and Social Medicine at Harvard Medical School. He has been active in the Primary Care Unit of the Ambulatory Care Division since 1973.

He received the A.B. degree from Harvard College in 1956 and graduated cum laude from the Boston University School of Medicine in 1960. In postgraduate training, he was Resident in Medicine at Beth Israel Hospital, Heart Disease Control Officer in the United States Health Service, and Resident in Cardiology at the West Roxbury Veterans Administration.

HATS OFF TO THE CHEF

"This morning we salute a great gentleman. Not one of us can match his service record."

With these words, Louise Hatch, Director of the Dietary Department, began two days of tributes from the hospital family to Thomas Connolly, Chef of the White Kitchen.

On August 5 he celebrated his 50th anniversary with the MGH. In the last 10 years, only one other MGH employee reached this milestone.

In 1926, when young Tom arrived from Monaghan, Ireland, he found his first job in the MGH's kitchen at the grand salary of $13 a week. Although he worked 7 days a week with one afternoon off, he found time to court his future wife, Kathleen, whom he met at a party in the close-knit West End. The couple settled there, raising one son and four daughters, until the community was broken up by "urban renewal." Now living in Medford, they are grandparents nine times over.

Chef Connolly has seen many changes at the MGH. A few years after he came, when Marion Floyd headed the department, iceboxes were just being replaced with electric refrigerators, and the familiar Blue Willow china was purchased for the cafeterias. In the 30's dishmachines relieved the dishwashers, and the Lower Store detached itself from the Upper Store, becoming the Dietary Service Center. And on Ether Day, 1941, the White Building, with a new kitchen, bakery, and cafeteria, was dedicated.

Six years later Miss Floyd crowned Mr. Connolly Chef of the White Kitchen. He promptly catered a buffet for 700 guests upon the retirement of Dr. Nathaniel W. Faxon, the hospital's 14th General Director.

Mr. and Mrs. Connolly before banquet

Now the Chef supervises the preparation of 6,000 meals each day and is still going strong. At home, Mrs. Connolly does the cooking while the Chef enjoys his hobby of tinkering with mechanical things. They both keep fit by going dancing once a week. A popular figure at parties, Chef Connolly plays the violin, fife, flute, and accordian.

People from all over the hospital came to congratulate the Chef at a morning coffee and afternoon reception on August 5. On August 25, Mr. Connolly, his family, and many friends gathered at the 57 Restaurant to enjoy a gourmet dinner that was superb even by the Chef's standards.

A personal note from Chef Connolly

Gratitude...to all who assisted in so many ways to make the celebration of my "Golden Years" at the MGH a time to remember.

It was a pleasure to greet so many friends from the Dietary and other departments of the hospital on August 5 and again on August 25.

Thank you for your gifts, cards, and friendly greetings.

Gratefully,
Chef Tom Connolly

INCREASED DISPATCH SERVICE FOR EARLY MORNING

Effective September 13, uninterrupted 24-hour Dispatch service is available to all patient units except the Emergency Ward and Phillips House, which have their own service. Previously, there was a shortage period after 7 a.m., during the changing of shifts, when fewer messengers were available. The shifts have been adjusted to help patient units transport patients early in the morning.

Andres Rodriguez, student intern, encourages Emelia Salas, a clinics patient, to be screened for the sickle-cell trait.

SUMMER INTERN STEPS UP SICKLE-CELL SCREENING

"Are your ancestors from countries around the Caribbean Sea or Mediterranean Sea?"

This is the question Andres Rodriguez, a student intern, asked hundreds of clinics patients this summer. To those who answered "yes," he explained the importance of taking a simple blood test in the hospital's Sickle Cell Screening Unit.

The sickle-cell trait is an inherited characteristic of blood cells found most frequently in people of African descent. One in 12 blacks has the trait. People with sickle-trait are usually unaware that they have it since it rarely has any effect on their health. But if two people who carry the trait marry, there is a 25% chance with each birth that their child will have sickle-cell anemia, which causes serious medical problems. The reason for testing for the sickle-cell trait is to inform a couple of the risk (if any) of sickle-cell anemia in their children.

While the trait is beginning to be publicized in the black community, people with origins in countries like Puerto Rico, Cuba, Jamaica, Italy, Greece, and other Mediterranean and Caribbean countries may not be aware that they may also carry the trait, though less frequently than blacks.

A native of Bayamon, Puerto Rico, Mr. Rodriguez in his rounds of the clinics established ready rapport with people from the Hispanic community as well as others.

"Because of his presence, we were able to reach many more people than usual," said Connie Jarvis, Coordinator of the Sickle Cell Screening Program.

Through Mr. Rodriguez' encouragement, 35 to 40 people were screened each week. Of these, three or four were found to have the sickle-cell trait. They were interviewed by Mrs. Jarvis or Elisa Hill, a consulting psychologist, and referred for genetic counseling to Dr. Richard Erbe, the physician heading the unit.

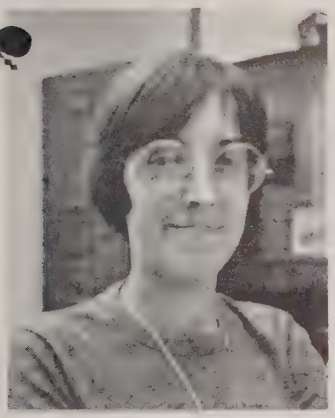
A student at Tufts University, Mr. Rodriguez came to the MGH through the Summer Health Internship Training Program. Sponsored by several local health-care and minority-group organizations, the 10-week program is designed to encourage more minority-group members to pursue careers in the health field. The MGH has been an enthusiastic participant in the program for five summers.

In the Genetics Unit, Mr. Rodriguez also assisted Dr. Robert Hoffman in studies on animal cells grown in culture. Now back at school, Mr. Rodriguez is continuing part time in this research project, a study of growth control in cancer cells.
(continued on page 7)

FREE SCREENING FOR SICKLE-CELL TRAIT

Employees may be tested free of charge at the Sickle Cell Screening Unit, which recently moved to the third floor of the Ambulatory Care Division. The simple blood test takes about five minutes. Call ext. 3831 for further information.

CHERYL STETLER TO HEAD STAFF EDUCATION



On August 8, Cheryl B. Stetler, Ph.D., joined the MGH as Chairman of Staff Education in the Department of Nursing.

Before coming to the MGH, Dr. Stetler was an instructor in the School of Health Sciences, Division of Nursing, University of Massachusetts at Amherst. She has also served four years in the Peace Corps, two in Afghanistan as a volunteer and two as a trainer of health personnel. She has a variety of other experiences in nursing services and nursing education.

Dr. Stetler received a diploma from the Temple University Hospital School of Nursing in Philadelphia; a B.S. in Education from Temple University; and an M.A. and Ph.D. in Communications and Human Relations from the University of Kansas, Lawrence, Kansas. Her graduate studies were made possible through the Nurse Scientist Program sponsored by the Division of Nursing in the Public Health Service of the U.S. Department of Health, Education, and Welfare.

Interested in research, Dr. Stetler did her graduate studies in nursing-related areas such as the supervisory-consultant role in Public Health nursing and interpersonal communication and empathy in the nurse-patient relationship.

SICKLE-CELL (continued from page 6)

His areas of concentration are biology and psychology. This summer gave a firm shape to his future.

"This has been a very good experience," he said. "Now I feel sure that I belong in the medical field."

TWO HOSPITALS HONOR RALPH TUCCI

Ralph Tucci, a pharmacist at the MGH for 28 years, retired August 20 with tributes from friends in two hospitals.

Known as the "Eye and Ear Pharmacist," Mr. Tucci was in charge of Massachusetts Eye and Ear Infirmary's inpatient pharmaceutical service, which is handled by the MGH. Through years of experience he acquired a vast knowledge of medication for the eyes, ears, nose, and throat. He was instrumental in developing MOSAICS (Medication Order Supply and Individual Charge System), a distribution method that has served as a model for many hospitals.

At a farewell party August 12 in the Penthouse, John W. Webb, Director of the Pharmacy, shared nostalgic memories with Mr. Tucci, his wife Mary, and the many friends who attended. Among the gifts presented was an album of photographs capturing these moments.

On August 10, Mr. Tucci's friends at the M.E.E.I. also honored him. Dr. Charles T. Wood, General Director of the Infirmary, presented him with a rocking chair.

The Tuccis now head for their new home in Largo, Florida.

Ralph Tucci receives a "money tree" from pharmacist Peter Antonino on behalf of friends in the Pharmacy. Mr. Tucci's wife, Mary, is at his side.

NEW ADMITTING POST FOR MARYANNE SPICER

Maryanne Spicer, former Administrative Assistant in the Department of Nursing, was appointed Director of Admitting Services effective September 7.

In her new position, she is responsible for the overall operation of the admitting system and its relationship with physicians and with hospital departments. Assisted by Mary Ann Slowik, Chief Admitting Officer responsible for the daily activities of the Gray Admitting Office, and Edna Foley, who holds a similar position in the Phillips House, Miss Spicer will coordinate the patient-flow interrelations among the inpatient, ambulatory, and Emergency-Ward admitting functions. In addition, she will work to strengthen coordination among the Admitting Office, the patient-care units, and the support services. Working with the Admitting Office staff, she will also be responsible for developing a preadmission system which will streamline the admitting process for the patient.

Miss Spicer received her Bachelor of Arts and Master of Arts degrees from Northeastern University. She has also participated in the Radcliffe Programs in Health Care. Her career at the MGH began ten years ago when she was a Unit Secretary in the Department of Nursing. In 1968, she was promoted to a Unit Coordinator in the Department of Clinical Administration and was appointed a Unit Coordinator Supervisor four years later. In March, 1975, she was appointed Administrative Assistant in the Phillips House within the Department of Nursing.

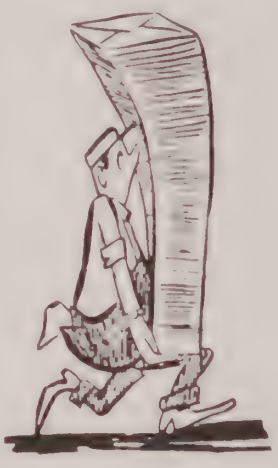
PEOPLE

Marigolds grown by MIRIAM J. HUGGARD, R.N., Director of Phillips House Nursing, were recently judged the best in Beacon Hill window boxes. The awards were made by the 18-year-old Beacon Hill Window Box Project. A winner several times in the past, Miss Huggard also grew trailing purple lantanna in the boxes on her Pinckney-Street home this year.

ooo

SHARON MANN, a weekend secretary in the RICU, won a film-directing fellowship from the American Film Institute's Center for Advanced Film Studies in Beverly Hills, California. She recently received a master's degree in film making from Boston University.

SWIFTY IS FINALLY HERE!



On October 4 the Print Shop starts a new phase in its operation. On that day Swifty, the new Copy Center, will be ready to work for you.

The Copy Center is equipped with machines that produce copies fast and economically. Also within the area are facilities for finishing your work; there are collating, punching, and stapling machines.

Why don't you give Swifty a try? The jobs that are time-consuming for you can be done in the Copy Center faster and cheaper. The facility also will be in direct competition with outside Copy Centers.

If you want to know our rates, give us a call or stop down.

Swifty is located in the Print Shop, Gray Basement, across from the Dispatch Office. He can be reached at extension 2279.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) OCTOBER 7, 1976

UNITED WAY CAMPAIGN OPENS IN TWO WEEKS

The MGH's annual United Way campaign will begin October 21. This year's drive is headed by Thomas W. Schultz, Assistant Director of Administrative Services. For the third consecutive year, Irving Baron will serve as Volunteer Cochairman of the campaign and direct the team of volunteers that process the thousands of contributions from the hospital community.

The United Way of Massachusetts Bay, Inc. raises millions of dollars annually to support the work of more than 165 agencies. Serving 66 cities and towns in the Bay area, the agencies deliver health care, counseling, family and child care, and youth services to nearly one million people.

The major emphasis of this year's MGH campaign is on the percentage of employee participation rather than on a specific dollar amount. Information on how to contribute to the United Way will be distributed with next Thursday's paychecks. All pledge cards should be returned to the United Way Office located in the Medicare Office opposite the Moseley Rotunda.

Any questions regarding the campaign should be directed to Mr. Schultz at ext. 8626 or Mr. Baron at ext. 8130.

NEW NAME AND PLACE FOR PRIVATE LAB

The Private Laboratory Service has moved from the Phillips House to the Baker Memorial Building. It is located in the main corridor of Baker 1, across from the Ambulatory Radiology Area. At the same time, its name was changed to Ambulatory Lab Service #1 to denote that it has become a part of the hospital's Ambulatory Care Division.

CLOSED-CIRCUIT TV FOR PATIENTS

In a pilot program launched last week, patients have an opportunity to become better informed about medicine and health care through films shown in each room on closed-circuit television. Aired on Channel 12 (WMGH), the programs are available free to all patients whether or not they have chosen to rent a television set.

Patients responded enthusiastically to a trial series run on September 28, 29, and 30. In questionnaires completed by 165 patients, nearly a third said they watched an entire hour-long program. Of these, a large majority found the shows both informative and entertaining.

Many echoed the comments of one patient who said he "would like to see these extraordinary presentations more often." Another found that "programs in the layman's vernacular are easy to follow and inspire man's inquisitive nature."

The pilot series was planned by the Patient Education Committee, a subcommittee of the Committee on Teaching and Education. The topics cover a wide spectrum of health concerns such as hypertension, diabetes, weight control, low back pain, stress, heart disease, and cancer. Some shows feature MGH staff members; others were acquired from TV networks and national health foundations.

Among the television shows are selections from Dr. Timothy Johnson's "House Call," a series on Channel 5; The National Geographic Society's film, "Man: The Incredible Machine," a highly-acclaimed production about the human body; and a film in which many MGH staff participated, "Strange Sleep," a documentary tracing the development of anesthesia.
(continued on page 2)

A SECOND PATIENT-EDUCATION SERIES TO BE OFFERED ON CLOSED-CIRCUIT TV

A second series of patient-education programs will be run on closed-circuit TV (Channel 12) beginning October 12. Following is the schedule:

Tuesday, October 12
10 a.m.: "Low Back Pain;" "How to Examine Your Breasts;" and "Man: The Incredible Machine"
4 p.m.: "The Frightening Feeling You're Going to Die" (on heart attacks)

Wednesday, October 13
10 a.m.: "Strange Sleep"
4 p.m.: "Heart Attack" (from "House Call"); "Eat to Your Heart's Content" (the effects of food on heart disease); and "Stress and Your Health"

Thursday, October 14
10 a.m.: "The Frightening Feeling You're Going to Die" (on heart attacks)
4 p.m.: "Low Back Pain;" "How to Examine Your Breasts;" and "Man: The Incredible Machine"

Friday, October 15
10 a.m.: "Heart Attack;" "Eat to Your Heart's Content;" and "Stress and Your Health"
4 p.m.: "Strange Sleep"

A more detailed program description will be distributed next week.

CLOSED-CIRCUIT TV (continued from page 1)

Since April, 1975, the Patient Education Committee, under the leadership of Stephen H. Kauffman, has explored the potential of closed-circuit television to bring health information to the patient. After studying the experiences of other hospitals and of the health-education efforts of television, the committee conducted a survey to test patient interest. The results were encouraging. The committee then reviewed a wide range of productions to select the outstanding nine-and-a-half hours of programming being presented to patients in the pilot series.

The committee has planned the series with emphasis on the patient's real needs and interests in order to build a responsive audience. The goal is to help patients prevent or deal better with health problems through providing basic health understanding and specific information on diseases, self-testing methods, and treatments.

The Patient Education Committee includes representatives from Medicine, Surgery, Nursing, Administration, and Telesurgery as well as two lay persons, volunteers.

In Memoriam

MARY E. HARTNETT

Mary E. Hartnett, Bacteriology Laboratory Technician, died August 26 at the MGH after a long illness. She was 56 years old.

An employee of the MGH since 1953, Mrs. Hartnett was for many years in charge of the initial processing of specimens submitted to the laboratory for bacteriologic analysis. Following the installation of the laboratory computer system, she was primarily responsible for setting up specimen files in the computer through one of the several terminals in the receiving area of the laboratory. Because of her long experience, wisdom, sense of responsibility, and good judgment, new technicians were assigned to her for orientation and training in the initial handling of clinical specimens.

In addition to her busy schedule as a technician, wife, and mother, Mrs. Hartnett gave generously of her time at the East Peabody House, where she worked with young children in producing stage shows and organizing day-care activities. She was a member of the Ladies Auxiliary of Logan Post, Veterans of Foreign Wars, in Somerville.

Mrs. Hartnett is remembered by all of the laboratory staff with respect, affection, and esteem. She is missed not only by all her co-workers but also by the many physicians who frequently visit the laboratory.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 OCTOBER 14, 1976

ETHER DAY TO BE CELEBRATED OCT. 18

Because October 16, Ether Day, falls on a Saturday this year, Ether Day ceremonies will be held on Monday, October 18, at 2 p.m. on the Bulfinch lawn. In case of inclement weather, the ceremonies will take place in the Moseley Auditorium.

The celebration honors employees who have reached anniversaries of five, ten, twenty, thirty, forty, or fifty years of service to the MGH. A personal invitation has been sent to each service-pin recipient.

CHAPEL CONCERT FOR PATIENTS

Dr. Jonathan Kleefield, a fourth-year resident in Neuroradiology, will present a piano concert in the Chapel at 3 p.m. on October 20. His program selections include Bela Bartok's Rumanian Dance No. 1; George Gershwin's Preludes Nos. 2 and 3; Sergei Rachmaninoff's Prelude in G Sharp Minor; and a medley of show tunes by Richard Rodgers and Frederick Lowe.

NAME CHANGE FOR INDUSTRIAL ENGINEERING

The Laboratory of Industrial Engineering has changed its name to the Management Engineering Department to reflect its function more accurately.

The department is called upon by the administration or by individual departments to analyze systems or study special problems. Its activities last year ranged from analyzing patient flow in the Operating/Recovery Rooms area to studying use of copying machines throughout the hospital.

FLAT ELECTRIC RATE WOULD ADD $600,000 TO MGH'S BILL

Referendum 7, which calls for the same rate to be charged for all use of electricity, would "add to the inflationary woes of hospitals to the tune of an estimated 34 percent increase in electricity costs," said Dr. Charles A. Sanders, MGH General Director.

He discussed the referendum at a press conference September 3 at the Parker House.

By collecting the required number of signatures on a petition, a group called "Mass. Fair Share" caused the referendum question to be placed on the ballot in the November 2 elections. The proposal calls for a flat-rate charge per kilowatt hour for all customers, whether small users or bulk users. At present, residential customers pay one rate, small businesses pay a higher rate, and large users are charged at a rate which considers not only how much power is used but also how evenly the usage is spread out. With proper management of power, the average cost is considerably lower for the bulk user than for the residential or small-business consumer.

In his statement, Dr. Sanders explained that unless referendum 7 is defeated, the hospital would be hit with a tremendous bill that would inevitably result in higher room rates for the patient:

"In the case of my own institution, the electricity bill under the proposed flat rate would soar at least $600,000 in one year. Applied to our room rate, that would add at least $2 a day above what the normal effects of inflation would add. For a patient hospitalized 10 days, this means at least an added $20 to his bill."

(continued on page 2)

REFERENDUM 7 (continued from page 1)

The hospital favors a proposal made by the Department of Public Utilities for charging a higher rate for use of electricity during peak hours and a lower rate in off-peak hours. In this way, the residential customer and the small businessman as well as the large user could save money by planning their consumption of electricity to take advantage of the lowest rates.

PAYMENT OF VENDOR INVOICES

Requisitions: A computerized purchase order routine has been in effect for over a year at the hospital. The system is now at a point where Receiving, Accounts Payable, and Purchasing are linked together paying the vendor invoices automatically.

In order to enhance the hospital's credit rating by paying vendors promptly and to take advantage of invoice payment discounts, all requisitions must be processed by Purchasing for input to the computer system. Everyone's cooperation is requested.

Packing Slips: In order to pay an invoice promptly, Accounts Payable needs a signed packing slip indicating that the merchandise was received. Therefore, if your department receives merchandise not delivered by the hospital's Receiving Department, please send the packing slip promptly to the Receiving Department, Gray Basement.

Remember, if you receive direct deliveries--merchandise picked up by your department, received on weekends or delivered by salesmen--don't let the packing slip slip away.

FOUR DIETITIANS TALK ON WBUR-FM

Four MGH dietitians were guests on "Thought for Food," a new radio series on nutrition broadcast Friday evenings from 8 to 9 p.m. on WBUR-FM.

Answering questions phoned in from listeners on September 17 were Jane Gillis, Ward 4, and Jean Orser, Baker Building, Unit Coordinators from the Dietary Department, and Carol Demer, Clinical Dietitian in the Baker Building. Ms. Orser and Ms. Demer are Co-chairmen of the Dial-a-Dietitian Committee of the Massachusetts Dietetic Association, and Ms. Gillis was Chairman of Nutrition Week in Massachusetts.

Lyn Fleming, Chairman of Nutrition at the MGH School of Nursing and President of the Massachusetts Dietetic Association, also answered listeners' questions with a dietitian from Cambridge City Hospital on the September 24 program.

STAFF FUNCTIONS:
A REMINDER FROM THE DIETARY DEPARTMENT

For all staff functions a minimum 24-hour notice is required for beverage orders and a 48-hour notice is necessary for luncheon orders. Equipment may be borrowed upon request for items you provide. Guidelines are:

Morning meetings: Coffee, tea, or juice (orange and tomato) are available.

Luncheon items: Sandwiches, cold sliced meats, cheese, salads, relishes, rolls, potato chips, desserts, and beverages.

Afternoon meetings: Coffee, tea, punch, and lemonade are available.

Cost-center charges: Cost-center charges will be accepted for official hospital-related functions. These are defined as (1) one that directly serves patients, and (2) a guest/host function for MGH visitors.

Personal charges: For other hospital functions, "personal charges" are acceptable on a "payment-on-pickup" basis only. They will be costed at the time the order is placed. Payment may be made by cash or check (made payable to the Massachusetts General Hospital).

Special-fund charges: A special fund will take care of change parties, graduation receptions, and retirement parties.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 OCTOBER 21, 1976

ANNIE GALBRAITH PRESIDES AT A.D.A. CONVENTION: BOSTON PLAYS HOST

The American Dietetic Association held its 59th annual meeting at the Sheraton Hotel in Boston last week with Annie L. Galbraith, R.D., presiding. Miss Galbraith is Associate Director of the Dietary Department and Dietetic Internship at the MGH.

The convention's theme this year was one of action--a Nutrition Bill of Rights. The bill's focal points are the right to good nutrition, the right to food choices, and the right to nutrition information.

To promote these principles, the program featured leaders in legislation and government, management and food service systems, education and economics, normal nutrition and clinical dietetics, and health care and research. (continued on page 2)

INTERCHANGE BETWEEN PHYSICIANS KEY TO QUALITY CARE, DR. SANDERS SAYS

A hospital's best guarantee of high-quality medical care is the interchange between residents and senior staff, Dr. Sanders told the Rotary Club of Boston on September 28. His topic was "The Teaching Hospital--What's So Great About It?"

"I know of no better check and balance in medicine," he said. "Each physician stimulates the other to reach the highest standard of care."

The cooperation of a number of physicians in the care of a patient, a characteristic of teaching hospitals, provides a kind of fail-safe mechanism, he said.
(continued on page 2)

Swine Flu Program NC

There have been a growing number of requests for information about availability of the swine flu vaccine at the MGH.

With new events occurring every week, it is difficult to establish a program that will not be affected by more changes at the city, state, and federal levels. Nonetheless, the following programs are scheduled to begin in November:

(1) For MGH Employees: Only those who are at "high risk" (over 65 or chronically ill) will be given the bivalent vaccine, which includes both the swine and A/Victoria vaccine. Only the swine flu vaccine will be available to any others requesting immunization, since they are not at high risk.

(2) For MGH Patients: Those who are at high risk will be encouraged to receive the bivalent vaccine, which includes both the swine and A/Victoria vaccine, from their own physician. In addition, those MGH patients who are referred by their physician will have a designated time and place in November to receive the bivalent vaccine at the MGH.

For patients who are not in the high-risk category, it is expected that the swine flu vaccine will be available but the bivalent vaccine will not.

In forthcoming issues of the HOT LINE, we will tell you when and where the vaccines will be available.

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DR. SANDERS (continued from page 1)

He stressed that hospitals and physicians can play only a limited role in the health of the nation.

"In the final analysis, it is the individual who holds the key to his own health," he said. "He alone can practice the best kind of preventive medicine by deciding not to smoke, not to drink excessively, or to drive at dangerous speeds."

Commenting on cost control, he stated that the American people need to determine how much money they want to spend on health care and adjust their expectations of the health-care system accordingly.

He cautioned that too much governmental control can result in a health system like England's in which patients often are required to wait for more than a year for hospitalization, and physicians have to work with inferior equipment and facilities.

A.D.A. CONVENTION (continued from page 1)

Miss Galbraith opened the four-day meeting on the morning of October 11 with greetings to registrants representing health-care systems throughout the country and abroad. Also offering greetings was Lyn Fleming, R.D., President of the Massachusetts Dietetic Association and Chairman of Nutrition at the MGH School of Nursing.

The keynote speaker was the Hon. George McGovern, U.S. Senator from South Dakota and Chairman of the Senate's Select Committee on Nutrition and Human Needs.

Several MGH dietitians and physicians participated in the symposia and major sessions. Discussing "Nutrition--Its Role in Pediatric Care in the Prevention of Cardiovascular Disease" were Mary Etta King, M.D., Clinical Research Fellow in Pediatrics, and Margaret R. Mikkola, R.D., an MGH graduate dietitian in the Arteriosclerosis Center at M.I.T. Robert D. Lees, M.D., also of the Arteriosclerosis Center and the Director of the MGH's Noninvasive Diagnostic Laboratory, spoke on "Reassessment of Hyperlipidemia--10 Years Later." Participating in a panel discussion of diabetes was Alma J. Blake, R.D., Unit Coordinator, MGH Nutrition Clinic; Rudolph Leibel, M.D., pediatrician, discussed "Behavioral and Biochemical Correlates of Iron Deficiency in Children." Jerome H. Grossman, M.D., Director of the Ambulatory Care Division, and Louise Hatch, R.D., Director of the Dietary Department and Dietetic Internship, were also panel participants. Dr. Grossman spoke of "Building Cost Effectiveness into Ambulatory Care;" Miss Hatch's topic was "Nutrition Accountability."

Another aspect of the educational experience was the commercial exhibition occupying two floors of the John B. Hynes Veterans Auditorium. More than 200 companies displayed products and services designed for the nutritional care of patients.

Notes from the Planning Office

Cox Signage

The MGH Planning Office is designing and installing a new system of signs for the entire Cox Center. The signs (called "signage" when referred to as a system) include room number, room function, personnel plaques, floor directions, building directionals. The graphics represent a new format for MGH, utilizing international picto-symbols and vivid, dark typeface on white plastic and metal plaques.

Baker-1 Corridor

An interdisciplinary group of MGH administrative representatives is studying the Baker first-floor corridor to facilitate movement, raise existing lighting levels, provide new directional graphics, and improve the overall appearance. Within the past few months several renovations have occurred to accommodate new facilities in the corridor (the Ambulatory Registration Center, the Ambulatory Lab Service, Xerography, Mammography, and the Baker Nursing Office). The Planning Office will also be directing improvements made in the public areas there.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) OCTOBER 28, 1976

Triumph, bronze sculpture erected in memory of the late Bettina Ware, is admired by her father, Robert H. Cook, (left), Dr. Charles A. Sanders, MGH General Director, and her brother, Robert H. Cook, Jr., the sculptor, in Cox Center.

Sculpture in Bronze Honors a Courageous Patient

A bronze sculpture symbolizing the courage of the human spirit was dedicated October 1 at the MGH in memory of a former cancer patient who devoted her last years to helping others who had the same disease.

Erected in the lobby of the Cox Center for cancer treatment and research, the 44-inch-tall statue, entitled "Triumph," honors Bettina Ware (Mrs. John Ware, Jr.) of Dover, who died on September 17, 1974.

"Her life was a triumph. Her spirit lives on," said Mrs. Ware's father, Robert H. Cook of Milton, in brief remarks dedicating the sculpture. "We hope it will be a continuing inspiration to those of you who carry on the work of this magnificent temple of endeavor and hope."

The statue was executed by Mrs. Ware's brother, Robert H. Cook, Jr., of Rome, Italy,

(continued on page 6)

PUTTING THE THIRD DIMENSION ON FILM

When Dr. Rebecca Garland, a biochemist, snaps a photograph of her granddaughter, Molly Rebecca, the child's image is recorded through two lenses mounted on the same camera. Because the camera's two "eyes" imitate human vision, the photographs produce a three-dimensional effect of startling realism.

Dr. Garland's fascination with 3-D photography began when her husband, Joseph E. Garland, a writer of local history (including a history of the MGH) and biography, was doing research on the North Shore. Among the artifacts he turned up were old 3-D photos of families, houses, gardens, and sailboats.

"The details were so vivid that I felt as though I were being transported back to the 19th century," Dr. Garland said.

She views the photographs through a special hand viewer which forms one image from two slides. If the slides are to be projected onto a screen--an expensive and difficult procedure--special glasses must be worn. Many moviegoers of the early 50's, when 3-D films were the rage, remember donning the colored glasses and gasping when lethal objects seemed to leap out at them from the screen.

In the Enzyme Research Laboratory, Dr. Garland studies the control of some enzyme activity in the livers of newborn mice. Her outside interests did not include photography until she discovered the three dimensional effect four years ago.

After a bit of investigation, she found a used Stereo-Realist camera with two F 3.5 lenses. The recent addition of a specially designed strobe-light bracket allows her to take indoor photographs of Molly Rebecca, her favorite subject. An avid sailer, she also found the camera ideal in documenting the piece-by-piece restoration of a historic sailing vessel in Gloucester. Some of her favorite photographs also capture memories of a trip to Ireland.

"The special qualities of the Irish landscape--the rambling stone walls and distinctive contours of land--are revealed especially well in three dimension," she said.

Remember 3-D? Using a Stereo-Realist camera with two F 3.5 lenses, Dr. Rebecca Garland takes color slides that produce a three-dimensional image.

Dr. Garland joined the Photographic Society of America, which has a stereo (three-dimensional) division, but she has met no other 3-D photographer in the Boston area. The story may change, however. After her unusual hobby was discovered by a Globe reporter, she was featured in August in the column "Camera Eye."

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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DR. MEADER HONORED

Ralph G. Meader, Ph.D., who is ending his 11-year tenure as Director of the Research Office, was honored by MGH personnel from throughout the hospital at a party held September 27 in the Walcott House.

Dr. Meader will continue to serve the MGH part-time as a consultant. Dr. Ronald W. Lamont-Havers, former Deputy Director of the National Institutes of Health, has joined the MGH to head the Research Office.

Like his successor, Dr. Meader also served at the N.I.H. before coming to the MGH in 1965. For 18 years he was in charge of grants for research and training at the National Cancer Institute.

One of his first official assignments at the MGH was to organize a subcommittee on human studies to guard the rights of patients and other volunteers involved in such research. The panel, one of the first of its kind, was headed by the late Dr. Henry Knowles Beecher. Dr. Meader was the first executive secretary.

Under Dr. Meader's supervision, research activity at the MGH, primarily in cancer, cardiovascular diseases, arthritis, and metabolic disorders, expanded dramatically.

Lawrence E. Martin, Associate General Director (left), congratulates Dr. Ralph G. Meader at Walcott House party.

The financing of investigative work mushroomed from $7 million annually in 1965 to almost $21 million, all paid for by non-patient funds such as government and foundation grants.

Before entering the research management field, Dr. Meader taught anatomy for 17 years at Yale University, where he also obtained his doctorate. He received an A.B. (magna cum laude) from Ohio Wesleyan University and a master's degree from Hamilton College. He holds honorary degrees from both Ohio Wesleyan and the Philadelphia College of Osteopathy.

CHAPEL CONCERT FOR PATIENTS

A concert for patients will be held in the Chapel on Wednesday, November 3, at 3 p.m. Pianist John Buttrick will perform "Sails," by Debussy; "A Boat on the Ocean," by Ravel; and "Sonata in b-minor," by Chopin.

NEEDED: YOUR BOOKS

The Warren Library needs donations of books for their book sale to be held December 2 in the Warren Lobby. Hardback and paperback books, games, and magazines of durable quality are welcome. Donations may be left with the librarians in the Warren Library, Bulfinch basement, Monday through Thursday from 9:30 to 4:30 and Friday until 3:30. Thank you.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on October 1:

Vera Smith, Phillips House Nursing, 25 years

Edna Hackett, O.P.D. Administration, 24 years

Iva Hurst, Baker Nursing, 16 years

Bess Ellman, Radiology, 15 years

William Monovicz, Bunker Hill Health Center, 7 years

Graduates of the Respiratory Therapy Technician Program are: Front row, from left; Angella D. Baker, Karen G. Portnov, Pamela T. Levy, and Frances R. Hughes; Second row; Geoffrey S. Dillon, Thomas J. Feeney, and William J. Veronelli; Third row; Harley E. Ellis (triple-award winner), Keith S. Ryan, and John McGinty.

TEN GRADUATE FROM RESPIRATORY THERAPY TECHNICIAN PROGRAM

On September 17, ten young men and women were honored with certificates and awards upon graduating from the MGH/Northeastern University Respiratory Therapy Technician Program.

Opening the late afternoon ceremonies in the Moseley Auditorium was Dr. Henning Pontoppidan, Medical Director of the Department of Respiratory Care. The commencement address was given by Richard J. Olsen, MGH Director of Educational Planning. Robert C. Holland, Associate Technical Director of the Department of Respiratory Care, presented the certificates, and awards were conferred by George A. West, the department's new Technical Director.

This year a new award was established in memory of Jimmy A. Young, former Technical Director of the department, who died suddenly in January, 1976. Determined by vote of the students, the award is presented to the most professional and most helpful student. Harley E. Ellis is the first recipient of the award.

Mr. Ellis was triply honored by receiving the other two awards, the Edmund S. Banks Award for professionalism and the Clarence E. Smith Award for the highest academic achievement.

Faculty members of the program are Lillian P. Davis and Cherryl Y. Ringgold of the MGH and Patrick Plunkett of Northeastern University.

DEDICATED WORKER HONORED

Audrey Bullock stands with James A. Willis, Director of Central Sterile Supply, where she worked for 13 years assembling surgical trays. Known as a dedicated worker, she was honored September 17 at a party in the Penthouse. Friends wished her a happy retirement, complete with long trips with her husband, who recently retired from Amtrak. The mother of three grown children, Mrs. Bullock is fond of growing things; she is a Cub Scout Den Mother and loves plants

KATHI JOHNSON LEAVES FOR NEW POST IN CALIFORNIA

Kathi Johnson, Education and Training Coordinator, will leave the MGH October 29 to become Director of Education for the Western Hospital Association in San Francisco. Covering 13 western states, the association provides continuing education for health-care professionals in the 1,200 member hospitals.

Ms. Johnson is a familiar figure to hundreds of employees who have sought her assistance in furthering their education. In addition to revising and administering the hospital's Tuition Aid Program, she brought to the MGH programs that have opened the door to greater career mobility for many people. These courses include the Adult Basic Education Program, which helps students complete their high school education, and classes in English as a second language. Ms. Johnson also introduced Spanish and Italian instruction for patient-care workers and organized the well-attended employee information programs on breast cancer, alcoholism, smoking, and personal safety.

During her seven years at the MGH, she has also had considerable impact as a consultant to individual departments, in developing employee orientation and training programs. In addition, she has been active in designing programs to develop supervisory and management skills.

As many who have worked with her attest, Ms. Johnson has an unusual gift for bringing groups and individuals together to act constructively. Her imaginative planning and ability to solve everyday problems have resulted in successful programs of direct benefit to many employees.

DENNIS P. DICKSON NAMED ASSISTANT DIRECTOR, MAINTENANCE AND ENGINEERING

Dennis P. Dickson has joined the MGH as Assistant Director of Maintenance and Engineering. He will assist William L. Clemons, Director, in all aspects of managing the department.

As a consulting engineer from Hankins and Anderson Inc., which designed the new patient units in the Bigelow Tower, Mr. Dickson has been a familiar figure at the MGH for two and a half years. He also worked with the MGH on several projects during his seven-and-a-half year association with Cleverdon, Varney, and Pike, consulting engineers.

One of his goals as Assistant Director is to develop a full preventive maintenance program for the hospital. He also hopes to prepare an operational manual for everyday use.

RONALD PRACHNIAK APPOINTED GENERAL FOREMAN

The Department of Maintenance and Engineering has a new man on the front line of action. He is Ronald Prachniak, General Foreman of Plant Operations. The position was held for 28 years by Everett Gray, who will devote his full attention to engineering studies of the hospital.

Mr. Prachniak comes to the MGH from Balco, Inc., a mechanical contractor, where he was an estimator and program writer for maintenance programs and materials manager for all mechanical divisions. Previously he was supervisor of facilities and engineering at Honeywell, Inc.

CAPPING CEREMONY ONE OF THE BEST

Following a valued tradition at the School of Nursing, 94 senior women and 6 men were capped and pinned September 17 in a ceremony described by one faculty member as "the most enjoyable capping I have ever attended."

As they enter their senior year, the women students exchange the flat student cap for the tall School of Nursing cap. Male students receive pins.

At the ceremony in John Hancock Hall, Miss Natalie Petzold, Director of the School of Nursing, welcomed the class and their guests, and Miss Mary Dawley, Class Treasurer, gave the invocation.

The tone of the evening was set in the greetings of Dr. Thomas S. Durant, MGH Assistant Director, whose remarks were a blend of warmth, humor, and challenge to the Class of '77. Miss Petzold spoke of both the rewards and difficulties which face the graduate nurse and the need for courage combined with a continuing sensitivity to "expressed and unvoiced human needs."

Participating in the capping and pinning of individual students were Miss Helen Sherwin, Coordinator of Sciences and Mental Health Nursing, and Miss Audrey Brady, Coordinator of First and Third Year Nursing.

For the first time, the Cape Awards, presented to two from among the 15 highest-ranking students, were expanded to the "Cape and Blazer Awards." Mr. Kenneth Waugh, the first male recipient of the honor, was given a blazer, and Mrs. Marilyn (Lyn) Bunnell received a cape.

The Ruth Sleeper Award for Citizenship, presented to the student chosen by class members as outstanding school citizen, was awarded to Mr. Kenneth Trask, also the first male to receive that honor.

Following the awards, Miss Cabrina Gallagher, Class President, addressed the assembly. Mr. Charles Freeman, Vice President, and Mrs. Marilyn Bunnell, Class Secretary, then brought the evening to a close in a moving ceremony, the symbolic lighting of candles.

Dr. Thomas S. Durant addresses the Senior Class and guests at capping ceremony. Seated is Helen Sherwin of the School of Nursing faculty.

SCULPTURE (continued from page 1)

whose works adorn major buildings from Boston to Canberra, Australia. He has had more than 41 exhibits on three continents. His works include a 20-foot fountain figure for the Civic Center in Canberra; a statue of a violin quartet for a Frank Lloyd Wright structure in Racine, Wisconsin; and a bronze relief for a newspaper plant in Johnson City, Tennessee.

The inspiration for "Triumph" came from an unusual chalk formation on the White Cliffs of Dover, England. The sculpture starts with a massive base, a swirling round mass which grows from another rounded inner form. Moving upward gracefully, the swirls gradually narrow, gaining speed and strength, until at the top they open like a flower.

Mrs. Ware fought cancer for 11 years. While under the treatment of MGH specialists--principally Drs. Rita M. Kelley, medical oncologist, and Chiu-Chen Wang, radiation therapist--Mrs. Ware became impressed with (continued on page 7)

CITY OF BOSTON JOINS TRIBUTES TO MIRIAM C. HUGGARD

Miriam C. Huggard, R.N., who retired as Assistant Director of Nursing in charge of Phillips House Nursing was honored by both the hospital family and the City of Boston on September 29. That day was designated by the City Council "Miriam C. Huggard Day in the City of Boston."

The framed proclamation, presented to Miss Huggard by Lawrence E. Martin, Associate General Director, praised her long service to patients of the Boston area and her inspiration to hundreds of young nurses.

After graduating from the MGH School of Nursing in 1931, Miss Huggard became a private-duty nurse, acting in a relief capacity in the Phillips House. In 1942 she joined the MGH full-time to help in the war effort. She was appointed Assistant Director of Nursing in 1966.

Her dedication to her profession was described by Mary E. Macdonald, R.N., Director of the Department of Nursing, in these words:

"During the past nine years of my association with Miss Huggard, I have come to cherish the unique qualities of this dedicated nurse and caring human being. I have been deeply impressed by her adamant stance in preserving those amenities of service to patients and families that are easily threatened in the frenetic pace of our technological world.

"Miss Huggard was a staunch supporter of patient rights--the right to privacy, humane treatment, and individual dignity as cases in point--and she worked constantly to translate this philosophy into the nursing service she administered. She had the ability to manage her assigned service quietly--unruffled, outwardly at least, by the changing demands of the times.

"The warm response of her staff, colleagues, and friends on the occasion of her retirement is living testimony of their respect for her and gratitude to her for her guidance and support throughout the years. Her departure for a well-earned life of leisure leaves a deep void on our administrative bench. Her presence will be sorely missed!"

Miss Huggard is greeted by Drs. Daniel S. Ellis (left) and William H. Harris in the Walcott House lounge.

SCULPTURE (continued from page 6)

the need to comfort others. Patients in the busy Radiation Therapy Clinic sometimes sat alone in a waiting room for lengthy periods.

At Mrs. Ware's suggestion, the hospital's Ladies Visiting Committee, of which she was a member, provided a more cheerful reception area and facilities for light refreshments. Mrs. Ware assembled a group of women who themselves had been patients and arranged schedules so that there would always be someone present to extend courtesies. She coordinated these schedules and worked in the clinic until shortly before she died.

Upon her death, Mrs. Ware was lauded by the Ladies Visiting Committee for having made an enormous contribution to the hospital and, in particular, to the lives of the thousands who had visited the Radiation Therapy Clinic. The volunteer service program which she had the vision to initiate continues today.

"Your help goes a long way"

These are just a few of the MGH volunteers who have worked for United Way. From left, Lydia Cambell; Irving Baron, volunteer chairman; Thomas Schultz, staff chairman; Katherine Parks; "Vince" Matulis; and Pierrette Sardo.

UNITED WAY

Many volunteers were at work last week preparing the 6,000 United Way packets that were distributed to employees. Along with information about United Way was the following letter from Dr. Charles A. Sanders, General Director:

The MGH's 1976 United Way Campaign officially begins October 14, 1976. This campaign provides an opportunity for members of the Hospital family to participate in a community effort that affects nearly a million people.

This year the Hospital will continue its tradition of emphasizing the percent of employee participation rather than the size of the contribution. Your donations to this effort are greatly appreciated by the Hospital, the United Way, and the agencies which it represents.

Charles A. Sanders, M.D.
General Director

PEOPLE

FARAHE MALOOF, M.D. became President-Elect of the American Thyroid Association at the organization's annual meeting September 14-18 in Toronto. A member of the Association since 1952 and a Board Director in 1966, Dr. Maloof is Chief of the Thyroid Unit at the MGH and Associate Professor of Medicine at Harvard Medical School.

✡

An intern in Medicine, DR. EDWARD H. SHORTLIFFE, received this month the 1976 Grace Murray Hopper Award from the Association for Computing Machinery. Presented each year to an outstanding young professional, the award was given for his "innovative application of computers to medicine" by his dissertation research, the MYCIN program.

✡

MAUREEN BARTLETT's marriage in April will begin with a bit of Irish luck. At a recent drawing at a North Shore shopping center, Miss Bartlett, a dental hygienist at the MGH-Chelsea Health Center, won a week's vacation in Florida, the perfect honeymoon.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12

NOVEMBER 4, 1976

GLOBE CRIME REPORT FOUND INACCURATE

A front-page article appearing last week in the morning and evening Boston Globe erred in listing "Fruit Street--Massachusetts General Hospital" as one of the city's highest crime areas.

The basis was a police computer printout showing a total of 13 assaults and robberies occurring on that street. Thomas Sullivan, MGH Chief of Security, checked with Boston Police, who now state that the computer information is wrong. A check by police detectives shows that the computer lists Fruit Street--MGH as the scene of a crime whenever a victim brought for treatment to the MGH Emergency Ward on Fruit Street is unable to name the location of the crime.

Police have promised to change the computer reporting system to prevent any future errors of this nature.

MGH FEATURED IN "SKYLINE OF BOSTON"

The MGH is one of the historical landmarks of Boston highlighted in an informative narrative for visitors to the newly opened observatory of the Hancock Building. In the 12-minute continuous tape, "The Skyline of Boston," the architectural historian Walter Muir Whitehill mentions the MGH's first successful demonstration in 1846 of the use of anesthesia in an operation.

Other features of the observatory are a 7-minute film of a helicopter flight over Boston, a narrative about and model of Boston as it was in 1775, a collection of photographs, and ten "tube scopes" (telescopes) focused on well-known sites.

No Smoking

Smoking Permitted

MGH SMOKING POLICY

Chapter 465 of the General Laws of the Commonwealth of Massachusetts, enacted July 11, 1975, "An Act Regulating Smoking in Certain Public Places," states in part:

.....Smoking of any tobacco product or having in one's possession any lighted cigar, cigarette, or other tobacco product shall be restricted to specifically designated areas only, if any, in museums, libraries, hospitals, nursing homes, trains, airplanes, and other mass transit conveyances. The owner, manager, or other person in charge of said facilities, buildings, or vehicles shall post conspicuously an appropriate number of signs indicating those areas in which smoking or the possession of lighted cigarettes, cigars or other tobacco products is prohibited.....

In compliance with this law the following policies and regulations apply at the Massachusetts General Hospital:

No smoking is allowed anywhere in the hospital except in places that are specifically posted as smoking areas.

(continued on page 2)

WINTER HOURS IN THE GENERAL STORE

The Ladies Visiting Committee has announced that the winter hours of the General Store (gift shop) on the Gray 1 corridor are 9:30 a.m. to 4:55 p.m. Monday through Friday and 1 - 4 p.m. on Saturday.

In Memoriam

DR. WALTER S. BURRAGE

Dr. Walter S. Burrage, 81, former Chief of the Allergy Clinic, died September 19 in his Brookline home.

Dr. Burrage's 50-year association with the MGH began with his internship in 1926 after graduation from Harvard Medical School. He headed the Allergy Clinic from 1948 to 1956 and had served on the Board of Consultation since 1967.

In addition to his expertise in internal medicine and allergies, Dr. Burrage was known for his deep concern for patients, his cheerfulness, and his fine wit.

His long-time association with the Boston Medical Library led to the establishment two years ago of a fund in his name to purchase books in his specialty. Dr. Burrage was a consultant to several hospitals and founder and past president of both the American Academy of Allergy and the New England Society of Allergists.

ALICE GARSIDE HONORED

On October 2 the staff of the MGH Language Clinic and alumni of its Language Training Course gathered for a luncheon at the Hyatt Regency Hotel in Cambridge to honor Mrs. Alice H. Garside on her retirement. As Reading Supervisor in the clinic, Mrs. Garside taught the highly acclaimed training course for nearly 20 years.

Mrs. Garside first came to the MGH in 1952 to take the training course, which is designed for people who want to teach children with specific language disability (developmental dyslexia). In 1958, after receiving a master's degree in education from Boston University, she was made supervisor of that part of the Language Clinic which treats young people who have reading, writing, and spelling problems. As her expertise became known, she acted as a consultant to many schools and an instructor at several local colleges. She plans to continue her professional involvement as a consultant.

SMOKING (continued from page 1)

Areas where smoking is allowed:

1. Designated sections in the public waiting areas and lobbies of the hospital
2. Designated parts of the cafeterias
3. Employee locker rooms and lounges
4. Designated offices
5. Conference rooms
6. Nonambulatory patients only may smoke in bed with the approval of the attending physician and the nursing staff.

Areas where smoking is not allowed:

1. Corridors
2. Elevators
3. Patients' rooms (by visitors)
4. Designated sections of the public waiting areas and lobbies of the hospital

The hospital will be posted accordingly with the international signs used to indicate "Smoking" and "No Smoking." The smoking sign shows a lit cigarette, and the no-smoking sign shows a smoking cigarette superimposed by a red circle with a slash in it. (See page 1.)

Smoking areas will be specifically posted. All other places are to be regarded as "No-Smoking" areas even though the no-smoking sign may be some distance away, as in the case of long corridors.

Your cooperation will be appreciated in assisting us to comply with the law.

1-640

The MGH Hot Line

BOSTON, MASSACHUSETTS
NEWS OFFICE, GRAY 12 (2206)

NOVEMBER 10, 1976

LAB TECHNICIAN EXHIBITS PHOTOS AT M.E.E.I.

Photographs by Inna Priede, an MGH lab technician, are being exhibited this month in the cafeteria of the Mass. Eye and Ear Infirmary.

A native of Latvia, Ms. Priede has for many years documented her travels around the world. The 20 color prints on display capture natural scenes from the United States, Puerto Rico, and an area of South Africa now banned to tourists. Ms. Priede's primary interest lies in landscapes and seascapes, although the exhibition also includes photographs of rock paintings from Africa.

Ms. Priede works part time in the Clinical Laboratories, the Pediatric Service, and the Emergency Ward.

CRIME REPORT FOLLOW-UP

Here is an update on the Boston Globe articles stating that there were 10 assaults and 3 robberies occurring on Fruit Street-MGH:

Thomas Sullivan, MGH Security Director, obtained from Capt. Robert Bradley of Boston Police Headquarters the actual location of those 13 crimes. Eleven were in other areas of the city such as the Combat Zone and the Boston Common. One was never confirmed by police as an assault but was alleged to have taken place several blocks from the MGH. Only 1 of the 13 actually happened near Fruit Street. All 13 crimes were reported after the victims were treated at the MGH Emergency Ward. Hence the error in the police computer printout on which the Globe based its original statements. The Globe was scheduled to correct these articles in a story by Charles Whipple, Globe ombudsman.

FLU VACCINE READY FOR "HIGH-RISK" EMPLOYEES

The bivalent A/New Jersey (swine flu) and A/Victoria vaccine is now available for MGH employees who are in the "high risk" category. High risk includes only those over 65, chronically ill, transplanted, immunosuppressed, or at high risk for other medical reasons. High risk, therefore, does not include the majority of hospital employees.

In order to receive this bivalent vaccine, you must have written consent from a physician. This consent form can be obtained from either your personal physician or from one of the Staff Clinic physicians.

The Staff Clinic will administer the bivalent vaccine free of charge to those high-risk employees who have a consent form. The vaccine may be received any time the Staff Clinic is open (from 8 a.m. to 3 p.m., Monday through Friday).

Until the hospital is sure that the high-risk employees and patients have received the bivalent vaccine, there will be no plans for a program for others to receive the monovalent (swine flu only) vaccine.

MAIL YOUR PACKAGES EARLY

Harvey Simons, Director of Dispatch, reminds employees that any packages mailed during the holiday season should be sent as early as possible. Because United Parcel Service workers are on strike, the U.S. Postal Service is handling a much higher volume of packages than usual.

The MGH Post Office does not handle the mailing of personal packages. Small packages, however, may be mailed in a large bin located in the Post Office, Gray basement.

CHAPEL CONCERT FOR PATIENTS: A concert for patients will be presented by Bryan Epperson, celloist, and Jonathan Shames, pianist, at 3 p.m. on Wednesday, November 17, in the Chapel.

HOLIDAY PARTIES

The season in which many departments hold parties is on its way. Because arrangements must be made well in advance, the Dietary Department has prepared a "party planner" to guide you.

If the event is held between December 1 and January 3, the Dietary Department can provide assistance.

The form below must be left at the Dietary Service Center, Gray basement, at least 3 days before the function.

PARTY PLANNER

DAY _____ DATE _____ CHARGE SPECIAL FUND #

	QUANTITY	UNIT	ITEM	SERVES
BEVERAGES		1 Qt	Gingerale	5
		1 Qt	Sherry	8
		1 Lb	Coffee(to be made in unit)	50
		1 Pt	Cream	50
		1 Lb	Sugar	50
CRACKERS		1 Pkg	Townhouse	25
		1 Bx	Potato chips (4 Lb)	50
CHEESE		1 Lb	Processed American Cheese	20
		1 Pt	Sour cream (for dips)	
ICE		1 Bag	Ice Cubes (30 Lb)	
PAPER GOODS (order by count)			Paper Plates	
			Paper Napkins	
			Paper Trays (Line 3)	
			Paper Cups - hot drink	
			Paper Cups - cold drink	

NOTE: Each unit is responsible for picking up supplies on its truck (between 9:00 A.M. and 2:00 P.M.) from Dietary Service Center (Gray basement).

REQUESTED BY: _____ PHONE: _____

REMARKS:

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE, GRAY 12 (2206) NOVEMBER 24,1976

Ether Day, 130 Years Later

More than 600 employees who reached anniversaries in their service to the MGH were honored in Ether Day ceremonies held October 18 in the Moseley Auditorium. Service pins were awarded to those who reached five, ten, twenty, thirty, and forty years of service and, in a rare occurrence, to a fifty-year veteran, Chef Thomas Connolly.

The celebration commemorates a day 130 years ago when, in the Bulfinch Amphitheater, the use of ether in an operation was first demonstrated successfully to the public.

Dr. Charles A. Sanders, MGH General Director, presided over the ceremony and greeted each recipient personally when awards were made. Dr. F. Sargent Cheever, an MGH Trustee and Director of Admissions at Harvard Medical School, gave the main address, "MGH in a Changing World."

Five "prologues" were presented by distinguished staff members who reached service anniversaries in years past. The prologue to the awarding of 40-year pins was given by Dr. Marshall K. Bartlett, Administrative Director of the Operating Rooms; the 30-year prologue by Dr. Kenneth T. Bird, Director of the Medical Station at Logan Airport; the 20-year prologue by Miss Natalie Petzold, Director of the MGH School of Nursing; the 10-year prologue by Miss Mae O. Dozier, Associate Director of the Dietary Department; and the 5-year prologue by Mr. William Wall, Director of the Fringe Benefit Program.
(continued on page 4)

Oyez: The *ETHER BUNNY* and his merry band have come to the MGH. They make their debut on page 8.

from five years...

Claudette A. Altamirano,
Clinical Administration

...to fifty

Chef Thomas Connolly, receiving special gift from Sue Barraclough, Dietary Department

A.D.A.'S TOP HONOR AWARDED TO LOUISE HATCH

Louise Hatch, R.D., Director of the Dietary Department and Dietetic Internship, received on October 14 the American Dietetic Association's highest honor, the Marjorie Hulsizer Copher Award. The presentation was made in Boston at a banquet highlighting the Association's 59th Annual Meeting.

Introduced in 1945, the Copher Award is given each year to an outstanding member of the A.D.A. The citation stated that the award was presented to Miss Hatch in recognition of:

"Distinguished achievements in hospital dietetics, demonstrating outstanding skill as a food-service administrator, department head, and dietetic internship director; (and)

"In appreciation of her personal attributes of character and devotion to duty...her vision in encouraging specialization and broadening of the spectrum of practice of dietitians...her setting and maintaining exemplary standards of quality.

"A patient, self-effacing, yet enthusiastic teacher...she finds fulfillment in the success of others, gaining her satisfaction through service and the joy of friendship in her practice of dietetics."

In her 31 years at the MGH, Miss Hatch has achieved national prominence in hospital food-service management and dietetic education.

Born in New Bedford, Massachusetts, she attended Pratt Institute, Brooklyn, N.Y., and graduated from Teachers College, Columbia University, New York City. She completed her dietetic internship at Beth Israel Hospital in Boston and was on the staff of the New York Hospital-Cornell University Medical Center before joining the MGH.

Miss Hatch has been active in the state dietetic association in elected and appointed posts, including Delegate and President. She was elected to the Council of A.D.A. House of Delegates, has served on the A.D.A. Awards, Scholarships and Loan Fund Board, and was the first internship director to be appointed to the Dietetic Internship Board in 1966.

Louise Hatch

She received the Recognition Award of the Massachusetts Food Service Education Council in 1970 and in 1972 was the recipient of the national Ivy Award of Distinction in Institutional Food Service.

Her former students number more than 400 since 1950, when she became director of the department.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director
(News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

BIGELOW TOWER DEDICATED

October 19 marked the official dedication of the Bigelow Tower (floors 6 through 13 above the Gray Building). Participants in the ceremony were, from left, Henry LaFarge, a member of the Bigelow family; John E. Lawrence, Chairman of the MGH Board of Trustees; Bishop Henry K. Sherrill; Mrs. Ellen Jennings, a member of the Bigelow family; and Dr. Charles A. Sanders, MGH General Director.

They are standing in front of a handsome plaque affixed to a wall on Gray 1 between the two elevator banks. The plaque honors three 19th-century Bigelows for whom the tower is named: Dr. Jacob Bigelow, an eminent scientist; his son, Dr. Henry Jacob Bigelow, a famous surgeon; and his grandson, Dr. William Sturgis Bigelow, a surgeon and member of the MGH Board of Trustees.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Edward B. Black, Assistant in Radiology

Dr. Peter W. Hochachka, Consultant in Zoology, Anesthesia

Dr. David N. Levine, Assistant in Neurology

Dr. Peter R. Silverstein, Clinical Associate, Anesthesia

BOOKS FOR SALE!

The Warren Library's popular used book sale will be held Thursday, December 2, from 10 a.m. to 4 p.m. in the Warren Lobby. The Library still needs donations of books, high-quality magazines, and games. You may drop off contributions any time from 9 a.m. to 4:30 p.m. (3:30 on Fridays).

HER DAY

October 13 looked like just another day for Laurie Harhen, Secretary in the Blood Transfusion Service, until a call came in from Jess Cain of WHDH radio announcing that she was named "Secretary of the Day." She was honored with a bouquet of flowers, a box of candy, two tickets for a movie ("Ritz"), and dinner for two at Augustine's in Saugus.

All this had been kept secret by her two bosses, Rita Flaherty and George Parkhurst, both Community Liaison Officers. Last year the department nominated another secretary, Sylvia Weld, who also won the title.

Ms. Harhen showed her creativity in the thank-you note to Mr. Cain. If he came to the MGH to give blood, she wrote, he would be honored as "Donor of the Day."

"Secretary of the Day," Laurie Harhen, left, admires bouquet with Rita Flaherty, her boss.

ETHER DAY (continued from page 1)

On hand to present service pins with Dr. Sanders and Cheever were Mrs. R. Morton Claflin and Mr. W. Nicholas Thorndike, both Trustees. Following the presentations, employees were treated to refreshments in the Doctor's Dining Room.

A special luncheon was held October 22 to honor the 29 employees who have served at the MGH for 30, 40, and 50 years (see photo on this page).

Following are employees who received 20-year service pins:

Alan C. Aisenberg, M.D.
John E. Alikonis
Karl E. Astrom, M.D.
Paul H. Black, M.D.
Mary E. Brown
Ralph L. Brown
Rose V. Brown
Jean Buchanan
Gerald Caplan, M.D.
Arnold R. Chouinard
Gerald Davidson, M.D.
Noel F. DeAngelis
Julia L. Dell'Orfano
Angelo DiTrapano, Jr.
Nathan Fearer, M.D.
Sheila Flynn
Hazel E. Foisy
Donald E. Gaulitz
Helen G. Goodniss
John Grover, M.D.
Edgar Haber, M.D.
Gladys K. Hamwey
Robert Harper, M.D.
Lloyd Hawk
Howard Hermann, M.D.
Roma Holliday
Wilma L. Howe
George O. Jones
Margaret I. MacDonald
Edwin Maynard, M.D.
John Mills, M.D.
K. Jack Momose, M.D.
Mary G. Munden
Richard O'Brien, M.D.
Robert Osborne, M.D.
Ernest Picard, M.D.
Philip Porter, M.D.
Maxwell Potter, M.D.
Hilda L. Sequeira
Ludeen R. Smith
Albert Soloway, Ph.D.
Alfred Stanton, M.D.
Helen M. Twohig
Zeek L. Watson
John W. Webb
Alfred Weber, M.D.
Arnold Weinberg, M.D.

For Ether Day, a special luncheon was held to honor those who reached their 30th, 40th, and 50th anniversaries.

Seated, from left: Anthony Martinez (in white), Dietary (40th anniversary); Robert Burns, Accounting (30th); Roy Mabrey, M.D., Surgery (40th; Elizabeth Honey, Surgery (30th); Thomas Connolly, Dietary (50th); Harold Emrich, Accounting (30th), Sophie Azarowicz, Pathology (30th); Rita Kelley, M.D., Oncology (30th). Standing, from left, Herbert Barry, Jr., M.D., Psychiatry (30th); Donald Todd, M.D., Anesthesia (30th); Ernest Zunino, Data Processing (30th); Joseph Hourihan, Medical Engineering (30th); Lawrence E. Martin, Associate General Director; Gordon Donaldson, Surgery (40th); John Cavallaro, Maintenance and Engineering (30th); Carleton Goff, Planning Office (30th); and Charles A. Sanders, M.D., General Director.

Missing from photograph are two 40-year recipients: Walter Lever, M.D., and William Sweet, M.D., and the following 30-year recipients: Oleta L. Allen, Lewis Engel, Ph.D., Earl Glicklich M.D., Thomas Green, Jr., M.D., William Jones, M.D., Shirley T. Klotz, Michael Madden, William Quinby, M.D., George Richardson, M.D., William Davies Sohier, M.D., Hilda S. Warren, and Eleanore Zaudy, M.D.

In photo at left, Arthur L. Givens, left, Dietary Department, is congratulated by Mr. Thorndike and Dr. Sanders (right).

---

40 years

Chef Anthony Martinez, left, Baker Kitchen, receiving pin from Dr. F. Sargent Cheever.

SIX MONTHS GREW TO 30 YEARS

One 30-year award recipient, Mr. David C. Crockett, had intended to stay only six months when he joined the MGH in 1946. His job? To organize the 100th anniversary of the first public demonstration of ether, which took place under the Ether Dome on October 16, 1846. He proved so good at fund-raising that the hospital urged him to stay. He formed and headed the first Resources and Development Office and was named Deputy to the General Director. He recently took on new responsibilities as Deputy to the Chairman of the Board of Trustees.

At right, after the ceremony Mrs. Ruth MacRobert, Director of Personnel, chats with service pin recipients from Maintenance and Engineering. From left, Noel F. DeAngelis (20 years), Richard J. Kettell (5 years), John Mazurkiewicz (5 years), and Walter P. Morise (10 years).

---

10 years

Birdie L. Edwards, Radiology

Rita Cummings, Bulfinch Nursing

20 years

Angelo DiTrapano, left, Payroll Supervisor, is congratulated by Dr. Sanders, right, and Mr. Thorndike.

Mae Bennett, busy at her new job as Nursing Assistant, checks blood pressure of Blanche Nelson, patient on Bulfinch 1.

"WHY NOT TRY IT?" NC

From the 300 applicants for Northeastern University's Family Health Worker program, only 35 were accepted last year and 23 graduated this September. Mae Bennett, a former Diet Aide, was one of them.

When she arrived from Jamaica nine years ago, Mrs. Bennett lacked several useful documents: a U.S. citizenship, a driver's license, and a U.S. high school diploma. She received the first two with help from the Cambridge Learning Center. There she saw an announcement of a program to prepare students for G.E.D. (General Equivalency Diploma) examinations.

"I like to study, so I thought 'why not try it?'" Mrs. Bennett said. "I did, and it really opened my eyes."

One of the things she examined was her career. She enjoyed advising patients on their menu selections, but she wanted to do more to relieve their immediate physical difficulties. For 16 months she studied in the evenings to finish her high school education. Then, through the Family Health Worker program, she opened the door to closer patient contact.

On October 18, one month after her graduation, she began a new job as Nursing Assistant on Bulfinch 2.

While Mrs. Bennett was working in the Dietary Department, her husband, Alfonso, joined the MGH in Central Sterile Supply and is now an assistant lab technician in the Orthopaedic Research Lab. They have three grown daughters and an 8-year-old son.

As to the future? "I'd like to take a shot at an associate degree in nursing," Mrs. Bennett said.

DR. MUNDTH LEAVES CARDIOVASCULAR UNIT NC

Dr. Eldred D. Mundth, cardiac surgeon, has left the MGH to become Chief of the Department of Cardiothoracic Surgery and Professor of Surgery at Hahnemann Medical College and Hospital in Philadelphia. Associated with the MGH since his internship here in 1959, Dr. Mundth was Cochief of the Cardiovascular Surgical Unit and Chief of the Surgical Cardiovascular Laboratories at the MGH and Associate Professor of Surgery at Harvard Medical School.

Among the tributes paid to Dr. Mundth upon his leaving was the presentation from a group of MGH cardiologists of a specially made gold stethoscope. Dr. Allan L. Freidlich commented:

"Everyone of us holds a tremendous sense of gratitude for your creative innovation in the laboratory, your extraordinary surgical skill and judgment, and the plain hard work which have contributed so much to the success we are privileged to share and to the welfare of our mutual patients."

BEAR WITH US

Bear with us during reconstruction of the offices catty-cornered to the General Store opposite Central Nursing. Something good is coming--with a promise of aesthetic pleasure to patient, visitor, and employee alike. The full story will be told in a future HOT LINE.

MEDIA NOTES

HENRY J. LECLAIR, of Refrigeration, is scheduled to appear on the Mike Douglas Show on Channel 4 at 4 p.m. on December 2 to demonstrate his extraordinary ability to twist his face into bizarre expressions. He came to national attention when he won an "Ugly Mug Contest" sponsored by a tabloid that has wide circulation.

***

Jim Pansullo of WEEI radio won a Howard W. Blakeslee Award from the American Heart Association for a "mini-documentary" produced in cooperation with the MGH's Coronary Care Unit. Called "The Candidate," the program features Dr. Roman W. DeSanctis, Director of the Coronary Care Unit, and Patricia Kelleher, R.N., the Unit's head nurse. It describes a heart attack and the victim's hospitalization and recovery.

***

DR VINCENT PERLO, an MGH neurologist in charge of the Myasthenia Gravis clinic, will discuss the disease with Jim Pansullo on WEEI radio. The show will be broadcast on Wednesday, November 24, at 11:45 a.m. and 9:45 p.m. and again on Saturday, November 27, at 3:20 p.m.

MASCO HOSPITALS CONVERT TO CENTREX

On November 20, all hospitals in the Medical Area Service Corporation (MASCO) changed their telephone systems, combining into one Centrex network. Both the main numbers and the extensions will be changed. They may be reached easily through our tie line 104. The information number for all institutions is 104-2-2333.

MASCO hospitals include Boston Hospital for Women, Boston Lying-In, Joslin Clinic, Peter Bent Brigham, Robert Brecht Brigham, Sidney Farber Cancer Center, and Harvard Medical School (not the university).

CHAPEL CONCERT FOR PATIENTS

The Quadrivium Players will present a concert for patients at 3 p.m. on Wednesday, December 1, in the Chapel.

CAROL EICHLING APPOINTED EDUCATION AND TRAINING COORDINATOR

Carol Eichling, a member of the Personnel Department since 1971, was appointed Education and Training Coordinator. She succeeds Kathi Johnson, who left last month.

A graduate of North Central College in Naperville, Illinois, Ms. Eichling won a Ford Foundation Fellowship to the University of Chicago, where she earned an M.A. in English. After a year and a half of teaching high school English and Spanish, she joined the May Department Stores Corporation in New York City. As executive placement representative, she recruited retail executives from around the country.

Ms. Eichling began working at the MGH as an employment interviewer placing general services employees. For the past two and a half years, she has covered the employment needs of the hospital's 500-plus secretarial positions. In addition to interviewing prospective employees, she counseled employees and supervisors regarding job-related problems, job progress, transfers, and promotions.

"One of the pleasures of my new position," she commented, "is working again with many of the people I've helped enter the MGH as they work to advance their careers through education. I continue to be impressed with the energy and motivation of our employees."

R. Blewett (self-portrait) and friend

HOW THE HOT LINE GOT ITS OWN COMIC STRIP

Richard Blewett works in mysterious ways. He first came to the attention of the HOT LINE by parodying it. One Thursday last year something called "The MGH Hot Lime" was distributed with paychecks in the Lab of Computer Science, where Mr. Blewett works. It revealed his penchant for keen satire and outrageous puns.

The HOT LINE editor, who was amused, challenged young Blewett to write a humorous column for the official house organ. A year later he surprised us instead with a comic strip. It stars the "Ether Bunny," introduced on this page, and a cast of whimsical anthropomorphic characters who will be making regular appearances in the HOT LINE.

Mr. Blewett's interest in cartooning grew from the extensive doodling he did while trying to write. With no formal drawing lessons, he learned from practice and from his "long-time association with the Sunday funnies."

His talents and interests span all the arts from juggling to disc jockeying. (He is a self-confessed ham who "loves microphones.") The demand for "economy of line, of motion, and of words" in cartooning has special appeal for him.

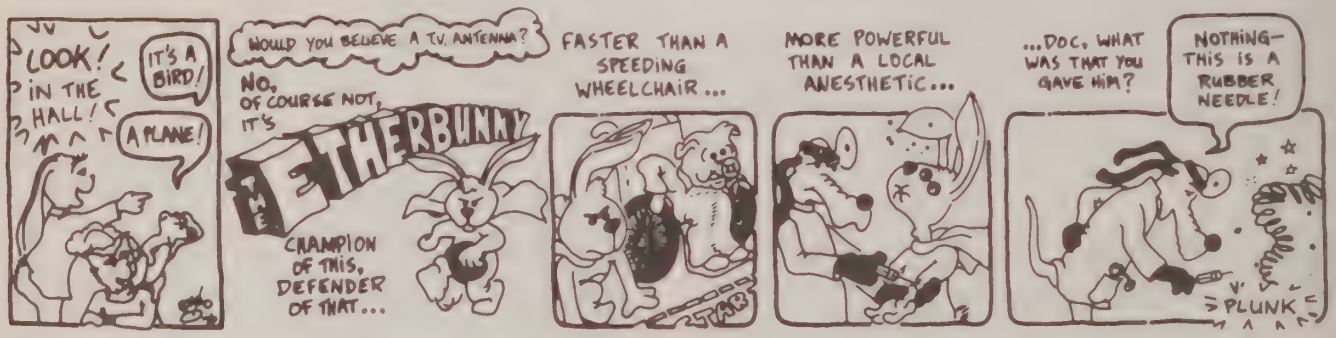
Economy is also essential in another of his favorite genres, plays. He tried his hand at writing a radio play for the National Lampoon radio hour. As a junior at Cornell University, he wrote a comedy called "Vice Versa," which won both the university's awards for playwriting.

Mr. Blewett came to Boston determined to be a free-lance writer. But graphics became irresistible. He sold his first comic strip, "Ye Gods," to a magazine that never made it to the newsstands. He has designed logos, ads, T-shirts, and brochures for various organizations.

In the Laboratory of Computer Sciences, where he has been a computer operator since April, 1975, he began an informative newsletter called *Downtimes* to "tell the left hand what the right hand is doing" in the department. This month he designed a "poster session," a display to be used in place of a verbal presentation of the Lab's computer simulations for clinical problem solving. The display was exhibited at the Annual Conference for Engineering in Medicine and Biology November 9 in Boston.

Mr. Blewett has a name for his many enterprises: "ergo productions." ("Ergo" means "therefore" in Latin.)

"I'm always paraphrasing myself," he explained.


LOOK! IN THE HALL!
IT'S A BIRD!
A PLANE!
WOULD YOU BELIEVE A TV. ANTENNA?
NO, OF COURSE NOT, IT'S
THE ETHERBUNNY
CHAMPION OF THIS, DEFENDER OF THAT...
FASTER THAN A SPEEDING WHEELCHAIR...
MORE POWERFUL THAN A LOCAL ANESTHETIC...
...DOC, WHAT WAS THAT YOU GAVE HIM?
NOTHING— THIS IS A RUBBER NEEDLE!
PLUNK

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE (BIGELOW 12) DECEMBER 2, 1976

ARTS, CRAFTS, SWEETS FOR SALE

Recreation Therapy's annual Christmas Bazaar will be held on Thursday, December 9, from 9 a.m. to 4 p.m. in the Moseley Corridor. A variety of arts, crafts, and baked goods made by patients will be sold to help provide craft supplies and movies for patients.

COMINGS AND GOINGS

Bigelow 7 and 8 (the Rehabilitation Service) moved back to White 9, their former home, on November 27. White 9 had been vacated to permit installation of air conditioning and minor repairs. On December 4, White 7 (the East Surgical Service) is scheduled to relocate temporarily to Bigelow 7 and 8 to permit completion of construction on White 8.

Following the moves from White to Bigelow last summer, White 8 and 10 have been undergoing large-scale reconstruction. When complete, at a date scheduled for late summer, 1977, these two units will physically resemble the patient-care units in the Bigelow Tower. White 8 will house Medicine and Dermatology, and White 9 will again become a Urology Unit.

OH SAY CAN YOU SING?

People who can sing carols or play a musical instrument, especially an accordion or guitar, are needed to help entertain patients in the evenings during the holiday season. For further information, call Denise Pomodoro, recreation therapist, ext. 3294.

#2

MGH RESEARCH SYMPOSIUM

The MGH Committee on Research is sponsoring a Research Symposium to provide the MGH community with a selected and detailed view of investigative activities taking place in the hospital. The symposium will be held at the Shriners Burns Institute auditorium on Thursday, December 9, from 2-5 p.m. and on Friday, December 10, from 9 a.m. to 12 noon.

NEW TELEPHONE DIRECTORIES ARE HERE

Two copies of the new MGH Telephone Directory have been sent to each department. Additional copies may be picked up in the Communications Office, White 13.

The Communications Office also has a supply of the 1977 Harvard University and Medical School Directories. They may be obtained on White 13.

The 1977 Boston Telephone Directories (white pages and some suburban) are also available. They may be obtained at the Building Service Desk, Moseley basement, behind the stairwell.

W-2 FORMS BEING MAILED SOON

Did you move in 1976? Was your W-2 Form (Wage and Tax Statement) sent to the wrong address last January?

If the answer to either question is "yes," please be sure to inform your supervisor of your correct address. The Payroll Department will be mailing W-2 Forms in January.

SAFETY PRECAUTIONS FOR THE HOLIDAY SEASON

from the Safety Officer

Christmas decorations always add a festive touch to the hospital during the holiday season. As in the past, the Ladies' Visiting Committee will coordinate the decorating with the cooperation of the various departments.

The following procedures and regulations must be observed:

1. Pictures painted on glass with water-soluble paints may be used.

2. The hospital will furnish a limited number of natural wreaths which must be hung outside the windows. Outdoor decorations need not be fireproofed.

3. Only nonflammable artificial trees or wreaths may be used indoors. Lighting must be approved by the Electric Shop, ext. 2415.

4. All decorations must be fire retardant.

5. Lights must not be covered by any material whatsoever, nonflammable or otherwise.

Christmas parties are to be conducted in a manner which will protect the care and feelings of patients and which will in no way discredit the hospital.

Enjoy a safe holiday season.

NEW ENGLAND TUMOR RESISTRARS MEET

The first symposium of the Tumor Registrars Association of New England met October 21-22 at the Sheraton-Regal Inn in Hyannis, Mass., with Ann B. Gibson, Supervisor of the MGH Tumor Registry, presiding.

More than 100 medical personnel from six New England states attended. Among them were all the members of the MGH Registry. Speakers from the MGH were Drs. John W. Raker, Nile Albright, James H. Nelson, Jr., George S. Richardson, and Alan Aisenberg. Vida Peterson, President of the National Tumor Registrars Association, also presented a workshop.

PEOPLE

Two honors came recently to DANIEL C. SHANNON, M.D., Director of the Pediatric Intensive Care Unit. He was elected President-Elect of the Pediatric Assembly of the American Thoracic Society. And on October 28, Founders' Day at Loyola University, he received one of three distinguished Alumni Awards presented by the institution. He is a 1960 graduate of the Loyola University School of Medicine.

* * *

A former resident in Pathology, JOHN W. MASON, M.D., was appointed chairman of the departments of pathology of the Evangelical Hospital Association hospitals near Chicago. Included are Christ Hospital, Good Samaritan Hospital, and Good Shepherd Hospital. Dr. Mason was associate pathologist at Berkshire Medical Center and Hillcrest Hospital in Pittsfield, Mass., after leaving the MGH in 1969.

* * *

On October 29 JENETH FAHEY, R.N., set sail from the Salem Inner Harbor on the Merry Maiden, a 52-foot ketch that will travel around the world. Ms. Fahey had been a staff nurse in the Burn Unit when she got wind of an opportunity to sail with Sarg and Adrian Gras, both veterans of a 5 1/2 year circumnavigation of the globe. Just two weeks before departure time she decided to join the brothers and several others for at least 4 or 5 months of the 3-year voyage.

RETIREMENTS

The hospital wishes good health and happiness to the following members of the MGH family, who retired on November 1:

Phyllis M. Scribner, Phillips House Nursing, 25 years.

Anielli Shiels, Phillips House Nursing, 25 years.

James H. Clark, Building Service, 12 years.

Mollie P. Riley, Social Service, 11 years.

Shirley W. Robie, Phillips House Nursing, 7 years.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE (BIGELOW 12) DECEMBER 9, 1976

UNITED WAY DEADLINE EXTENDED

The deadline for returning United Way pledges and contributions for the 1976 campaign was extended to December 15. The United Way office is on Moseley 1.

TUITION AID REIMBURSEMENT

As the fall semester ends, here's a reminder of how the tuition reimbursement procedure works.

If an approved application is on file with the Tuition Aid Office, the employee must bring in a copy of the course grade and a bursar's receipt for the tuition payment. You must present proof of completion to the Tuition Aid Office within 60 days of the final class meeting in order to be eligible for reimbursement. A check covering the full cost of the tuition will be issued with the paycheck within the month.

PLAN AHEAD FOR SECOND SEMESTER

The time to apply for Tuition Aid for the second semester is here. You must have an approved application on file at the beginning of the course in order to be reimbursed upon its completion.

A list of registration dates for many schools and the final Tuition Aid application deadline for each of them is posted on the bulletin board across from the General Store and in the Tuition Aid Office. Applications and information are available in the Tuition Aid Office, Moseley 1, Personnel Department.

(continued on page 2)

Holiday Calendar

Wed., Dec. 15, 3:00 p.m.
Chapel Concert
Needham Handbell Ringers

Wed., Dec. 15, 6:30-7:30 p.m.
MGH Student Nurses' Concert for Patients, Families, and Friends
Moseley Auditorium

Wed., Dec. 15, 7:30 p.m.
MGH Student Nurses
Carol Singing on Units

Thurs., Dec. 16, 9 a.m.-4 p.m.
Recreation therapy's Christmas Bazaar. Baked goods and crafts for sale in the Moseley corridor.
(Date was changed since last issue of HOT LINE.)

Thurs., Dec. 16, 3:00 p.m.
Beaver Country Day School
Glee Club
Christmas Carols on Units

Fri., Dec. 17, 2:00 p.m.
Winsor School Glee Club
Christmas Carols on Units

Tues., Dec. 21, 12 noon-1:00 p.m.
Carol Singing
White Lobby

Wed., Dec. 22, 1:00-2:00 p.m.
Carol Singing
White Lobby

Wed., Dec. 22, 3:00 p.m.
Christmas Party-Burnham 5
Santa Claus, Gifts, Refreshments

Thurs., Dec. 23, 12:00 noon-1:00 p.m.
Carol Singing, White Lobby

BOB BARRIO NAMED BUNKER HILL ADMINISTRATOR

Robert A. Barrio, former Business Manager of the MGH Bunker Hill and Chelsea Health Centers, has been appointed Administrator of the Bunker Hill Health Center. The position was held previously by John A. Pender, who has joined the MGH's Office of General Counsel as Staff Counsel.

Mr. Barrio came to the MGH in 1973 from the Watertown Savings Bank. After serving as an MGH Clinics Admitting Officer for a year and a half, he became Accounting Supervisor responsible for both the Bunker Hill and Chelsea Health Centers. In October, 1975, he was appointed Business Manager for the centers.

He has a B.S. degree in both management and accounting from Bentley College. He is presently enrolled in a master's program for public administration at Suffolk University.

Notes from the Planning Office

PEDIATRICS

The Pediatric section of the Ambulatory Care Division has finished the second phase of its renovations. In the last two years, the area has been converted from a large clinic to four group-practice units with facilities for nursing and supporting staff.

The section recently completed is opposite the elevators on the third floor of the Ambulatory Care Division. It features a number of larger exam rooms, a conference room, two new waiting areas, centralized nursing facilities, reorganized space for the learning disorders units, and lots of bright colors. Designs were prepared from suggestions of the Pediatric group practices with the guidance of Massdesign.

COMINGS AND GOINGS

The office of Dr. Thomas P. Stossel, Chief of Medical Oncology, has moved from Jackson 13 to the new Medical Oncology Laboratories on Cox 6. The extension is 8743.

AN INVITATION

To: Those of you who are scheduled "on duty" on December 25, 1976

From: Charles A. Sanders, M.D., General Director

We would be pleased to have you as our guest for dinner on Saturday, December 25, 1976.

Time: 10:45 AM - 3:00 PM
4:00 PM - 8:00 PM

Place: The General Cafeteria

MENU

Holiday Punch
Roast Turkey - Giblet Gravy
Cranberry Sauce and
Sage Dressing
or
Burgundy Beef Stew
Candied Sweet Potatoes
Mashed Potato
Green Peas Winter Squash
Relishes
Plum Pudding with Hard Sauce
Beverage

Note: On that day only the cafeteria will be open from 7 to 10 AM for the usual breakfast service; closed from 10:00 to 10:45 AM; and open again from 10 PM to 12 midnight for a sandwich and snack meal for "night supper."

TUITION AID (continued from page 1)

In order to process the applications, the Office needs to receive them at least two weeks before the registration date. Applications must first be approved and signed by the employee's supervisor and department head.

WHAT TO DO WITH YOUR OLD MAGAZINES

Magazines, excluding medical, religious, and political publications, are needed continuously for patients to read in the Ambulatory Care Building. Address labels should be removed before leaving the contributions at the Service League Reception Center on Gray 1 from 10 a.m. to 1 p.m.

The MGH Hot Line

BOSTON, MASSACHUSETTS

NEWS OFFICE (BIGELOW 12) DECEMBER 23, 1976

A SPECIAL MESSAGE

This season brings to a close the Bicentennial year. It has been a good one, and with the new year come hopes and dreams for better things ahead. Let me take this opportunity to express to you and yours my warmest greetings for the holiday season and sincerest wishes for a year of fulfillment and joy in a changing world.

Charles A. Sanders, M.D.
General Director

BETTER TO LIGHT ONE CANDLE

During the month of December, the MGH Blood Transfusion Service is offering a red candle in a miniature glass mug to all new blood donors. On each holder is the inscription,

"Keep the flame of life burning."

If you have never given blood, the holiday season, when supplies are low, is the time to begin. The Blood Transfusion Service, located in the Gray Lobby, is open Monday through Thursday from 8:30 a.m. to 8 p.m.; on Friday from 8:30 a.m. to 4:30 p.m.; and on Saturday from 8:30 a.m. to 4 p.m. The Saturday schedule will be used on December 24 and January 31.

For those who give blood three or more times in a 12-month period, the Blood Transfusion Service has another new gift: a digital desk thermometer. The correct room temperature, measured by sensitive crystals, appears in color in degrees Fahrenheit. The corresponding degrees Celsius are also indicated.

Ann-Marie Duffy, first student to win the top volunteer award, with Dr. Charles A. Sanders.

Dedicated to the Spirit of Giving

Seventeen-year-old Ann-Marie Duffy of Charlestown is the first student ever to receive the annual Jessie Harding Award for Volunteer Service. The award was presented at the Volunteer Recognition Party given by the Trustees and Dr. Charles A. Sanders, General Director, to honor the hospital's 950 volunteers.

A senior at Boston Technical High School in Dorchester, Miss Duffy has contributed nearly 500 hours of service in the 18 months since she joined the volunteers. In presenting the award, Dr. Sanders praised the "patience, understanding, and enthusiasm" shown in her work in the Emergency Ward, Private Ambulatory X Ray, Traveling Store, Blood Transfusion Service, and Ambulatory Admitting.

The award has been given each year since 1962 to an outstanding volunteer who represents the spirit of the Volunteer Department. "Miss Duffy is a wonderful representative of the young person of today who wants to serve, not to be served," said Miss Mary Ruth Wolf, Director of the Volunteer Department.

Miss Duffy served several times a week for two summers, once a week during the school year, and nearly every day during school vacations. On the day that she received the award, she also received an acceptance from Simmons College in a physical therapy program. Her experience at the MGH, she said, confirmed her choice of a career in health care. (continued on page 2)

Ruth MacRobert to leave

Mrs. Ruth MacRobert, Director of Personnel since 1962, is leaving the MGH in January to pursue a variety of professional and volunteer activities.

"After thinking it over for a couple of years," she said, "I have finally decided to give up my job--which I love--in order to do something I will like even better." For the first month after leaving, she will do "nothing but read." She then plans to expand the consulting work she has already begun for small businesses and hospitals. Among the new activities she would like to explore is teaching.

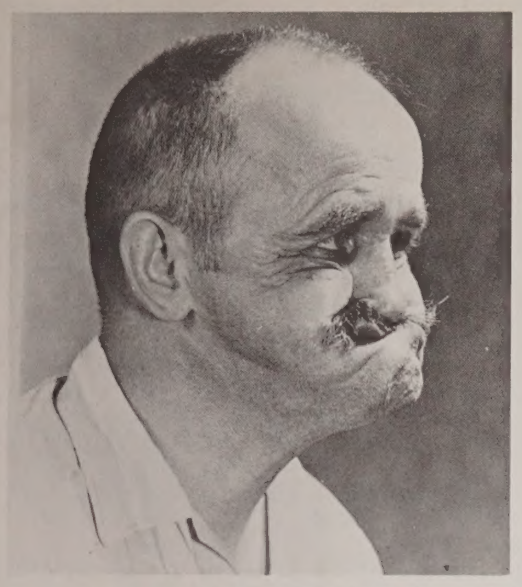
In her 15 years as Director of Personnel, Mrs. MacRobert has developed a program of personnel policies, salaries, and benefits that ranks among the best in hospitals across the country. When she first came, (continued on page 4)

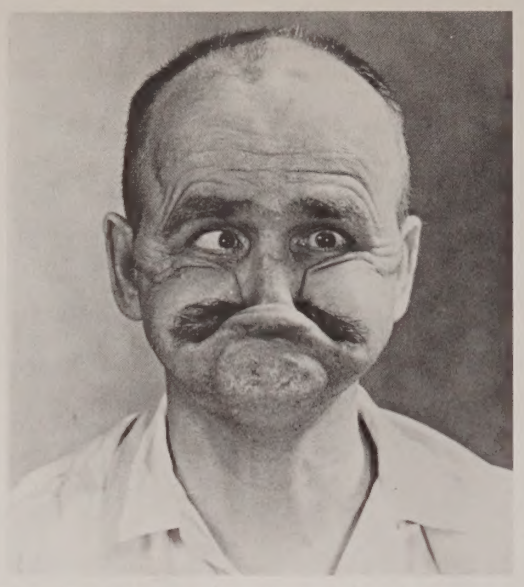
Ruth MacRobert

WE'VE SHRUNK IN ORDER TO GROW

It's still us--the same HOT LINE pounded out from the same typewriter, but we've shrunk. The size of the type you are reading is about 8 point, standard for newspapers and magazines. By reducing our type by 15 percent, we have a bit more space for both articles and photographs.

The new tabloid format not only provides greater flexibility in layout, but it's also cheaper to print (no staples). Because we can only guess at the long-range expense in staff time, this format is experimental. Your reaction will play a role in the direction we take. How about giving us some feedback as to both content and format? Call ext. 2206 or write a note to the News Office, Bigelow 12.





Henry LeClair of Refrigeration: The face that launched a thousand quips.

His humor's intact, but where is his nose?

"I looked in the mirror, and there it was."

Henry J. LeClair attributes to nature his ability to create extraordinary facial contortions which made him an "ugly-mug" contest finalist and a guest on the Mike Douglas show on December 4.

Mr. LeClair has long startled fellow workers in Maintenance and Engineering by swiveling his tongue 360 degrees or burying his nose in his lower lip. When a national tabloid ran an ugly mug contest, friends suggested he enter.

He was one of five finalists who traveled to Philadelphia to be interviewed by Mike Douglas. The winner was a very tall Texan. "But none of the others could make faces until they took their teeth out!" Mr. LeClair said.

His source of pleasure, and at one time his profession, is making people laugh. He has clowned on roller skates for the Seaview Rink in Salisbury Beach and in promotional work for an oil company. His verbal quips are as sharp and quick as his change of expression.

With his sense of humor Mr. LeClair wards off despair from a series of misfortunes that would embitter many less spirited men. As a 14-year-old living in Amesbury, he lost his sight and hearing after he was hit by a truck. A year and a half later his eyesight was restored; much of his hearing loss was corrected through a hearing aid.

In 1966, while employed in a Salem machine shop, he lost his left hand in an accident. Now he wears a metal hook.

"I had so many operations at the MGH that they hired me," he joked. He joined the Refrigeration Shop in 1969.

Bad luck befell Mr. LeClair, his wife, and four children again several years ago when they lost all their possessions in a fire. He hopes his recent notoriety will bring a change of fortune to his family as well as amusement to people new introduced to his magnificent mug.

"If everyone would take more time to laugh," he said, "it would be a beautiful world."

The first Jesuit novices to receive 100-hour pins for volunteer service at the MGH are, from left, Thomas Regan, James Vail, Joseph O'Keefe, and John Acres with Chaplain Eugene Clegg.

DISCOVERING A WORLD BOTH "SHOCKING AND BEAUTIFUL"

One of the experiences required to enter the Society of Jesus is the "hospital trial," a period of volunteer work in a hospital setting. For the first time this fall, four Jesuit novices from St. Andrew House on Newbury Street came to the MGH to assist the Roman Catholic chaplaincy. They received 100-hour pins from the grateful Volunteer Department and praise from Chaplain George Szal for their helpfulness and for "getting close to many patients in ways that we cannot."

Several of the novices recalled their initial trepidation upon entering a hospital and approaching patients. But the week-long orientation given by the Volunteer Department bolstered their confidence. In addition to calling on patients as "chaplaincy visitors" and assisting with Holy Communion, they helped in general ways such as interpreting for non-English speaking patients.

The benefits were mutual. One novice, James Acres, wrote in his evaluation, "My volunteer experience at the MGH has certainly been an opportunity to strengthen my vocation and to open my eyes to so many new, exciting, astounding, humbling, magnificently beautiful, and yes, even shocking things, people, and situations."

DIETARY DEPARTMENT MANUAL PUBLISHED

For over 50 years, a diet manual has been used for patient care at the MGH. This year Little, Brown and Company has published the 1976 edition (Diet Manual) in paperback and plans a wide distribution of the reference book. The new edition has been placed in all patient-care units for the use of personnel who are engaged in the direct care of patients. The editions since 1926 can be found in the Treadwell Library and in the Dietary Department archives.

Members of the diet manual advisory committee are W. Warren Point, M.D., Medical Services; Grant V. Rodkey, M.D., Surgical Services; Rudolph Leibel, M.D., Children's Service; and Alma Blake, R.D., Susan Heston, R.D., Ellen Mara, R.D., Johnnie Morgan, R.D., and Jean Orser, R.D., Dietary Department. The committee is chaired by Louise Hatch, R.D., Director, Dietary Department and Dietetic Internship, and Annie Galbraith, R.D., Associate Director.

A large number of MGH medical specialists and clinical dietitians participated in the extensive review and revision of this 1976 edition.

REMEMBERING JIMMY YOUNG

Early this month, a few weeks before the anniversary of the death of Jimmy A. Young on December 16, 1975, the Respiratory Care Department, where he was Technical Director, unveiled a portrait of him, a large hand-colored photograph. In conjunction with Northeastern University, Mr. Young shaped a model education program for training respiratory therapists and technicians. In rememberance of his dedication to teaching, the Respiratory Care staff decided to hang the portrait in the department's classroom. Visitors from all over the state, as well as Mr. Young's widow, Naomie, attended an open house held December 3 in the classroom.

In November, one of the national associations in which Mr. Young was active also honored his memory. The American Association for Respiratory Therapy dedicated its annual meeting to him, holding a special memorial service on the first day of the convention.

SHINING SHOES FOR CYSTIC FIBROSIS

Dr. Allen Lapey is the pleased recipient of a contribution to the Cystic Fibrosis Clinic from Debbie Fortin, President of the Student Nurses Cooperative Associates at the MGH School of Nursing. Through Ms. Fortin's initiative, students from all classes in the School of Nursing participated in a "shinerama" to raise money for treatment of youngsters with cystic fibrosis. On October 23, a very cold Saturday, the nursing students staged a "shoeshine blitz" outside of Faneuil Hall, raising $186.00. Funneled through the Mass. chapter of the Cystic Fibrosis Foundation, the money will go directly toward patient care at the MGH clinic, one of three in Massachusetts.

VOLUNTEERS (continued from page 1)

Dr. W. Davies Sohier, Jr., Chairman of the Trustee Advisory Committee to the Volunteer Department, greeted over 300 guests and congratulated the volunteers at the Walcott House Reception. Many arts and crafts made by volunteers were on display in the lounge.

The hospital's volunteers, both students and working people, and men and women, have collectively given more than 64,000 hours of service this year.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander,
Deputy to the General Director (News and Public Affairs)
Mary M. Hoffmann, *Editor*
Doris G. Schreckengaust, *Copy Editor*
June Hurwitz, *Typist*

SIGNS OF THE TIMES

During the week of December 27 you will notice new "signage" to assist MGH cafeteria patrons.

Each day's menu (with caloric values) will be enclosed in clear plexiglass. Permanent signs for hours of service and traffic direction will also be posted.

The revised system, a result of cooperative efforts of the Dietary Department, the nursing Advisory Committee, and the MGH Planning Office, will also indicate revised accommodations for visitors. While this should provide faster service for hospital personnel, it does not change their use of the cafeterias.

HOLIDAY REMINDER

If you are feeling sentimental and want to call home during the holidays, please use one of the many handy pay phones around the hospital.

Like most other departments the Telephone Office will be running on skeleton staff, and the operators will be very busy.

MEDIA NOTES

TRUDY YUKL, Social Service, cofounder of an informal "Indian Clinic" at the MGH, will appear on December 26 at 9:30 p.m. on Channel 56 in a brief segment of a documentary on urban American Indians. The program will be repeated on January 31 at 11:30 a.m.

***

MUFFY LUTZIN, recreation therapist, was interviewed Nov. 21 by Sonya Hamlin in a special Thanksgiving edition of Channel 5's "Sunday Morning Open House." Miss Lutzin discussed her work both at the MGH and with the New England Handicapped Sportsmen Association, where she serves on the Board of Directors and is a ski instructor for amputees, postpolio patients, and the blind. Miss Lutzin received a certificate of thanks from WCVB-TV "for helping to make Boston a better place."

***

The MGH was the scene of two segments in a Channel 4 evening news series on emergency and intensive care. In one, on Nov. 24, DR. EARLE W. WILKINS, JR., demonstrated resuscitation of a patient in the Emergency Ward. In the second, DR. DAVID J. CULLEN demonstrated life-sustaining measures in the Surgical Intensive Care Unit.

***

DR. BERTRAM ZARINS, orthopaedic surgeon in the Sports Medicine Clinic, was interviewed for CBS radio and on radio station WMEX in Boston on sports medicine.

Howard Rath enjoys a moment of humor in a tribute read by Ruthie Howe of the Autoclave Room on behalf of nonsupervisory Building Service personnel, who held a special party for him.

Howard Rath retires: Headed Building Service

Coming to the MGH as a retired Army Major, Howard W. Rath hoped to find a fertile field for his administrative skills. Indeed he did. In the 16 years before his retirement as Director of Building Service, Mr. Rath directed the refurbishing of the hospital from top to bottom, the reorganization and expansion of Building Service, and the upgrading of salaries, working conditions, training programs, and morale for the department's 430 employees.

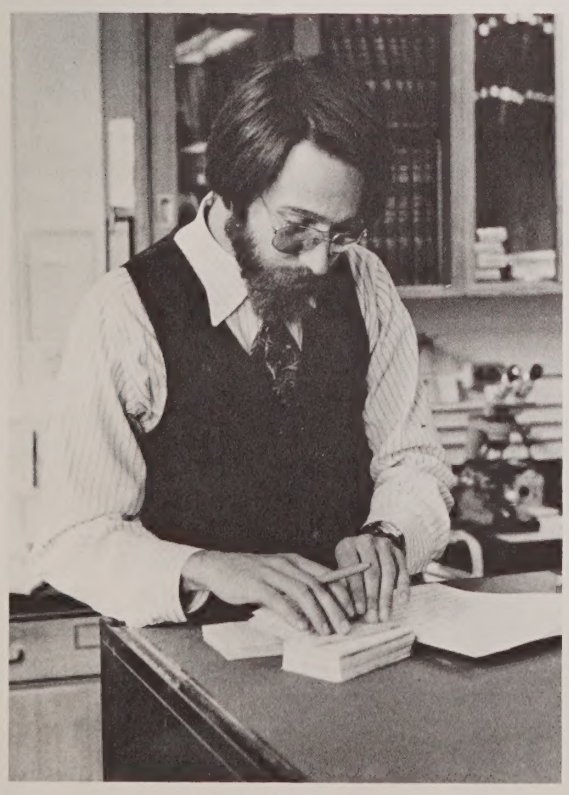
As the hospital grew during the 1960's and early 1970's, Building Service changed to meet the challenge of maintaining a clean and pleasant environment.

The department's work force has jumped from 220 to 430 since Mr. Rath assumed directorship in 1960. At that time there were no job descriptions and the turnover rate was 200 percent. Now Building Service Aides participate in a thorough training program, including familiarization with the latest procedures and equipment used to maintain a sterile environment. The supervisory staff is imbued with Mr. Rath's emphasis on open communication, the team approach, and good interdepartmental relationships. The turnover rate is now 4 percent.

First called "Housekeeping," the service has taken on many new responsibilities over the years. Under the administration of Dr. John H. Knowles, who became General Director in 1962, the hospital's first decorating committee was appointed. Over an eight-year period Building Service changed the furnishings in nearly every area of the hospital, creating a warmer atmosphere.

Mr. Rath's managerial abilities are combined with a warmth readily conveyed to others. In appreciation of his sensitivity, the department's personnel presented, as one of their gifts, a plaque inscribed with one of Mr. Rath's characteristic questions: "What's your problem?" It is said that he can read people's troubles in their expressions and will lend a sympathetic ear.

To show their affection for Mr. Rath, the department's nonsupervisory personnel arranged a special farewell party on November 17 at the West End House. He was honored again at a dinner at Lombardo's in East Boston and at a reception for all hospital personnel on December 7 at the Walcott House.



Kenneth Fye

Cytology assistant earns degree in philosophy

Kenneth Paul Fye is one of a handful of employees who, with the help of the hospital's tuition aid program, recently survived the rigorous process of earning a Ph.D.

He was first referred to the MGH from an unusual source, his local draft board. As a conscientious objector (C.O.) he was required to engage in a form of alternative service that would benefit society. He is among a number of C.O.'s who chose to serve at the MGH.

The decision to seek the C.O. status consumed much of Mr. Fye's energy during his undergraduate years at Colby College. "I spent a few years thinking about the ethical issues involved," he said. Once the decision was made, he faced the time-consuming legal preparation.

When he graduated in 1969, the draft board in Hyannis, Mass., which covers his hometown of Woods Hole, granted for the first time a C.O. status to someone who was not a Quaker or member of another religion which opposes participation in war.

After working a year in Dispatch Services, Mr. Fye transferred to the Cytology Laboratory, where he prepared specimens for cancer diagnosis. For several years he attended Boston University's Metropolitan Division in the evenings in preparation for applying to the doctorate program in philosophy.

Taking a two-year break to become fully immersed in his field of study, Mr. Fye served as a graduate assistant and teaching fellow at B.U. as well as an editorial assistant on The Philosophical Forum, a quarterly journal published by B.U.

He returned to the Cytology Laboratory last year as a senior office assistant, coordinating a follow-up project involving cancer patients. Meanwhile he finished his thesis at his own expense (since Tuition Aid no longer covers courses in philosophy) and received the Ph.D. degree. He looks forward to finding a position that utilizes his skills in writing and research and eventually hopes to teach.

His thesis reflects an interest in moral issues. He wrote on the great 18th century American theologian, Jonathan Edwards, on freedom of the will.

Patrick Hachem, 2 1/2, seems more interested in reading Santa's palm than petitioning for toys. Off season, Santa poses as Larry Long of Refrigeration.

MRS. MACROBERT (continued from page 1)

the Personnel Department's functions were primarily record keeping and interviewing for an institution of 4,660 employees. Now the work force has increased to more than 7,500 and the Personnel Department is directly involved in a complete personnel program which, as Mrs. MacRobert puts it, "not only attracts the kind of employee needed to achieve the goals of the organization but also has helped to build the kind of organization that meets the needs of a changing work force in a changing world."

Among Mrs. MacRobert's special achievements have been organizing an equal opportunities program for minorities and women, helping to develop a comprehensive pension plan, designing a grievance procedure, introducing several unparalleled policies such as the maternity leave plan and the tuition aid program, and implementing a counseling service to help solve any problem an employee may wish to discuss.

The programs have reflected her emphasis on "the importance of work being a joyous part of living rather than a condition of existing."

Her career is marked by many "firsts." She was the first woman to elect all the courses in Personnel Administration and Industrial Relations at Cornell University's School of Hotel Management. She was the first female graduate whose beginning job, as personnel director of a knitting mill, was on the management level.

She has also held first-of-a-kind administrative positions in personnel management with the Reader's Digest Association, the Alexander Smith Carpet Company, R.H. Macy & Co., and the Eagle Pencil Company, all located in or near New York City. While living in that area, she held various civic posts in Westchester County.

She is the mother of one son, who is the 19th person in her family to graduate from Cornell University. Her husband is an author and editor of science textbooks.

In commenting on her decision, Dr. Charles A. Sanders, General Director, said, "I am very disappointed that Mrs. MacRobert is leaving after so many years of dedicated and energetic service to the hospital. She will be greatly missed. All of us wish her well for the future."

Future plans for the department will be announced in a subsequent issue of the HOT LINE.

WALK, DON'T RIDE

If the holiday festivities result in extra pounds for you, we have new Rx: avoid riding the elevators. The Maintenance and Engineering Department is recommending that employees use the stairs, if possible, rather than elevators when going up or down just a few flights. Not only will you stay in better shape but you will also avoid tying up the elevators.

REMINDERS FROM PAYROLL

•Last year over 500 MGH employees received their W-2 Forms (Wage and Tax Statements) late because they were improperly addressed. If you have moved be sure your supervisor has your new address.

•Most transactions with the Payroll Dept. require that you have your I D card.

Stretching their limbs back to back are nursing students participating in a modern dance workshop at the MGH School of Nursing. The class is part of a recreation program that encourages the students to explore ways of relaxation for themselves and for patients.

NEW STAFF APPOINTMENTS

The Board of Trustees, upon the recommendation of the General Executive Committee, has made the following new staff appointments:

Dr. Roberto C. Heros, Assistant in Neurosurgery

Dr. Rob H. Kirkpatrick, Assistant Radiologist, Radiology

Dr. Jeevendra A.J. Martyn, Assistant in Anesthesia

Dr. James J. Muller, Assistant Psychologist, Psychiatry

Dr. Hartley S. Neel, Clinical Associate. Radiology

Dr. David A. Newsome, Assistant in Biology, Medicine

Dr. Frank J. Paolitto, Clinical Associate, Psychiatry

Dr. Richard W. Smith, Assistant Immunologist, Radiation Medicine

Dr. Olive M. Soriero, Assistant in Gynecology

Dr. Robert M. Stewart, Clinical Assistant, Neurology

Dr. Edward R. Sun, Clinical Associate, Radiology

Dr. Leonard R. Weiner, Clinical Associate, Psychiatry

HUNTINGTON LAB HOSTS WOMEN'S AID GROUP

On October 27 a group of women from Aid for Cancer Research visited the Huntington Laboratories for lunch, a tour, and brief talks by Dr. Eliezer Rapaport and Dr. Paul Zamecnik. Dr. Rapaport recently received a Sidney Farber grant from the organization to continue his research. He is Assistant Biochemist (Medicine) at the MGH and Assistant Professor of Medicine (Biochemistry) at Harvard Medical School.

Aid for Cancer Research, an independent organization of 26 women, has in the past donated equipment to the Huntington Laboratories. They gave two tissue-culture incubators in honor of the late Dr. Joseph C. Aub, former Director of the Huntington Laboratories and Chairman of the Medical Advisory Board of Aid for Cancer Research.

Drs. Paul Zamecnik (left) and Eliezer Rapaport show Mrs. Leo Sontag around the Huntington Laboratories.

ETHER BUNNY
WOW! A BRAND NEW SCOPE!
AND I THINK SHE NEEDS A NAME...
I NAME YOU --- PANDORA.
Hi, MY NAME IS WELSH.
PLEASED TO MAKE YOUR ACQUAINTANCE, WELSH.
BEEP BEEP
WHAT THE...?
I THINK... THEREFORE I AM PLUGGED IN.